

KILDARE COUNTY COUNCIL



ANNUAL REPORT



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Joint Foreword

**By Peter Carey, Chief Executive and Councillor Sean Power,
Mayor of Kildare**



2018 has been a great year for Kildare with plenty of positive progress made in a number of areas. This Annual Report is a great showcase of infrastructural projects and achievements in delivering public services during 2018.

The council continues to deliver significant efficiencies, innovation while focusing its leadership role to drive local, community and economic development, in line with the Corporate Plan 2015-2019, to ensure the county remains and attractive place to live, work, do business and visit.

2018 proved a challenging year in terms of weather, where we battled with wind, rain and the “Beast of the East”, Storm Emma.

Work continued during the year on key infrastructural projects like the M7 widening and the Sallins bypass. The Athy Distributor Road got the green light and the preliminary contract commenced in 2018. There was further good news in August 2018 with the completion and opening of the Devoy Link Road, Naas

Our Local Enterprise Office (LEO) continued to promote Kildare as a place to do business; supporting local businesses and focusing on job creation delivering approximately 223 jobs throughout 2018. Local Enterprise Office completed health checks around the county and had a 25% increase in funding towards town and village renewal scheme from 2017.

Tidy Towns also recorded more great wins, winning ten medals in total, five gold were awarded to Maynooth, Naas, Straffan, Leixlip, and Kill. Three Silver were awarded to Celbridge, Newbridge and Ballymore Eustace, while Clane and Rathangan took home bronze.

The council took on the role of lead authority for the Midland East Region, comprising 17 local authorities in relation to Climate Action .

Athy Community Library which was the former Dominican church was officially opened in May. Athy library has subsequently gone on to win Best Library service at the Chambers Ireland Awards for a second year in a row.

Finally, we would like to thank the elected members and the staff of Kildare County Council for their ongoing co-operation and support and their commitment to serve the people of County Kildare.

Athy Municipal District



Aoife Breslin (Lab)



Mark Wall (Lab)



Thomas Redmond (SF)



Ivan Keatley (FG)



Martin Miley Jr (FF)



Brian Dolley (FF)



Mark Dalton (NP)

Party & name

LP Aoife Breslin.

FG Ivan Keatley.

SF Thomas Redmond.

FF Martin Miley Jr.

LP Mark Wall.

NP Mark Dalton

FF Brian Dooley co-opted

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*Population of Athy,
32,180*

*(Census 2016,
[https://www.cso.ie
/en/census/](https://www.cso.ie/en/census/))*



Celbridge Leixlip Municipal District



Kevin Byrne (Lab)



Bernard Caldwell (NP)



Ide Cussen (NP)



Anthony Larkin (NP)



Joe Neville (FG)



Brendan Young (NP)



Michael Coleman (FF)

Party & name

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NP Bernard Caldwell.

NP Ide Cussen.

NP Anthony Larkin.

FG Joe Neville.

NP Brendan Young.

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*Population of
Celbridge/Leixlip
37,486*

*(Census 2016,
[https://www.cso.ie
/en/census/](https://www.cso.ie/en/census/))*



Kildare Newbridge Municipal District



Suzanne Doyle(FF) Paddy Kennedy (NP) Mark Stafford (FG) Mark Lynch(SF) Fiona McLoughlin Healy (NP)



Joanne Pender (NP) Sean Power (FF) Morgan McCabe (NP) Martin Aspell (FF)

Party & name

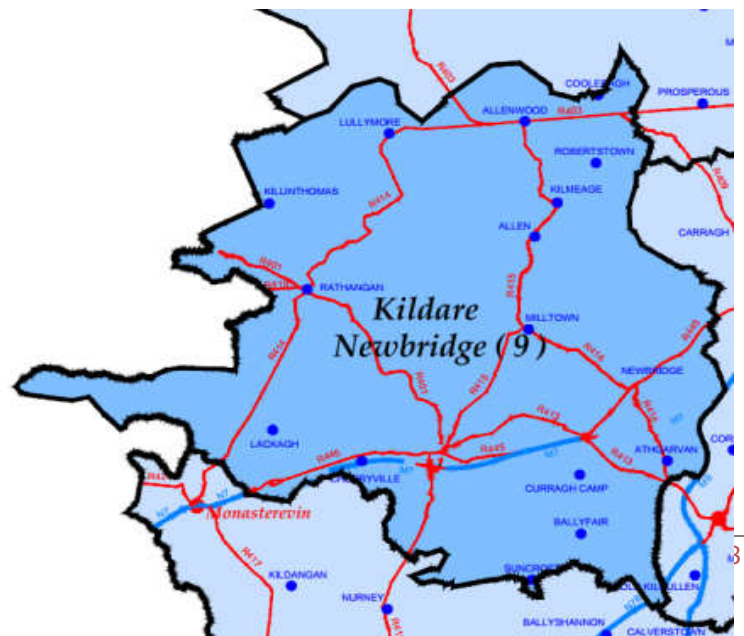
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FF Sean Power.	087 2943299	seanepower@yahoo.com
FG Mark Stafford.	086 8648558	markstafford@gmail.com

*Population of
Kildare/ Newbridge
52,718*

*(Census 2016,
[https://www.cso.ie/
en/census/](https://www.cso.ie/en/census/))*



Maynooth Municipal District



Reada Cronin (SF)



Tim Durkan (FG)



Daragh Fitzpatrick (FF)



Padraig McEvoy (NP)



Naoise Ó'Cearúil (FF)



John McGinley (Lab)



Brendan Weld (FG)



Teresa Murray (NP)



Paul Ward (FF)

Party & name

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FG Tim Durkan.

FF Daragh Fitzpatrick.

NP Teresa Murray.

LP John McGinley.

FF Naoise Ó'Cearúil.

FF Paul Ward.

FG Brendan Weld.

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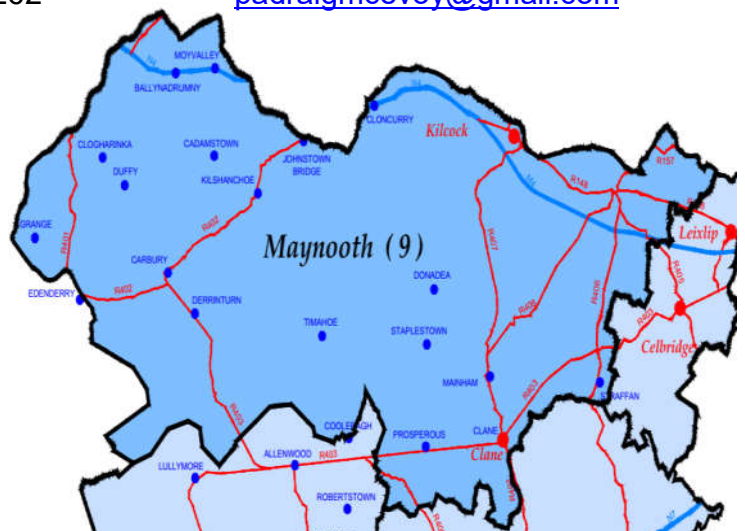
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*Population of
Maynooth*

50,842

*(Census 2016,
<https://www.cso.ie/en/census/>)*



Naas Municipal District



Anne Breen (LP)



Fintan Brett (FG)



Deborah Callaghan (FF)



Billy Hillis (FG)



Seamie Moore (NP)



Sorcha O'Neill (NP)



Robert Power (FF)



Darren Scully (FG)



Carmel Kelly (FF)

Party & name

LP Anne Breen.

FG Fintan Brett.

FF Deborah Callaghan,

FG Billy Hillis.

NP Seamie Moore.

NP Sorcha O'Neill.

FF Robert Power.

FF Carmel Kelly.

FG Darren Scully.

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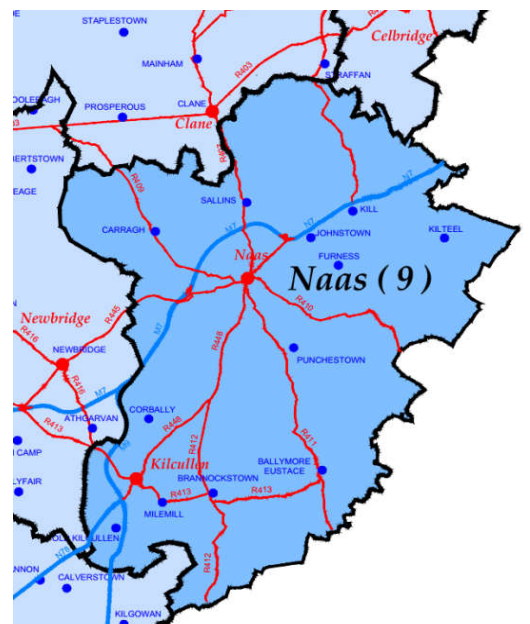
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Population of Naas. 49,278 (Census 2016, <https://www.cso.ie/en/census/>)



Corporate Services & Housing



Corporate Services

Corporate Services interacts with and provides support to all departments and has general responsibility for Mayor and members support, communications, customer services, register of electors and facilities. Corporate Services now also has responsibility for Data Protection.

Members Services:

The Members Services unit continues to ensure the efficient and effective running of meetings of council and assist the elected members in a timely manner: -

Number of Meetings 2018

Meetings 2018	No of meetings
Full Council	17
Municipal Districts	62
Corporate Policy Group	11
Strategic Policy Committee	18
Audit Committee	5
Other Committees	17
Total Number of meetings	130

CRM (Customer Relationship Management) System

In 2018 customer interactions were logged onto the CRM system, which

provides insights into customer priority service areas.

In 2018 a total of 14,844 new cases were created on CRM, an increase of 4,068 on 2017.

14,532 cases were resolved – a closure rate of 97%

Members and TD reps represent about 32% of all CRM cases recorded in the last 12 months.

The top 5 services on CRM for 2018 were as follows:-

Section	Total
Housing	3,741
Transport	2,631
NPPR	2,734
Environment	1,895
Customer Services	507

Fix Your Street

In 2018, the council responded to 823 cases, an increase of 204 from 2017. All fix your street issues are processed through the CRM system and are responded to within 2 working days.

Protected Disclosures

No disclosures were received by the Designated Officer for Protected Disclosures during 2018

Legal Services

In 2018, approximately 1,118 cases were created and referred to solicitors.

Press/Media 2018

In 2018, 218 press queries were received and processed with more than 90 press releases issued relating to a wide range of council initiatives.

Social Media

Kildare County Council operates three social media pages:

Facebook 11,118 which is an increase of 19% on 2017

Twitter 6,821 which is an increase of 8% on 2017

Instagram 523 which is an increase of 325% on 2017

#OurCouncilDay

#OurCouncilDay took place on April 10, 2018. The objective is to increase engagement with the public and increase awareness of the services provided by local government. In 2018, Kildare County Council published 29 Tweets including a tweet of the Management Team meeting (photo below) which has the highest engagement of the day.



Register of electors

The number of people on the 2018/2019 Register of Electors, which came into force on 15 February 2018, was 145,687, an increase of 1,098 on those registered the previous year.

A referendum took place on May 25th to repeal the 8th Amendment.

A huge surge in applications was received with approximately 7,413 added to the supplementary register.

The Presidential Election and a referendum took place on October 26th 2018.

Customer Complaints received in 2018

8 Formal complaints

140 informal service complaints

- 3 Related to non reply

2 comments were received on services

4 complaints related to housing services

- ❖ 3 of these related to allocations section.

The average response time was 16 working days

Corporate Publications:

Annual Report 2017

Annual Service Delivery Plan 2018

Corporate Plan progress report 2018

Annual service delivery plan 2017 progress report

Civic Memorial Policy

Audit Committee

The Audit Committee is a statutory committee of the council appointed under Section 89 of the Local Government Reform Act 2014. The Committee's role is to provide an independent view of the budgetary and financial reporting processes: the internal controls and the internal audit function: efficiency and value for money and the management of risks.

During 2018, the Audit Committee met six times.

In 2018, the committee was briefed and updated on the following areas which identified as areas of priority: -

- Stock take of the machinery yard
- Fire Services Invoicing
- Value for Money Policy and Implementation Plan
- Value for money
- Public Spending Code - Quality Assurance Report 2017
- Risk Register
- Travel and Subsistence Audit Report
- National Service Indicators

Access to information

Freedom of information

187 Requests 2018

**43 requests
Granted**

62 Part Granted

**+56% granted
whole or in part**

2018
+8%
Vs
2017

Requests were received with the following breakdown:

Journalists	23
Business	35
Oireachtas	4
Staff	10
Clients	112

Ombudsman

15 cases were received from the Ombudsman office, with 7 closed.

Data protection & FOI

Dedicated [online area](#) for customers regarding data privacy rights and FOI requests and processes.

FOI & Data Protection-Training and Awareness:

Senior Management Training (Jan & Feb)

Dept Teams & General Awareness
All relevant staff - ongoing

IT Security Awareness Sessions

Intranet Data Protection Area

Desktop Messaging Awareness

Data Protection Induction & PMDS

Advisory emails & guides for FOI and Data Protection.

Elected Members Training

Facilities

The facilities management section is responsible for the management of the Corporate Estate including Aras Chill Dara, town halls, municipal district offices, heritage centers and all council owned community buildings as well as providing technical assistance to the Library Services and Community and Enterprise. The key objective is to ensure that all buildings within the corporate estate are maintained to a high standard while ensuring the safety of all users

Facilities also provide personell to the MEMC, SWAT, Procurement and Health and Safety committees in addition to sitting on the OGP national committee for Facilities Management

Work by the facilities management section includes operation maintenance and upgrading as follows:

Project	Status
LED upgrades ACD	Ongoing
Solar PV installation ACD	Complete
LED upgrades Libraries	Complete
H/S upgrades across all buildings	Ongoing
CCTV upgrade in line with GDPR	Complete
Newbridge Town Hall takeover	Complete

Value for money and energy efficiency are also a high priority.

In 2018 Facilities took over the running of Newbridge Town Hall including managing all bookings and maintenance.

Energy

In 2018, Facilities was successful in installing almost 300 solar panels on the roof of Aras Chill Dara, The project was completed in conjunction with the SEAI BEC scheme. The installation will generate approx 70,000 kw of green energy every year.



The Facilities Section helped in securing SEAI BEC funding to upgrade all the existing lighting in Newbridge Sports Center.

In conjunction with the SEAI the Facilities/Energy team also developed a new Sustainable Energy Communities model which will be rolled out county wide in 2019

Ofigeach Gaeilge

Kildare County Council's Language Scheme 2018 – 2021 was confirmed by the Minister of State at the Department of Culture, Heritage and the Gaeltacht on 15 January, 2018. The scheme sets out how we propose to meet our obligations in relation to the use of Irish for the period 2018 – 2021..

Bliain Na Gaeilge 2018 took place where we celebrated the Irish language through action of five main themes.

- The revival of the language over the last 125 years
- The creativity of the language
- The vibrancy of the language
- The participation of the community
- The value of our Gaeltachtaí

In 2018 various events and initiatives took place including:

Annual Céilí

Seachtain Na Gaeilge

Library Workshops

La Fheile Padraig Irish Language Festival

Four Celtic Festivals Imbolc Bealtaine Lúnasa Samhain

Student Scholarship Scheme

Advertisement/Fógrá

Pop Up Gaeltacht

Staff Training

Irish Language Classes



Decade of Commemorations



ST. PATRICKS DAY FESTIVAL NEW YORK

INTRODUCTION

The Mayor of Kildare County Council, Martin Miley received an invitation from the President of the County Kildare Association of New York, Mr. John Duggan, to participate with them in the St. Patrick's Day Parade in New York on 17th March, 2018. The Mayor was accompanied by Niall Morrissey Director of Services Kildare County Council, who represented the Chief Executive of Kildare County Council.

The Mayor and the Director of Services were also invited to attend the County Kildare Association of New York St. Patrick's Day Dinner on 18th March, 2018.



TOURISM IRELAND

The Mayor and the Director of Services met with Ms. Orla Carey Advertising & Digital Marketing Manger and Mr. Paul McDonagh Trade and Industry Engagement Manager with Tourism Ireland.

ENTERPRISE IRELAND

The Mayor and the Director of Services met with Mr. Aidan Hayes Senior Business Leader focussed on Partnering, Innovation and FinTech with Enterprise Ireland.

CONSULATE GENERAL OF IRELAND NEW YORK

The Mayor and the Director of Services attended a gathering hosted by An Taoiseach Leo Varadkar in the offices of the Consulate General of Ireland in New York.

At this gathering An Taoiseach welcomed a large number of Irish Mayors to New York as guests of their relevant Associations in the City.



Housing Department

The Housing Department aims to provide social housing support to persons who are unable to meet their housing need through their own resources. There was a significant demand for social housing supports, and other related supports such as housing loans and grants, in 2018.

Rebuilding Ireland: Action Plan for Housing and Homelessness

In April 2018 the council received revised targets under Rebuilding Ireland: Action Plan for Housing and Homelessness. Funding for the delivery of the Rebuilding Ireland Programme comes from both the Capital and Current Expenditure Programmes, with units being delivered through the Construction and Acquisition Programme, Part V, HAP, RAS and Leasing. The initial target of 1,283 under the Housing Strategy was increased to 2,426 under the Rebuilding Ireland Programme.

The target for 2018 and corresponding progress was as follows:

	Build	Acquisition	Leasing	HAP & RAS	Total
Target	217	82	75	728	1102
Delivered	165	253	18	710	1146

The above delivery figures include both Capital and Current expenditure programmes (including units delivered with CALF funding).



The current planned construction programme will deliver over 750 units through delivery by both the Local Authority and Approved Housing Body sector. Progress on each scheme is listed on the tables overleaf.

Schemes	No. Of Units	Status
Athy Derelict Houses	10	Completed 2015
Dominican Priory, Athy	7	Homeless Family hub completed June 2017
Highfield/The Paddocks, Kilcock	19	Completed December 2017/February 2018
Athgarvan Road, Newbridge	13	Completed October 2018
Tankardsgarden, Newbridge	8	Design Team Appointed. Tender documents prepared.
Dunmurray Rise, Bishopsland, Kildare	32	Contract commenced March 2018 Expected completion Q3 2019
Anne Street, Prosperous	12	Expect to award Contract March 2019
Beechgrove, Rathangan	18	Contractor on site January 2019.
Rathasker Road, Naas	48	Site required re-design. Part 8 to launch Q2 2019
Athgarvan Village	20	Approval Stage 3 to be submitted to the DHPLG Q1 2019.
Coill Dubh	10	Preparing tender documentation for design team consultants.
Old Greenfield, Maynooth	50	Design Team appointed February 2019
Ardclough Road, Celbridge	30	Preparing Approval Stage 1 submission
Clogherinkoe	14	Preparing Approval Stage 1 submission
Former Ambassador Hotel Site, Kill	35 (TBC)	Expect to submit Stage 1 Approval to the DHPLG Q1 2019
Oldtown Mill, Celbridge	40 (TBC)	Feasibility Study being carried out. Expect to submit Stage 1 Q1 2019
Carbury	10 (TBC)	Feasibility Study being carried out. Expect to submit Stage 1 Q4 2018

KCC Remedial Work Scheme	No. Of Units	Status
St. Patrick's Park, Rathangan Phase 1	23 units	Lot 1: 4 social & 2 private completed Lot 2-5:stage 4 for 19 social and 9 private commenced September 2018
St. Patrick's Park, Rathangan Phase 2 & 3	35 units	21 demolition, 19 refurbishment, 16 construction. Consultants appointed, Part 8 to commence Q2 2019

Infill Housing Schemes	No. Of Units	Status
Newtown House, Leixlip	4 units	Stage 1 approval. Proposed commencement of Part 8 Q2 2019.
Narraghmore	4 units	Stage 1 approval received. Proposed commencement of Part 8 Q2 2019.
Glandore, Athy	TBC	Proposed Stage 1 approval submission to DHPLG to be prepared Q1 2019.
Skenagun, Castledermot	1 Refurb 1 New	Approval Stage 1 submission received from DHPLG July 2018.

Approved Housing Body Schemes	No. Of Units	Status
Flinter's Field	35	Respond Scheme. Out to Tender.
Castlefen, Sallins	28	Tuath Scheme. Out to Tender.
Dominican Lands Athy	25	Expressions of Interest sought to develop this site by an AHB
ESB Site Leixlip	20 (TBC)	Expressions of Interest sought to develop this site by an AHB
Caragh Road, Naas	76 (TBC)	Expressions of Interest being sought to develop this site by an AHB

PPP Schemes	No. Of Units	Status
Craddockstown Road, Naas (Bundle 1)	74	Preferred Tenderer confirmed. Expected on site early 2019.
Nancy's Lane, Clane (Bundle 2)	77	Part 8 approved by Maynooth MD June 2018. Currently out to Tender. Estimated on site Q2 2019.
Andrew, Athy (Bundle 3)	50	Application submitted to the DHPLG July 2018

Housing Allocations

Choice Based Letting was introduced on a trial basis in December and is currently working successfully. Properties are currently advertised on a fortnightly basis and it is expected that increased numbers of allocations will be made through CBL in 2019.

Housing Assistance Payment

Kildare County Council has continued the successful delivery of the Housing Assistance Payment (HAP). HAP is a replacement for the Rent Supplement Scheme. At the end of 2018 a total of 1, 892 households in the county were in receipt of HAP support, an increase of 706 since 2017.

Rental Accommodation Scheme

The Total number of RAS properties at year end was 603.

Rebuilding Ireland Home Loan

The Rebuilding Ireland Home Loan was introduced in February 2018, with the Government putting in place a facility of €200m to be made available to all local authorities. The Department of Housing, Planning and

Local Government, and our elected members, approved borrowing to a maximum of €15m for Kildare County Council. By the end of the year, the council had fully committed this amount of money to the scheme.

Housing Grants

Housing Adaptation Grants, Housing Aid for Older People Grants and Mobility Aid Grants contribute to meeting housing needs by adapting existing homes to meet the need of the occupant. In 2018 143 Housing Aid for Older People Grants, 295 Housing Adaptation Grants and 3 Mobility Aid Grants were approved.

Rents

In 2018, 1,321 local authority and 1,163 HAP rent reviews were calculated in accordance with the Council's Differential Rent Scheme.

Tenant Purchase Scheme

In 2018, 29 applications were received with 6 applicants receiving approval.

Traveller accommodation

Under the Local Traveller Accommodation Programme 15 families were accommodated in 2018, exceeding the annual target of 11. The Local Traveller Accommodation Consultative Committee met on 4 occasions in 2018

Housing Maintenance

Kildare County Council's Housing Maintenance Department is responsible for the maintenance of a housing stock of 4,159 units with a total budget allocation of €9.5 million.

Response Maintenance

Response maintenance involves responding to tenant emergencies and reported repair needs. In 2018 the department received 6,581 repair requests with 5,311 repairs carried out.

General Maintenance

General maintenance includes required programmes and works on vacant properties, new purchases, demountables, remote cottages and three halting sites. In 2018, 112 vacant properties and 104 new purchases had works completed for re-letting and were returned to housing stock.

Planned Maintenance

The following programme of planned maintenance was carried out in 2018. Under the void programme 20 properties requiring significant repair were returned to stock. 42 properties received window and door

replacements and 177 properties received energy upgrade works. 55 households received the Self Help Grant, allowing for the replacement of windows and doors, the installation of stoves and the upgrade of kitchens.

Homeless Services

Kildare County Council is the lead authority for the Mid East Region for homeless services, comprising Kildare, Meath and Wicklow, and reports to the Department of Housing, Planning and Local Government on homeless presentations and numbers of individuals and families in emergency/transition accommodation across the region. As lead authority Kildare is responsible for the budget allocation for the region, which in 2018 was in excess of €4.9m.



At local level, there were 1,211 cases (individuals and family units) presenting as homeless in 2018. 274 persons were accommodated in emergency accommodation in 2018.

Kildare has in 2018:

Operated the Family Hub in Athy in conjunction with The Peter McVerry Trust, which currently provides supported temporary accommodation for 7 families.

Also in conjunction with The Peter McVerry Trust operated Michael Garry House Supported Temporary Accommodation in Newbridge.

In conjunction with Dublin City Council and The Peter McVerry Trust, Kildare County Council currently provide 14 units for single males which will be increased to 25 beds in the coming months. This facility will also provide cold weather beds for 2019.

The Cold Weather Initiative operated for 2018/2019 in conjunction with the Peter McVerry Trust in order to prevent rough sleeping throughout the winter period.

Out of Hours service continues:
Monday - Friday - 5pm-9pm;
Saturday – Sunday - Noon-5pm
Contact Number: 1800 804 307

Threshold Tenancy Protection Service [TPS] continues to be available in Kildare.

Housing First

Engagement with relevant stakeholders in relation to the Implementation of Housing First for the Mid-East Region was carried out with the HSE and the Department of Housing, Planning and Local Government in conjunction with Meath and Wicklow County Councils.



Vacant Homes Officer

A Vacant Homes Officer was assigned to the Housing Department in 2018 and has commenced the work of researching and identifying vacant homes in the county which may be suitable for social housing. This work involves an initial vacancy assessment exercise, identification of the registered owners of the properties deemed to be vacant from the initial assessment and making contact with the owners to outline the options available to assist in bringing a property back into use for private or social housing purposes.



Official opening of the new Athy library May 2018

Economic, Community and Culture



Kildare Library & Arts Services

Statistics 2018

Items Borrowed	773,862
Footfall	706,430
Events	7,184
Web hits	470,121
Public Internet/Wifi Sessions	81,176

During 2018, Kildare Library Service continued to deliver a modern library service to the people of Kildare. Members of our senior team were part of national working groups for Work Matters, Literacy and Reading Development, Healthy Ireland at Your Library, National Library Management System and National eServices.

Kildare Library Service collected the “Best Library Service” Award at the Chambers Excellence in Local Government Awards for Athy Community Library which opened to the public in March 2018. The library, located in the former Dominican Church, was also nominated under the Creative Place category for the Pride of Place awards

The Opening hours in Kilcock, Monasterevin and Rathangan Libraries increased in 2018 with further increases expected in 2019.

Programme of Events 2018

The Central Programming Library and Arts Team worked together to produce a countywide calendar of events for all ages during the year including the Award Winning Support for Secondary Schools Programme, the Science, Technology, Engineering, Art and Maths (STEAM) Programme, the Parenting Programme, Age Friendly Programme and the Work Matters and Healthy Ireland at Your Library national programmes.

The ninth Kildare Readers’ Festival took place from 29th September – 14th October 2018 at Riverbank Arts Centre with fringe events taking place in Naas Racecourse and in libraries in Athy, Celbridge, Leixlip, Maynooth, Naas and Newbridge. Contributors included John G. O’Dwyer, Emer McLysaigh and Sarah Breen in conversation with Eithne Shortall and Kildare Writers-in-Residence Paul Lynch and Christodoulos Makris. The festival was a huge success with attendances of approximately 1300.

2018 was Bliain na Gaeilge and numerous events and workshops took place throughout the county including Irish language classes, Irish song workshops and the establishment of a Ciorcail Comhrá in all main branches

At the Library Association of Ireland Public Libraries Conference in 2018 Kildare Libraries won the “Project Prize” Award for the development of Sensory Garden at Leixlip Community Library which will greatly complement the TTT programme.

The TTT Project was shortlisted under the Disability Service Provision in the Chambers Ireland Excellence in Local Government Awards.

The TTT catalogue was reviewed in 2018 and a new collection with 100 items available for loan.

Reader Services

Kildare libraries provide access to collections of DVDs, CDs, magazines and console games as well as the latest bestsellers in both fiction and non-fiction for lending. Internet access is also available free of charge in all our branches. Special collections are also available in support of the Work Matters and Healthy Ireland at Your Library collections.

2018 highlights include:

The Summer Star Reading programme ran in all library branches from the end of June to the end of August with over 2,400 children participating in 2018 and attendance of almost 8,000 at our summer events.

The Better Basics Reading Programme is run in Kildare Libraries in conjunction with County Kildare Leader Partnership. The programme is aimed at children who are not in receipt of mainstream learning supports in school but require additional assistance to improve their reading. This is achieved through paired reading to improve their reading skills and develop greater confidence reading aloud. The programme also creates important links between the school and the library. The 2018 programme was

extended to 6 schools in Kildare with 60 children taking part and 24 volunteers including three library staff. The children have achieved an average improvement of 10 months in their reading ages.

The national stock distribution system continues to be well used by Kildare Library patrons. This nationwide service gives speedy access to books and other materials held in library authorities across the country.

Other Highlights

Naas Capital Project

A design team was appointed for the redevelopment of the Town Hall to a Library and Cultural Centre and Part 8 went on display in November 2018. Funding was approved for this project following a Category A Urban Development Fund Application.

County Library Archive and Research Facility

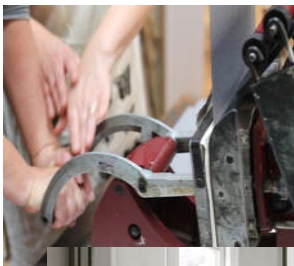
This project was included as part of a Category B Urban Development Fund Application which was award funding in 2018.

National Grants

Following an application process, Kildare Library Service received approval for a grant of €547,262 to develop digital technology in libraries. Equipment purchased included laptops, PCs, tablets, 3D Printers, VR headsets and coding and robotics equipment.

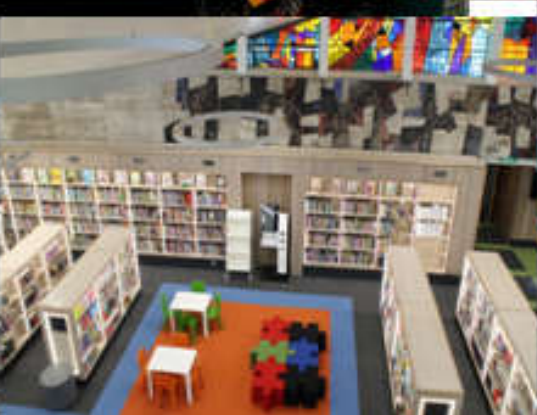
Autism Awareness training

Frontline staff completed Autism Awareness training with AsIAM in 2018. The online course is designed to ensure that front-line public services have an understanding of the condition and are able to ensure that their services are accessible to the needs of those with autism.



Kildare County Art Services

- 'Short Grass Stories' Arts Strategy for Kildare County Council 2018-2022 was adopted in Spring 2018, with a Framework Agreement with the Arts Council.
- €69,000 provided to artists, community and arts organisations in grant aid and bursary awards.
- An innovative Dance Summer School took place in Maynooth University in July, including a seminar on Dance and Health.
- Kildare Young Film makers group extended to South Kildare.
- Support for Youth Theatres across the county continues.
- Most successful Culture Night programme to date with 94 event countywide in 74 venues.
- 'Tree of Life' Per Cent for Art commission, Athgarvan Road, Newbridge.
- 'Maynooth Film for All', a collaboration between Maynooth University, Kildare Library and Arts Services and ACCESS Cinema celebrated its tenth anniversary.
- Music & Health choir project for older people nominated for Pride of Place award.



Kildare Libraries
2018

Local Enterprise Office (LEO)

The Business Support Unit of Kildare County Council incorporates the Local Enterprise office and the Economic Development Team to form a central point of contact for existing and prospective businesses.

One of the main objectives of Kildare County Council is to attract, retain and grow businesses to help build a strong and sustainable local economy. The Business Support Unit will nurture a pro-business environment which supports enterprise and promotes Kildare nationally and globally as a location of choice for business and investment. Whether a business is relocating or expanding, or where an entrepreneur is starting a new enterprise, the support unit will be available to effectively guide and facilitate them through their journey.

Local Enterprise Office Kildare is a unique branded enterprise support office with Kildare County Council. A network of 31 Local Enterprise Offices are based nationally through the local authorities and act as 'one stop shops' to deliver enterprise.

We aim to promote entrepreneurship, foster business start-ups and develop existing micro and small businesses to drive job creation and to provide accessible high quality supports to our clients.

Regional Enterprise Development fund The new Regional Enterprise Plan for the Mid-East to support enterprise growth and job creation collaborative initiatives will be launched early 2019.

The four strategic objectives of the plan are:

1. Develop the Mid-East as a hub for the Screen Content Creation Sector
2. Develop a network of innovative co-working spaces
3. Build an ecosystem framework to support the agri food sector in the Boyne Valley
4. Ensure the availability of skills and talent to realise the Mid-East's future economic potential and address up skilling requirements

The Minister for Business, Enterprise and Innovation, Heather Humphreys TD turned the sod on a new MERITS enterprise hub at Kildare County Council early 2019. The project is being supported by her Department's Regional Enterprise Development Fund



Highest job creation increase in 2018

Local Enterprise Office Kildare County Council 2018 jobs figures, announced by Heather Humphreys T.D. Minister for Business, Enterprise and Innovation and Pat Breen T.D., Minister for Trade, Employment, Business, EU Digital Single Market and Data Protection on show that 285 jobs were created by Local Enterprise Office Kildare supported companies in 2018. This is an increase of 30% since 2017. Local Enterprise Office Kildare County Council has the highest increase of job creation in the country year on year in comparison to other Local Enterprise Offices around the county.



Kildare's 1st winner at the national finals of Ireland's Best Young Entrepreneur (IBYE)

The overall category winner for 'Best Idea' national finals of Ireland's Best Young Entrepreneur, and Google Award for Best Online Promotion of a Business Award was **Matthew McCann** and [Access Earth](#) of Celbridge. Access Earth is a free digital platform that allows users find and rate places by their accessibility needs. He received €1,000 worth of Google Ad Words Credit and 13 weeks in an exclusive Google mentoring programme. Matthew also presented at the United Nations ZeroProject Conference on Accessibility as one of the top 5 Innovative Practices chosen from over 300 entries.



Terra Liquid Minerals in Kildare, wins the overall title at the 2018 National Enterprise Awards.

Terra Liquid Minerals in Kildare, an agri-business set up by two brothers in 2012, has won the overall title at the 2018 National Enterprise Awards in a competition organised by the Local Enterprise Offices at the Mansion House in Dublin.

The two brothers developed an automated mineral dosing system for farmers, which provides over 50,000 dairy cows with liquid minerals through their drinking water. The Athy business employs ten people and announced a €2 million expansion programme late last year.



Kildare representative wins at Student Craft Brand for Kildare Enterprise National Final

Student Jack Jordan from Scoil Dara in Kilcock won Most Interactive Business on Social Media in the Social Media Awards Category at the Student Enterprise National Final. The enterprise was called EIRELert - an emergency alert app which is a centralised information point for disasters and crises in Ireland and delivers location-based alerts and information on what to do in a crisis to users.



Kildare Food Chain Network

LEO Kildare launched the Kildare Food Chain Network to ensure that Kildare's unique food heritage benefits from the attention it deserves. A diverse selection of crucial food training and food marketing initiatives took place across the county.

Kildare LEO Launched Kildare Food Chain 50 food producers, suppliers and service companies are the bases for this new Food Initiative, which provides training mentoring and networking to Kildare's food Chain .

7 companies will also pitch to super value under the food academy.



22 Crafts people completed the Build your Craft Business with the crafts council of Ireland making it possible to establish a formal company to market all crafts in the County under one brand. This company facilitated by LEO took part in national and international fairs and established a permanent shop and exhibition space in the county .



Trading Online Voucher Scheme The trading online voucher is an initiative which aims to support small Irish businesses to enhance their online trading presence. **Trading Online Vouchers** to the value of €2,500 (**50% of eligible costs up to the maximum of €2,500**) are available through this programme under the National Digital Strategy funded through the Department of Communications, Energy and Natural Resources and delivered through the Local Enterprise Office.

The objective of the scheme is to help small businesses build their brand, grow their sales, exports and ultimately jobs.

Spent €87,368

Processed 40 applications











Kildare County Council MAKE IT

Kildare County Council MAKE IT trade fair took place in November 2018 and had a total of 42 stands from craftmakers across Kildare.

Highest level of participation Student Enterprise Awards

Approximately 1,600 Transition Year students set up and run mini companies—Sept'18–Apr'19.



	32 Companies were supported in creating EXPORTS
	285 NEW JOBS were created
	1,653 people were trained in technical and strategic business skills
	416 businesses received mentoring
	7 client companies progressed to Enterprise Ireland having grown to >10 employees
	1,687 students participated in school entrepreneurship programmes from 20 schools
	€87,368 was spent taking Kildare businesses online
	24 businesses implemented Lean principles in their business

Local Enterprise Office Funding

	Approved Amount	No of Grants	No of clients
Athy	€60,212	10	9
Maynooth	€232,319	18	18
Celbridge/Leixlip	€292,531	5	4
Naas	€585,062	18	16
Kildare/Newbridge	€1,170,124	12	11
Total	€2,340,248	63	58

Soft Supports provided to SME's

<u>Training</u>	1653 business people have availed of a wide range of training.
<u>Mentoring</u>	416 Clients have had access to a wide range of mentors specialising in a wide range of disciplines such as finance provided 15 clients with Brexit related supports
<u>Business Advice</u>	278 individuals given Business Advice free of charge
<u>Micro Finance Ireland</u>	Continued support offered to clients availing of MFI loan

Town & Village Renewal Scheme 2018

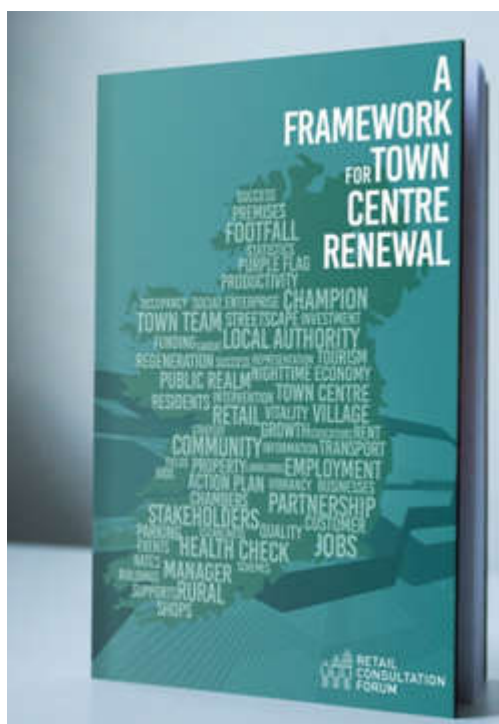


€520,000 (25% increase on 2017)
 Kilcullen Redevelopment of Market Square €200,000

Rathangan Redevelopment of Market Square €200,000

Health Check/ Town and Village Baseline Assessments at the following locations;

Ardclough		€20,000
Athgarvan		€20,000
Castledermot		€20,000
Derrinturn		€20,000
Monasterevin		€20,000
Straffan		€20,000



Health Checks

Health checks surveys were carried out to measure:

- Land Use and Dereliction/Vacancy survey
- Pedestrian/Footfall Counts
- Car Parking Surveys
- Public Realm Audit – including accessibility, safety and way-finding

Community Participation Workshops

1st workshop	Community needs and ideas identified.
2nd workshop	Community prioritises ideas and actions.
3rd workshop,	Findings and Town Renewal Plan presented

Next Steps.....

Set up a stakeholder group (Town Team) to implement Renewal Plan.

2018 – Shop Front Improvement & Accessibility Grant Scheme

Joint Policing Committee (JPC)

The annual public meeting of the Kildare JPC took place on Monday 3rd December, 2018 at 7.00 p.m. in Coláiste Lorcáin, Castledermot.

John Lonergan, former governor of Mountjoy Prison was the guest speaker on the night.

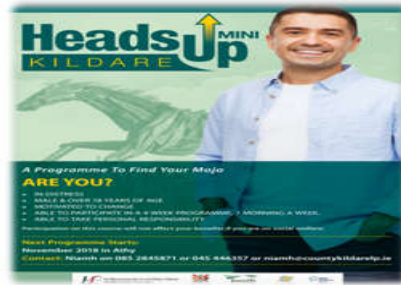


Images from JPC meeting 3 December 2018

Community Grants

938 grants have been administered by the Community Section –

Grant Type	No of Grants	Amount Awarded
Community Grants (General)	147	€191,250*
Festival Grants	83	€100,000
Community Enhancement Programme	46	€442,580
Private Res Association Grants	258	€128,050
LA Resident Association Grants	82	€56,000
LPT Grants	270	€743,677
Drehid Grant Scheme	32	€401,150
Educational Bursary Grant Schemes	20	€19,500
TOTAL	938	€2,082,207



Significant progress to implement LECP priority actions.

A snapshot of 2018:

- In-depth analysis of Kildare from Census 2016 completed with AIRO
- Two additional Family Resource Centres were announced in Kildare Town and Athy. This increases the number to four. More are required
- The new Social Inclusion Programme SICAP 2018-2022 commenced, under contract to CKLP. This has an increased focus on supporting community development in excluded areas. The SICAP budget 2018 was €1,061,036
- 17 LEADER applications worth €787,162.25 have been approved targeting rural Kildare
- 45 capital projects worth €442,580 were funded under the Community Enhancement Programme targeting disadvantage
- Over 5,000 people participated in Healthy Ireland initiatives earlier this year. A second strand of Healthy Ireland funded programmes is commencing. Total funding €246,600
- Headsup (formerly Mojo) expanded programmes. Currently piloting 18-25 young men's programme through funding received from DCYA
- The Hive Kildare Town Youth Hub very successful launch of Strategic Plan 2018-2021

Tourism / County Promotion

Rose of Tralee in Kildare 2018



Tourism / County Promotion

Taste of Kildare 2018



KILDARE SPORTS PARTNERSHIP

Athy Sports Hub Co Ordinator

New Athy Sports Hub Co Ordinator Deborah Foley appointed.

Commenced work on 14th of May 2018

Get Kildare Walking Programme

We had 852 registrations on the 12 walks over a 16 day period in July for the KSP Walking Festival & Blueway Challenge.

Education & Training

29 Safeguarding Workshops – 292 certified in Basic Awareness

60 Club Children's Officers – 27 Designated Liaison Officers

DARA Project Health / Fitness Training Module

Coaching Children Programme – Clane Teachers Group

UK Sport Leader Training Programme. Curragh & Kildare

The Healthy Lifestyle Programme, Curragh Secondary School

The WAVE Programme. Water Activities Volunteer Training. Athy Sports Hub



Healthy Ireland Initiative – Strand 1

Active Communities Programme

4000 + Participants –

1000 completed County 5K - 280 Senior-Fit Participants - 68 New Defibrillator Operators - 60 Completed HFME - 46 New Active Leaders - 25 Active Walking Groups - 6 Activated Communities – 200+ Training Workshops - Programme Nominated for the NUTRAMINO Health/Fitness awards.

Healthy Ireland Initiative – Strand 2

Community Coordination Meeting Completed.

3 Community information meetings completed.

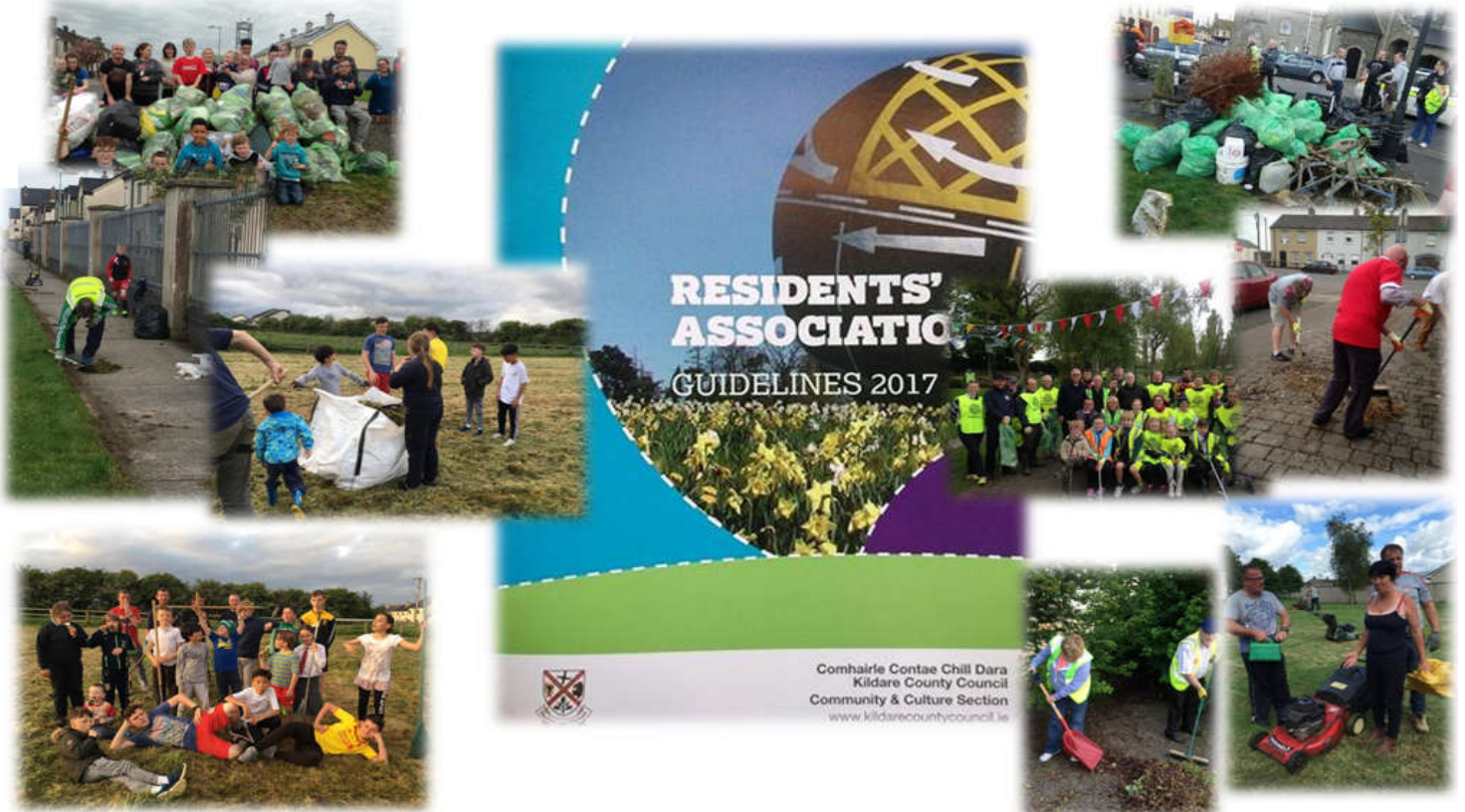
Expressions of Interest sheets gathered. (13 Community areas)

Progress and Analysis meeting completed.

Summer Camps



Supports to Estate Management



2018 AT A GLANCE

PLAYGROUNDS & PARKS

24 Playgrounds

2 Skate Parks

3 Outdoor Gyms

Play Strategy 2018-2028 – Launched in March 2018

Sallins & Eadestown Playground	Work to commence early 2019
Caragh Playground	Tender for design and construction completed. Final design under discussion with Caragh Parish Council. Part 8 to be advertised before end of year
Castledermot Playground & Village Green	Part 8 to be advertised before the end of the year
Newbridge Skatepark	Constructions to be complete by end of year.
Kildare County Play Day 2018	2000 attendance
Allenwood Playground	draft layout prepared and circulated to local committee for comment, ground investigation underway
Bawnogues Kilcock	Landscaping and reinstatement works ongoing following drainage and earthworks last year.
Sallins Amenity Land	Tender issued to appoint consultants to prepare masterplan. Consultation to start early 2019
Roundabouts	Lanscaping completed at redhouse (toughers) Roundabout, Newbridge, Sallins Road Naas, and Carbury Roundabout.
Pool for North Kildare	Kildare County Council have a capital investment of €2 million to contribute to this project. Discussions regarding the site etc. are ongoing.

Equipment

1. Unimini Train Engine
2. Unimini carriages With Slide
3. Uniplay Special Towers Multiplay
4. Fishing Boat
5. Train Station Ticket Office Panel (Timber Posts)
6. Train Station Shop Panel (Timber Posts)
7. Active 4000 with Bridge to mound
8. Inclined Balance Beam

9. Log Snake Weaver (AE EVANS)
10. Stepping Logs 200mm
11. Stepping Log Cluster
12. Boulder Cluster
13. Logs for Balancing/informal seating
14. Spinmee Wheelchair Accessible Roundabout
15. Swirl Whirl Solo Spinner
16. Pirouette Stand Up Spinner
17. Swingo Rotating Seesaw
18. Lucky Sit-On Spring Toy
19. Anky Duck Sit-In Springer

20. 1.8m High Olympic 2 Seat Cradle Swing
21. 2.4m High 2 Seat Swing, 1 Mirage & 1 Flat Seat
22. Lillie Dolly Basket Swing
23. Eco-Bell Tree
24. Eco-Tongue Drum
25. Eco-Chime Quartet
26. Flower Talk Tubes
27. Today's Weather is...Play Panel (Timber Posts)
28. Make it Rain Play Panel (to Retaining wall/fence)
29. Pavlovs Hopscotch
30. Wheelchair Accessible Sand Play House

31. Sand Treasure Items
32. Timber Sand Play Rail with Buckets
33. 1no. Standard & 1no. Wheelchair Picnic Table
34. 3no. Heavy Duty Litter Bin
35. 4no. Neo Barcino Bench Seats
36. 1no. Etta Cycle Stand
37. Willow Dome
38. 6no. Swing Barriers



Blackwood Farm,
31 Carrowore Road,
Greyabbey, BT22 2LU

Project Ref
**Sallins Playground
Kildare**
Date: 10/10/18

Drawing Number
xxx
Revision
Rev3
Drawn By
ES
Checked By
BM
Scale
1:100 @ A2

Note: Please check that this is the latest revision of the drawing before printing, issuing to clients or using onsite

Age Friendly

5 Age Friendly Roadshows held in May 2018.

OPC AGM on the 4th September with Facilitated workshops.

Surveys

Two focus group session held in North & South Kildare.

The review of the strategy was held on 18th October in Killashee



National Pride of Place



Festival and Events



2018 AT A GLANCE

Comhairle Na nOg



Twinning

2018 saw Kilcullen and Celbridge bring the number of twinning committees to 11 who are twinned with 17 areas across Europe and the US. The Twinning Liaisons Committee was established, membership including five elected representatives one from each Municipal District, Arts Officer, Kildare Tourism CEO and Local Enterprise Office representative. The purpose of the committee is to provide a strategic overview of twinning in the county through monitoring of our Kildare Twinning Policy, assessing grant applications and providing support to twinning groups in the areas of culture/tourism and economic aspects of twinning. A budget of €60,000 was provided by the elected representatives in 2018.



Human Resources

The department processed applications in relation to 51 competitions that were held during the year. From the 2,137 applications received, 1,406 were male and 731 were female.

As a result of the competitions held for the posts, 497 applicants were deemed qualified and placed on panels, 322 male, and 175 female. 150 posts were offered (88 male & 62 female)

Training and development

During 2018, the training programme delivered in-house training to 923 staff covering various areas:-

17 staff members completed the IPA Certificate in Local Government and 4 staff members completed the Diploma in Local Government Studies in 2017. One staff member completed the Leadership in Local Government Programme.

19 staff members were approved under the 2018 Scheme of Assistance for Courses of further education.

Employee assistance programme

Workplace options are the providers of the EAP. Staff can access a wide variety of information through their website which is available on the staff intranet.

Email: eap@workplaceoptions.com

Website:

www.workplaceoptions.com

Retirement and Long Service Awards

On Thursday 08 November a function was held in the Council Chamber to recognise staff of Kildare County Council who had retired since May 2016 and those who reached the milestone of 25 years or more service with Kildare local authorities during that period.

The majority of the 75 people who retired and the 32 people who had 25 years or more service attended on the day to be presented with a token of appreciation by the Mayor of Kildare and the Chief Executive. The event was very well received by all concerned



Core Staff	Number	Whole Time Equivalent
Managerial	7	6.8
Clerical/Administrative	428	394.75
Professional/technical	200	195.45
Outdoor	339	274.80
Total Core Staff	974	871.80
Other Staff		
Contract/temp/Seasonal	61	58.82
Retained Fire Fighters	66	N/A
Non DoEC&LG	9	5
Total Other posts	136	63.82

Planning and Strategic Development



Strategic Developments

Retail and Distribution (Kildare Village, Dunnes, Lidl)



Education (Maynooth University, Mooretown and Ballyoulster, Celbridge, Blessington)



Health Centres

Athy Primary Care & Proton Clinic, Kildare



Renewable Energy (solar farms)



Employment

Intel



Boortmalt, Athy



Curragh



Strategic Housing Developments

450 units - Barnhall, Leixlip



462 res. units, 106 student units + retail – Mariavilla, Maynooth



Council-led Developments (11 no. Part 8's in 2018)

Cherry Avenue, Kildare



Forward Planning

National Planning Framework – Ireland 2040

Regional Spatial and Economic Strategy (RSES) 2019-2031

Kildare County Development Plan 2017-2023

Local Area Plans x 12

National Planning Framework

Adoption of NPF alongside 10 year capital plan 2018-27 which together form the Ireland 2040 Project (May 2018)

National Strategic Outcomes, including compact growth, sustainable mobility, a strong economy etc.

NPF given legal status in the P&D Act 2018

Implementation Roadmap for the NPF (June 2018)

Population targets for counties (Kildare: 2016 @ 222,500.

2031 @ 259,000 – 266,500)



Regional Spatial & Economic Strategy (RSES)

Eastern & Midland Regional Assembly (EMRA) published the draft Regional and Spatial economic strategy in November 2018.

The draft RSES provides a Spatial Strategy, an Economic Strategy, a Metropolitan Plan, an Investment Framework and a Climate Action Strategy.

Kildare County Development Plan is to be consistent with the RSES, either through:

- (a) a variation to the Development Plan or;
- (b) if appropriate, a full review

To commence within a max period of 26 weeks after making RSES

Local Area Plans also to be consistent with the RSES, and to be reviewed where necessary.

Kildare County Development Plan

Effective from March 2017 – 2023

Sets out overall strategy for proper planning and sustainable development of county

Establishes policy framework for:

Planning application decisions

Developments by Council - houses, roads etc (Part 8)

Delivery and co-ordination of infrastructure

Review of Core Strategy within 26 weeks of adoption of RSES

Local Area Plans – Current Position

Celbridge: adopted Aug 2017. Ministerial Direction Nov 2017 High Court overturned Direction 10/6/18.

Leixlip: adopted Dec 2017 – Ministerial Direction March 2018 , new plan Q1 2019

Naas: under review, expected draft March 2019

Athy : currently under review

Kildare: adopted Nov 2012 (under review)

Maynooth: adopted 2013 (LIHAF variation adopted Oct 2018)

Clane: 2017, Sallins: 2016, Monasterevin: 2016, Kilcock: 2015 Kilcullen: 2014, Newbridge: 2013 - 2019 Extended to December 2021

Development Management

Objective: pro-active approach towards development that accords with proper planning and sustainable development considerations

Planning applications: 2018 :	1,596
2017 :	1,494
2016 :	1,376

Planning Appeals

Planning decisions confirmed by An Bord Pleanála (NOAC report)

National Average: 77.72%

Number of appeals determined:

	2018	2017	2016
Number where decision confirmed:	73	60	72
LA	62 (85%)	48 (80%)	60 (83%)

Heritage and Conservation

Kildare County Council, through its Heritage Office, continued to develop its role in the protection and promotion of the built and natural heritage resources of the county. This was achieved by providing advice on aspects of Kildare's heritage and by developing policies and priorities for the identification, protection, preservation and enhancement of the county's heritage.

- **Heritage Week 2018**

140 events organised by 71 groups with 26,000 people attending.

- **Biodiversity Week 2018**

30 events and 950 participants. The week is run in conjunction with Kildare Library Service, local Natural Heritage groups, NUI Maynooth and Tidy Towns groups.

- **Community Heritage Grant Scheme 2018**

55 projects were supported with grants to fund researching, developing and implementing their community heritage projects.

- **Kildare Medieval festival**

The Annual medieval Festival organized by Kildare Walled Town Group, Kildare Tourism group, Kildare Local History group, Tidy Towns and business owners in the town. Over 5,500 people attended.

- €50,000 of grants were awarded to 10 Protected Structures under the Built Heritage Investment Scheme creating 1145 days of employment for various conservation skilled trades. (e.g. Carbury Church and Leixlip Boat house)
- €66,000 supported 3 Protected Structures that received funding under the Structures at Risk Fund (e.g wall at St. Bridget's Cathedral, Kildare Town)

Roads, Transportation and Public Safety



Motorway	128 km
National Primary	12 km
National Secondary	17 km
Regional	482 km
Local Roads (Total)	1889 km
Local Primary	355
Local Secondary	1040
Local Tertiary	494
Total	2,528 km

Municipal District Areas – Road Works Programme 2018

- ✓ Over 100 Restoration Improvement and Restoration Maintenance projects (DTTaS and KCC Funding)
 - ✓ Over 58 Local Property Tax/Pay Parking Surplus projects completed
 - ✓ 9 NTA projects
 - ✓ Winter Maintenance or Salting of roads season (October – April)
-

Capital Projects

Local Infrastructure Housing Activation Fund (LIHAF)

In 2017, Kildare County Council received approval for €21.4 million for three projects:

- Naas Inner Relief Road,
- Maynooth Eastern Relief Road
- Sallins Community Amenity project.

Both projects are now proceeding to meet completion dates in 2021 and will ultimately facilitate the delivery of 800 residential units in both towns.

Athy Distributor Road

The Athy Distributor Road Scheme is confirmed and Notice to Treat has been served. A preliminary contract commenced in 2018 and the detailed design necessary for the creation of the main construction contract is under way.

Kildare Town Northern Link Street and South Green Area Access Improvement Scheme

This scheme will advance an objective in the Kildare Local Area Plan and will include the examination of the requirement to upgrade/ replace / provision of a new bridge / rail crossing. This project will also improve access to the M7 motorway and the railway station for all road users from lands zoned residential to the north west of Kildare Town.

M7 Naas to Newbridge Bypass Upgrade, M7 Osberstown Interchange and R407 Sallins Bypass



The M7 Naas to Newbridge Bypass Upgrade and R407 Sallins Bypass projects are included in the Department of Expenditure and Public Reform Programme entitled "Building on Recovery – Infrastructure and Capital Investment 2016-2021".

The contract for the construction of the M7 Naas Newbridge Bypass Upgrade, M7 Osberstown Interchange and R407 Sallins Bypass was awarded in September 2017. A key feature of this large infrastructure project is that it represents 40% of total Government national expenditure on infrastructure.



The contract consists of three major elements:-

1. Widening the existing M7 motorway from two lanes to three lanes in each direction for approximately 14km, Replacing and relocating the existing ramps at Junction 10 Naas South Newhall to the Naas Newbridge dual carriageway, the R445. The construction of a new interchange at Osberstown between Junctions 9 and 10 which will be designated Junction 9A.
2. The Sallins Bypass includes for the construction of a new bridge under the main Dublin Cork railway line. The new underbridge was installed over the Easter Bank Holiday weekend. Works commenced on the installation of the new underpass on Friday 30th March. The underpass was fully installed and the railway line reopened by midday on Monday the 2nd April.



Construction of new bridge under the Dublin-Cork Railway Line, Easter 2018.



Devoy Link Road Naas – John Devoy Road to Ring Road

The Devoy Link Road was completed and opened to traffic in August 2018. As an objective in the Naas Town Development Plan, the road was designed such that it focused strongly on the provision of quality infrastructure for pedestrians and cyclists.



Official Opening of the Devoy Link Road, August 2018

Newbridge South Orbital Relief Road (NSORR)

Construction of a c.1.6km portion of the NSORR commenced in September 2018. The road is being constructed by Lidl Ireland as part of the development of a new Regional Distribution Centre at Littleconnell, Newbridge. The road is an objective in the Newbridge Local Area Plan and it will help significantly with

removal of HGV traffic from Greatconnell Road.

County Speed Limit Review

Good progress was made on the County Wide Speed Limit Review in 2018 and it is anticipated to be completed in 2019.

Kildangan Railway Bridge Footpath Scheme

The Part 8 proposal to provide a new footpath across the railway bridge in Kildangan village and to introduce a one-way shuttle traffic system was approved by the elected members of Athy Municipal District. The project is due to commence in 2019.

Naas and Sallins Parking Bye-Laws and Other Signage

Naas and Sallins Parking Bye-Laws came into force in November 2018 which also includes the re-introduction of Saturday parking enforcement for Naas. Naas was also provided with two park and ride facilities at either end of the town with Hedermans car park on Friary Road and Fairgreen car park at Fairgreen. Naas Parking is regulated by Apcoa Parking Ireland Limited and Sallins Parking is regulated by Kildare County Councils directly employed Community Warden Service.

Athy Parking Bye-Laws

APCOA Parking Ireland Limited regulate Parking in Athy since November 2018. Revised Athy Pay Parking Bye-Laws have been drafted and it is proposed

that these will proceed through a Statutory Public Consultation pending integration of a number of other projects in Athy.

Replacement of the Machinery Yard

The council's Machinery Yard and Stores is currently located in Newbridge. It is proposed to relocate the Machinery Yard and maximise the use of the existing site in Newbridge. A strategic salt barn will also form part of the new development. The design services contract progressed well in 2018 and the statutory Part 8 procedure has commenced and is on schedule.

Royal Canal Greenway - Maynooth to "The West"



In 2018, a significant amount of work was completed on the Royal Canal Greenway:

Section 1 - Westmeath Border to Moyvalley - completed and open.

Section 2 - . The access bridge to the Greenway at Fureys is currently in production and has a planned delivery date of mid April 2019.

Section 3 - Blackwater to Cloncurry in Meath - Completed and open.

Section 4 - Cloncurry to Ferranslock through Meath and Kildare – The section through Kildare is currently being landscaped and will be fully open in March 2019.

Section 5 - Ferrans Lock to Spin Bridge, Kilcock – All works completed except for some minor finishing works to be done by Waterways Ireland at a new over flow structure.

Section 6 - Spin Bridge to Chambers Bridge (North Kildare) - completed and open.

Section 7 - Chambers Bridge to Maynooth Harbour - completed and open.



Formal opening by Minister Shane Ross, T.D., assisted by Mayor of Kildare Sean Power, local TDs, Members of Kildare County Council, Kildare Chambers, Chief Executive Peter Carey, Niall Morrissey, Director of Services and local Scout representatives



Maynooth Harbour Cycle Way

North South Corridor - Maynooth-Phase 6 (Moyglare Road)

Work progressed well in 2018 with Aecom Consulting Engineers producing the detailed design of Phase 6 of the North South Corridor on the Moyglare Road. Coordination was required with the design team on the Maynooth Education Campus and the GAA to finalise the design of the junction at Moyglare Hall. This project is under construction at present.

Celbridge Main Street Public Lighting

The members of the Celbridge / Leixlip Municipal District approved the Part 8 for the upgrading of the public lighting on the main street of Celbridge, in addition to other civil works and the undergrounding of other cables to improve the streetscape and public realm in 2017. The upgrading of the public lighting on the main street is now completed and the remaining overhead cables from utility providers will be undergrounded in early 2019

Developer Driven Construction of new Link Road in Maynooth.

As part of a large housing and commercial development under design and planning in 2018, Cairn homes are constructing a new link road, which is due to be completed in late 2019, between the Moyglare Road and the Dunboyne Road. Road to be flanked by 'raised adjacent' cycle tracks and includes a bridge crossing of the Lyrene River.

Newbridge Traffic Management Study

The National Transportation Authority agreed to fund and commence a study on Newbridge and work progressed in this regard. The draft proposal was presented to the Members in Q4 of 2018, and following a non-statutory public consultation phase, the next stage of this project will be agreed in early 2019.

National Bike Week and the Kildare Cycling Forum

Cycling and walking are key elements of the Kildare County Development Plan 2017 - 2023.

National Bike Week 2018 events were held from Saturday 9th June to Sunday 17th June, 2018.

The events were organised by schools, community initiatives, local authorities and cycling groups. Some of the events that were held in Kildare included:

- Car Free Day at the canal in Naas on the 16th June 400 people attended throughout the day. Free bike check up and safety awareness training was provided to cyclists on the day, and bells, lights and high viz vests were handed out to children who attended.
- A Group Cycle was held in Naas on the 13th June.
- A historic graveyard cycle took place in Maynooth on the 10th June.
- A family fun cycle from Maynooth to Kilcock took place on the 17th June.
- Biodiversity tour with 40 school children was held on the Maynooth Greenway

Over 500 primary school pupils from around the county took part in cycle safety events during Bike Week. Safety packs were provided to pupils of the participating primary schools and cycle safety awareness was raised during this time

- Maynooth Cycling Campaign held art competitions for schools around the Maynooth area.
- GreenAer, the Electric Bike Shop held a bike show on the 14th of June in Kildare County Council Offices, Naas. Free test ride on electrical bikes were available.

As part of Bike Week the Roads Department arranged to have two exercise bikes located on the second floor beside the Council Chamber. A challenge was set for staff that by the end of the week the total amount cycled on the bikes by everyone would be greater than travelling the perimeter of County Kildare (185.6 km).

With a number of cycle lanes in planning and under construction, coupled with the Council's commitment to provide education and cycle safety training in schools, we are confident of significantly increasing the number of cyclists and cycle trips in the County on an annual basis.

European Mobility Week 16th-22nd September (www.mobilityweek.eu)

The annual European Mobility Week took place in September (from 16 – 22) The focus was on sustainable mobility, with a theme of '**clean, shared and intelligent mobility**', with a

corresponding slogan – ‘Sharing gets you further’.

Health and Safety

Kildare County Council is committed to establishing and maintaining a safe and healthy working environment for our staff, our contractors and those affected by our work.

Health & Safety - 2018 Highlights

- Safety Meet and Greets - In total, 61 safety meet and greets were completed in 2018.
- Monthly Health and Safety report to Management Team.
- Quarterly Health and Safety update to Management Team by the Health and Safety Officer.
- Bi-annual health and safety update to the Corporate Policy Group by Health and Safety Officer.
- Annual Health and Safety update to council by the Health and Safety Officer.

- Bi-monthly Health and Safety Management Committee Meeting.
- Stress Buster Sessions-- Enda O’Doherty (Advocate and Fundraiser for Positive Mental Health)
- Talks by James Gorry on living with a disability following a workplace accident

European Health and Safety Week

The organisation held their own week with a series of events and activities the highlight of which was a Health and Safety Conference attended by 395 employees. The theme of the conference for 2018 was Healthy Living, Lifestyle Balance.

Accessibility

Kildare County Council continues to work with people with disabilities and their representatives to improve accessibility to local authority services. 2018 saw us focusing our attention on a number of areas across the organisation.

Accessibility Audits:

Accessibility audits were completed in the following towns:

1. Naas
2. Newbridge
3. Celbridge
4. Leixlip
5. Maynooth

Awareness Campaigns:

- The Back in 5 Campaign- were wheelchairs were placed in ordinary parking bays to educate non disabled people on how discommoding it can be.
- Make Way Day- to highlight how ordinary items on our streetscapes can be major challenges for people with disabilities.
- International Day of Persons with Disabilities- to celebrate the day and raise awareness of disability

we turned a number of trees purple (the colour of disability) for the day



Fire Service

2018 at a glance

Fire Safety Certificate Applications	204
Fire Safety Inspections	88 on 85 premises
Fire service comments on planning applications	518
Fire Safety Complaints	18

Community Fire Safety

Two fire station Open Days were held in 2018. The locations of these events were Athy and Maynooth Fire Stations. These Open Days were very successful and local communities took the opportunity to meet their fire-fighters and learn more about the work they do.

Every year the fire service visits the primary schools in the county to provide fire safety information to all the third class students, this programme was successfully rolled out again in 2018. With our ongoing focus on keeping communities safe, Kildare Fire Service commenced a free home fire safety check service in 2018. This service is primarily aimed at older members of the community.



Fire Operations Section

Our operational service is delivered from six retained stations located at Newbridge, Naas, Athy, Maynooth, Monasterevin and Leixlip. The weather events of 2018 with Storm Emma in February/ March and the extended drought across the summer, created some difficult response conditions for our operational service. The picture below is of a fire on Roseberry bog

which burned for a prolonged period during the summer drought.



In 2018 Kildare Fire Service had 2,010 station responses to 1,672 incidents (some incidents require more than one station to respond)

The top five incident types in 2018 were as follows:

1	Forest/Bog Fires	239 Incidents
2	Outdoor rubbish Fires	209 Incidents
3	Chimney Fires	180 Incidents
4	Motor Vehicle incidents(Inc RTCs)	133 Incidents
5	Fires in Domestic Premises	101 Incidents



The breakdown of calls per station was as follows:

Station	No. of Calls
Newbridge	460
Naas	503
Athy	266
Maynooth	322
Monasterevin	214
Leixlip	245

Emergency Management and Special Projects Section

In 2018 the Emergency Management section of Kildare Fire Service supported the wider Kildare County Council response to the various severe weather events. The KCC “Severe Weather Plan” which is a sub-plan of our Major Emergency Plan was used as a basis of these responses. This

section also develops and delivers training for the holders of key roles within these plans.

Severe Weather Assessment Team (SWAT)

The KCC SWAT met on a number of occasions in 2018. In addition to managing the Council’s response to serious weather events during the year, this team continually focussed on improving the local authority’s readiness to respond to such events. The roads engineers monitor weather conditions on a 24 hour/7 day basis between October and April each year. When required, our

staff are instructed to salt/grit the roads in our Safety Programme, which covers 10 separate routes.

Kildare Civil Defence

Kildare Civil defence is a volunteer based organisation where members assist as a back-up service, supporting the primary emergency services and the local community.

Civil Defence Budget 2018 - €169,765 – CDO and 55 volunteers.

Donations received - € 20,114.50

Training

Volunteers are multi-skilled and the main programmes of activities undertaken by the organisation are:

- First Aid
- Search & Rescue Skills
- Fire-fighting
- Welfare Skills
- Warden Service and Radiation



Monitoring

- Radio Communications

Kildare Civil Defence assisted during Strom Emma “Beast from the East” transporting doctors and nurses to and from hospital. Transporting patients to hospital. assisting the Gardai, liaising with the Irish Coastguard in relation to transporting patients from their home to hospital. Providing essentials to homes where required.

Kildare Civil Defence assisted at 104 community and sporting events which included Punchestown Racing Festival, the Dubai Duty Free Irish Derby at the Curragh, World Amateur Golfing Championship at Carton House Maynooth, the Dragon Boat Festival in Athy, Irish Dancing Events in Citywest, Relay for Life, Special Olympics, local cycle races, road races, community and sporting events providing first aid cover, traffic control, stewarding, etc.

Kildare Civil Defence also participated in an All Services Exercise in Waterford City which involved the Irish Coastguard.



Kildare Civil Defence Boat Unity now open at Rathstewart, Athy.

Events

STORM EMMA

THE BEAST FROM THE EAST

March 2018



Storm Emma was one of our biggest tests this year and it provided a robust test of KCC response capability – communication, KCC equipment, and private contractors

The SWAT – Severe Weather Assessment Team meet at least monthly between September and April and more often when required



Kildare County Council
Comhairle Contae
Chill Dara

Free Text Alert Service



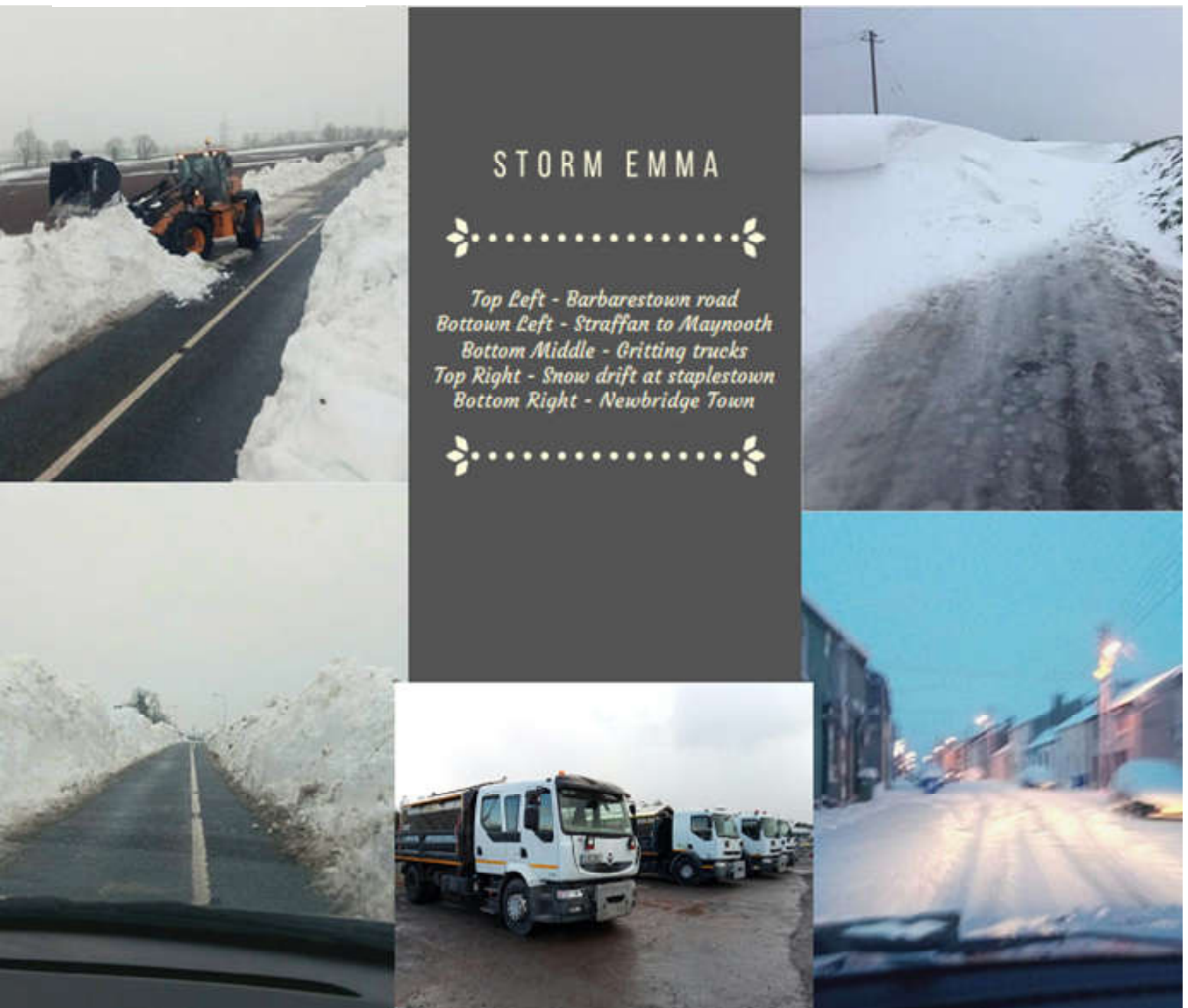
<https://kildare.mapalerter.com>

The council launched MapAlerter in December 2018 a free text alert service.

Citizens of county Kildare are now able to receive alerts about severe weather, road works, road closures, water service disruptions, flooding and community events throughout the county via MapAlerter system - <https://kildare.mapalerter.com/>

This is a free service for people who want to receive alerts from Kildare County Council by text message, or email.

MapAlerter automatically links up with Met Éireann to collect severe weather information.



Road Safety Awareness

Kildare County Council, in conjunction with the RSA, provides a programme of education and awareness to all road users, including school students, community groups and businesses. This involves collaboration from key stakeholders in taking a proactive approach to promoting caution and awareness of impending dangers on the roads of Kildare.



Key programmes delivered to school students include:

- Simon and Friends programme
- Be Safe
- School Goes Guide to Road Safety
- Seatbelt Sherriff & Hi-Glo Silver
- Streetwise
- 'Your Road to Safety'
- Wrecked
- Safe-Grad
- Axa Road Safety Roadshow

These programmes run from Pre School up to Third level education and include

information on road safety and personal safety.

Road safety education was delivered to the following numbers of students:

Crèche/Pre-School	82
Primary	1,580
Post-Primary	288
Youthreach	90
AxaRoadshow	585

Adult School Wardens

There are 25 full-time and two Relief School Wardens in Kildare

School Warden Review

The Road Safety Officer undertook a countywide review of school crossings and the overall School Warden service



School Warden MD Areas

Athy	2
Celbridge/Leixlip	9
Kildare/Newbridge	5
Maynooth	4
Naas	5
TOTAL	25

Junior School Wardens

Junior School Wardens are part of a team of 30 students in a school. Each team consist of 6 members, and each day, a different team is on duty. There is currently just 1 school in County Kildare, St. Peter's National School in Monasterevin which operates the Junior School Warden service. Junior Wardens are trained by the RSO and Community Garda. The Junior Wardens provide a safe crossing mechanism for their fellow students in the afternoon while students are crossing the road outside their school.



Cycle Safety Skills

Kildare County Council provided funding to 25 Primary Schools in Kildare to enable them to deliver cycle safety skills to 5th and 6th class students. The programmes are accredited by Cycle Right and are delivered by an approved Cycle Right course Instructor. A total of 1,296 students received the Cycle Right Programme in 2018



Water and Environmental Services



Water Services

Red Bog Watermain	Complete
Allenwood to Kilmeague Watermain	Complete – Due to be snagged Q1 2019
Suncroft to Brownstown Watermain Replacement	Substantially Complete. Final Road restoration works will be carried out at a later stage.
Newbridge Town Watermain Rehabilitation Works	The Design for replacement of watermains in Piercetown, Highfield, and Pairc Mhuire has commenced
Kildare Town Watermain Rehabilitation works	Watermains have been laid in Lourdesville, Claemore Terrace, Assumopta Villas and campion crescent. The transfer of services in ongoing
Timolin Waste water Treatment Plant (WWTP) Upgrade	Part 8 approval was received in December 2017. The design can now be progressed further by irish water
Calverstown WWTP Upgrade	Works are now substantially complete. The contractor is now process proving.
Taghadoe to Maynooth Watermain Replacement	Installation works has commenced
Kilmeague WWTP Upgrade	The Contractor is now on site and works are progressing well and due for completion in Q2, 2019.
Newbridge sewer relining contract	Irish Water is appointing a contractor to do these works.
Rathanagan Water Water Treatment Plant (WWTP) Ugrade	Irish Water has appointed a consultant to prepare the tender documents for this contract. The consultant is currently carrying out survey works and preparing the design.

Transition to Irish Water

Local authority now as agent for Irish Water

Service level agreement to 2025.

Targets 2.2bn in operational savings by 2021 (7%p.a)

No Development can take place until developer obtains a connection agreement from Irish Water.

Irish Water now seeking to end Service Level Agreement by 2021.

Rural Water Programme

Multi-Annual Funding Programme 2016 -2018

KCC : €245,000 - from DECLG (new & upgrade of GWS)

Ballindoolin GWS

Water conservation work completed at a cost of €63,626.96 in Q4 2017 - environment and public health compliance to be completed by the end of Q2 2019 at a cost of €21,000.

Ballyroe GWS

it is proposed to connect scheme to regional water in 2019

Lipstown Narraghmore GWS –water conservation work to be completed by

the end of Q4 at a cost of €50,000. This work is currently ongoing.

Whitehouse & Killen East GWS upgrade works completed and now with Irish Water for Taking in Charge

Well Grants – 47 applications received to date - €70,083.35 paid out

Annual running costs of GWS for 2018 is €117,509.92

Assistance to development control re 'developer led infrastructure';- Narraghmore, Ballytore, Allen and estates not taken-in-charge (Walshestown, The Pastures etc)

Rural Water team currently finalising a submission to the Department of the Multi annual funding Programme 2019-2022.

Water Pollution

Water Pollution Monitoring

212 Discharge Licences (sewer) and 46 Discharge Licences (to water course) have issued

Water Services Infrastructure Projects 2018

Project	Status
Osberstown WWTP (€30m) (80 – 130,000 pe)	Completed
Osberstown Sludge Treatment Facility (€10m)	For completion in Q 3/4 2019
Leixlip WWTP (€30m) (80 – 150,000 pe)	Completed (Operated by KCC)
Other 'Intel Projects' (€40)	Completed
Barrow Abstraction (€45m) (c. 20 mega litres/day)	Completed (Distribution Network Extension being designed by Irish Water)
Kildare Town WWTP + Network (€23m)	Completed
Contract 2A (Newbridge Interceptor Sewer) (Contract Value€15m)	Contract 2A signed by Irish Water and Roadbridge in February 2019
Contract 2B (Naas, Sallins, Clane and Newbridge Network) (Contract Value €26m)	The CPO was confirmed in Jan 2019 Coffey Construction is the Preferred Tenderer

Other Key Projects being delivered by Irish Water:

Celbridge Local Network Reinforcement Project (Wastewater Flows from Southern Celbridge to be diverted to Adamstown) – At Planning and Design Stage.

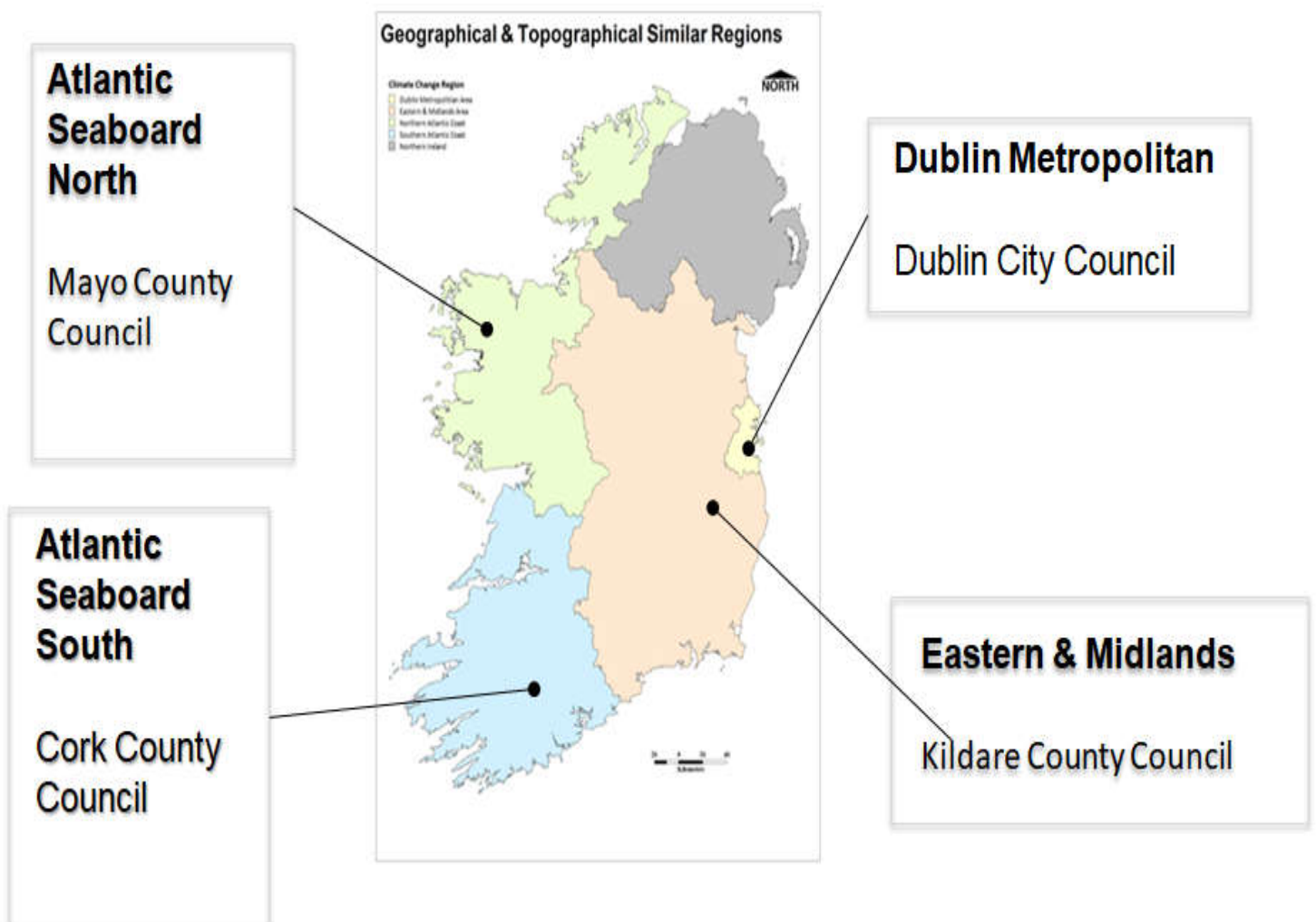
Maynooth Transfer Pipeline Project (Wastewater Flows from Maynooth/Kilcock to be diverted to Leixlip WWTP by-passing Leixlip town). Ryan Hanley appointed by Irish Water as Consultants in 2019. – At Feasibility Report Stage.

Lower Liffey Valley Drainage Area Plan (General Strategic Wastewater Collection Network Overview of the Lower Liffey Valley Catchment). Atkins appointed by Irish Water as Consultants. - At Stage 2 Survey Stage.

Leixlip Transfer Pipeline Project (Industrial Flows to be diverted from Leixlip WWTP to the 9C sewer in Blanchardstown)- At Tender Stage.

Climate Action Regional Office (CARO- Eastern & Midlands)

Kildare is one of 4 lead authorities nationally and hosts the Eastern & Midlands Regional Office (CARO). Current priorities are : Climate Adaptation Plans, establishing relationships with key stakeholders (EMRA, OPW, 3rd Level, etc), Awareness/Training and new enterprise opportunities.



Kerdiffstown Landfill Remediation Project

The Compulsory Purchase Order has now been confirmed. A decision on the Council's Industrial Emissions Activities License is awaited (EPA). The construction stage is scheduled to commence in Q4 2019.

Flood Relief

Four Flood Risk Management Plans were adopted by the Council (July).

Three schemes are being prioritised for funding- Morell, Naas and Leixlip.

Control of Dogs

176 dogs were surrendered / seized by the Council's Dog Warden Service.

Council approved planning (Part 8) for extension to existing Dog Pound facility (Ballitore).

Control of Horses

91 horses were seized by the Council's Horse Control Service in 2018.

Waste Management

Legacy Landfills

There are 28 legacy sites in County Kildare classified as follows:-

7 Class A, 11 Class B and 10 Class C.

It is now policy per the Regional Waste Management Plan to roll out a plan for remediation of these sites and this has commenced.

Waste Facility Permits

The Environment Section currently process, inspect and enforce 22 waste facility permits and 4 Certificates of Registrations.

Waste Collection Permits

There are 137 waste collection permit holders whose registered head office is in County Kildare. Our staff carry out periodic inspections. The processing of applications is carried out by the NWCPO in Offaly County Council.

Waste Management Byelaws 2018

The council adopted bye-laws for the regulation and control of Waste Management (Segregation, Storage and Presentation of Household and Commercial Waste) within the county in December. These byelaws are effective from 1st March, 2019.

Litter Management

2018 at a Glance



Litter Reports

1,851 Complaints received

508 Litter Fines Issued in 2018



Bring Bank Facilities

40 Recycling Locations county wide

3,950 Tonnes of Glass recycled

50 tonnes of aluminium/ steel cans recycled

Civic Amenity Centres

Sillliott Hill - Kilcullen
Gallows Hill - Athy

Further facility planned for Celbridge

Anti Litter Initiaves

National Spring Clean – 150 Projects assisted (April)

Anti Dumping Initiative – 5 Projects under national scheme

Green Schools – 130 schools registered

'Lily white clean up' – 28 Projects took part

Mattress Amnesty Pilot project in Athy Municipal District (November)

Kildare Green Kilometre – 11 Local Projects supported

Anti Dog Fouling campaign (January)



Tidy Towns – Results 2018

Kildare towns and villages continue to perform very well in the 2018 National Tidy Towns competition. Ten medals were awarded as follows:

Gold: Maynooth, Naas, Straffan, Leixlip and Kill.

Silver: Celbridge, Newbridge and Ballymore Eustace

Bronze: Clane and Rathangan

Partnership agreement signed with Kildare G.A.A.

Local projects supported by MDs and various Departments.

The County Kildare Tidy Towns Network now supports 38 Towns and villages.



Irish Business against Litter Awards (IBAL)

Kildare achieved further success in the 2018 national litter league

- Naas finished in 4th place in the "Cleaner Than European Norms" category.

- Maynooth finished 25th and is "Clean to European Norms"

Kildare Newbridge MD Co-Ordination

Newbridge Public Realm:- Application for urban regeneration funding was successful and preliminary/conceptual designs are now available. A public consultation event took place on the 27th February 2019.

Kildare Town Public Realm:

- Funding sought under the Rural Regeneration Programme for new parkland at Cherry Avenue.
- A public consultation event took place on the 1st February with almost 500 submissions having been received. The Council's consultants, Metropolitan Workshop, are currently working on initial conceptual designs. Funding has been secured from the town and village grant programme.

Curragh Plains:- discussion document circulated. Consultants to be appointed for next stage (conceptual design)

Rathangan: - new public realm design finalised – Part 8 documents now being prepared.

St Conleth's GAA Park:- Works to commence in Autumn of 2019

New Central Library: - Consultants to be appointed

Athgarvan Public Realm: - Initial meetings taking place with residents

Burial Grounds

The council manages over 60 cemeteries in the county.

Cemetery Bye Laws 2018

The council adopted bye-laws for the regulation of cemeteries in the control or in its ownership in December. These byelaws are effective from 1st March, 2019.

Extensions/ improvement works

Extensions were completed at cemeteries in Crookstown, Churchtown (Athy) and Rathangan



ICT –

In 2018 the Information systems department carried out projects in a variety of areas across the entire organization. These included: -

- ICT strategic business plan 2018

Focus on business process improvement

Redevelopment of the Kildare County Council Website and public consultation portal.

Provide quality support to IT users through the Helpdesk function.

Develop and improve the GIS online digitizing solution to capture and display special data.

Monitor and manage ICT security and implement solutions to protect council assets and employees –

IT security training provided to all staff.
12 X 1 hour Security Awareness Training sessions for staff were run over 4 days.

Continued development of the Sugar CRM (customer relationship management).
14,849 Cases logged in 2018 which is an increase of 4,042 (37%) on 2017.

Queries to the following distribution emails were rerouted through CRM and are managed by Customer Services in 2018:

environ@kildarecoco.ie

housingadmin@kildarecoco.ie

homelesshousing@kildarecoco.ie

vetservices@kildarecoco.ie

In 2018 queries to the following email addresses were set up to create cases automatically in CRM and are managed by the service area:

TDs Reps

Data Protection

Members Reps

Website page views 2018 = 1,899,924

ICT monitor and implement best policy for the usage of social media to engage with the people outside of the organization. This is managed by corporate services department on a daily basis.

In 2018, circa 14,700 calls for support to the IT helpdesk were answered across all of the hardware and software platforms in use in the council. A dedicated team of technical support officers and administrative support staff ensure that disruption to the business of the council is minimized when issues with technology occur.

- The Information systems department manages all of the Councils ICT hardware and software infrastructure. This infrastructure is spread across approx. 40 locations across Kildare and is utilized by close to 900 users.

Schedule of Municipal District works

*retained LPT

	Athy	Celbridge - Leixlip	Kildare - Newbridge	Maynooth	Naas
Roads, Transport & Safety	224,000	278,077	102,500	257,000	107,077
Community & Enterprise	164,500	254,500	336,000	170,427	270,500
Environmental Services	15,000	47,000	86,250	20,000	76,000
Economic Development	210,500	-	45,250	85,000	-
Recreation & Amenity	35,000	69,000	78,000	116,150	195,000
Total	649,000	649,000	648,000	649,000	649,000



FINANCIAL STATEMENT
Year ended 31 December 2018
(with comparative revenue account figures for previous years)

REVENUE ACCOUNT

Expenditure	KCC/ATC/ NTC	KCC/ATC/ NTC	KCC/ATC/ NTC	KCC/ATC/ NTC	KCC/ATC/ NTC
	2018	2017	2016	2015	2014
	€	€	€	€	€
Housing and Building	39,962,253	36,731,251	34,639,737	28,925,238	22,806,753
Road Transportation and Safety	34,788,880	32,370,045	30,326,849	31,539,539	31,169,089
Water Supply and Sewerage	10,429,704	10,093,142	11,077,177	11,069,653	12,953,104
Development Incentives and Controls	15,499,350	14,474,331	11,788,167	10,582,924	8,918,678
Environmental Protection	17,387,255	29,759,112	30,983,692	28,387,805	26,709,722
Recreation and Amenity	11,017,421	10,242,692	8,861,033	9,423,550	8,185,083
Agriculture and Education	1,308,089	1,359,621	1,142,623	1,795,200	2,848,229
Miscellaneous Services	13,399,207	14,005,006	13,373,486	13,520,488	22,550,150
Total	143,792,159	149,035,200	142,192,764	135,244,397	136,140,808
Receipts (Grants, Goods and Services)					
Housing and Building	34,706,919	35,244,200	30,785,748	26,851,195	22,339,579
Road Transportation and Safety	17,507,137	14,019,308	12,745,732	12,958,829	13,228,306
Water Supply and Sewerage	10,354,821	10,471,990	11,511,754	11,498,965	12,882,404
Development Incentives and Controls	5,588,001	5,580,827	3,795,991	2,683,299	2,518,538
Environmental Protection	4,680,982	17,979,449	19,787,593	17,922,132	16,099,267
Recreation and Amenity	2,092,080	1,653,565	1,209,506	1,754,454	860,526
Agriculture and Education	382,255	420,165	421,877	1,114,423	2,168,360
Miscellaneous Services	7,339,445	5,580,156	6,576,211	3,766,404	4,495,017
Sub-Total	82,651,640	90,949,660	86,834,412	78,549,701	74,591,997
Urban Authority Accounts	0	0	0	0	0
Pension Related Deductions	0	0	1,529,668	2,072,326	2,068,865
Local Government Fund/LPT	16,079,635	16,058,831	12,462,107	11,274,628	9,686,924
County Rates	59,047,321	58,125,047	57,555,963	57,554,512	57,823,714

Total	157,778,596	165,133,538	158,382,150	149,451,167	144,171,500
Transfers to/from Reserves	-	-	-	-	-7,660,596
Surplus/Deficit for year	13,755,158	15,875,691	15,948,864	13,960,632	370,096
Opening Balance	231,279	222,647	240,522	246,138	370,096
Closing Balance	-736,403	-959,050	-1,199,572	-1,445,710	-1,815,806

CAPITAL INVESTMENT	2018	2017	2016	2015	2014
	€	€	€	€	€
Housing and Building	87,205,755	48,109,084	34,593,273	19,275,265	5,929,014
Road Transportation and Safety	48,323,573	28,530,804	23,745,128	15,851,919	32,012,329
Water Supply and Sewerage	1,483,156	1,133,043	17,855,243	2,289,673	3,206,835
Development Incentives and Controls	-726,170	-	-	520,731	3,351,515
Environmental Protection	3,454,727	10,256,136	15,647,624	940,560	336,590
Recreation and Amenity	2,774,181	4,013,356	4,214,571	1,078,302	1,318,218
Agriculture and Education	2,774,181	2,783,289	1,815,253	1,078,302	1,318,218
Miscellaneous Services	0	0	0	0	0
Miscellaneous Services	1,369,543	90,897	-1,113,155	311,883	1,813,847
Total	143,884,765	74,404,337	65,462,689	40,268,333	47,968,348

Strategic Policy Committee Scheme 2014-2019

Economic Development, Enterprise and Planning

Name	Sectoral Interest
Councillor Suzanne Doyle [Chair]	Member of Kildare County Council
Councillor Daragh Fitzpatrick	Member of Kildare County Council
Councillor Naoise O’Cearuil	Member of Kildare County Council
Councillor Mark Lynch	Member of Kildare County Council
Councillor Mark Wall	Member of Kildare County Council
Councillor Padraig McEvoy	Member of Kildare County Council
Councillor Billy Hillis	Member of Kildare County Council
Councillor Morgan McCabe	Member of Kildare County Council
Brendan Allen	Business/Commercial
Gerry Prendergast	Development/Construction
Majella O’Keefe	Social Inclusion
Evonne Boland	Environmental/ Conservation

In 2018, the Economic Development, Enterprise and Planning Strategic Policy Committee met to consider the following issues:

- Policy on the Business Support Scheme
- Consideration of policy towards best practice in design by means of an annual award scheme
- Policy on the naming of new residential developments
- A strategy for attracting foreign direct investment
- Policy on Retail Incentive/Attracting Retail
- Monitoring of National Planning Framework and the Regional Spatial and Economic Strategy
- Signage policy in conjunction with Transportation and Environmental Services and Water Strategic Policy Committees
- Audit of the Kildare County Development Plan 2017-2023 objectives

Transportation, Safety and Emergency Services

Name	Sectoral Interest
Councillor Darren Scully [Chair]	Member of Kildare County Council
Councillor Réada Cronin	Member of Kildare County Council
Councillor Paul Ward	Member of Kildare County Council
Councillor Anne Breen	Member of Kildare County Council
Councillor John McGinley	Member of Kildare County Council
Councillor Joe Neville	Member of Kildare County Council
Councillor Seamie Moore	Member of Kildare County Council
Councillor Mark Dalton	Member of Kildare County Council
Councillor Brian Dooley	Member of Kildare County Council (replaced Councillor Dalton in November 2018)
Cormac Browne	Agriculture/Farming
Sean Lawler	Business/Commercial January to May 2018 (Vacant June to December)
Vivian Cummins	Business/Commercial
Bill Clear	Community/Voluntary

In 2018, the Transportation, Safety and Emergency Services Strategic Policy Committee met to consider the following issues:

- School Wardens
- Naming of roundabouts – policy review
- Digital Strategy
- Enforcement of parking regulations and illegal parking
- Private car parks – signage enforcement
- Speed ramps in housing estates
- Update from the Chief Fire Officer – Section 26 Plan (last meeting of 2018)
- Temporary signage in housing estates

Local Community and Cultural

Name	Sectoral Interest
Councillor Kevin Byrne [Chair]	Member of Kildare County Council
Councillor Martin Miley Jnr	Member of Kildare County Council
Councillor Teresa Murray	Member of Kildare County Council
Councillor Sorcha O'Neill	Member of Kildare County Council
Councillor Mark Stafford	Member of Kildare County Council
Councillor Ivan Keatley	Member of Kildare County Council
Councillor Carmel Kelly	Member of Kildare County Council
Councillor Bernard Caldwell	Member of Kildare County Council
Dermot O'Donnell	Environmental/Conservation
Frieda O'Connell	Business/Commercial
Vivien Kelly-Keane	Community/Voluntary
P J Fagan	Social Inclusion

In 2018, the Local Community and Cultural Strategic Policy Committee met to consider the following issues:

- Leadership Programme
- Healthy Ireland Fund Programme
- KildareSports Partnership Strategic Plan 2017-2021
- Kildare Age Friendly Strategy 2019-2021
- Tree Policy
- Open Space Strategy
- Kildare Culture and Creativity Strategy 2018-2022
- Arts Strategy 2018-2022
- Decade of Commemoration Strategy
- Library Development Plan
- Civil Memorial Policy
- Twinning Policy
- Integration Strategy update
- County Heritage Plan
- Community Grants update
- Kildare Mojo Programme
- Rural Transport Strategy (Local Link, Kildare, South Dublin)

Environmental Services and Water

Name	Sectoral Interest
Councillor Sean Power [Chair]	Member of Kildare County Council
Councillor Brendan Young	Member of Kildare County Council
Councillor Ide Cussen	Member of Kildare County Council
Councillor Fintan Brett	Member of Kildare County Council
Councillor Anthony Larkin	Member of Kildare County Council
Councillor Murty Aspell	Member of Kildare County Council
Councillor Michael Coleman	Member of Kildare County Council
Councillor Fiona McLoughlin Healy	Member of Kildare County Council
Emer Conway	Environmental/Conservation
Gerry O'Hagan	Business/Commercial January to May 2018 (Vacant June to December 2018)
Tom Malone	Agriculture/Farming
Padraic O'Lunaigh	Community/Voluntary

In 2018, the Environmental Services and Water Strategic Policy Committee met to consider the following issues:

- To consider future byelaws for cemeteries (under council remit)
- Progress Proposals for the provision of designated areas within cemeteries for the interment of ashes
- Receive a briefing on cemetery extension
- To note progress on actions contained in the Litter Management Plan 2016-2019
- Consider Policy issues relating to group water and sewerage schemes
- Consider other environmental issues: protection of water courses, drinking water
- Review arrangements in relation to derelict sites/dangerous buildings
- Review progress on the Flood Alleviation Programme
- Consider the impact of the forthcoming changes as envisaged in the new Regulatory Framework for Household Waste (2015)
- To further develop a green procurement policy

- To receive clarification on building directives – retrofitting and insulation programmes
- To receive an update on the East and Midlands Regional Climate Change Office
- To encourage participation in the Recycling Ambassador Programme – VOICE Ireland

Housing

Name	Sectoral Interest
Councillor Paddy Kennedy [Chair]	Member of Kildare County Council
Councillor Joanne Pender	Member of Kildare County Council
Councillor Robert Power	Member of Kildare County Council
Councillor Aoife Breslin	Member of Kildare County Council
Councillor Thomas Redmond	Member of Kildare County Council
Councillor Brendan Weld	Member of Kildare County Council
Councillor Tim Durkan	Member of Kildare County Council
Councillor Deborah Callaghan	Member of Kildare County Council
Denis Buckley	Development/Construction
Anthony Egan (Vacant??)	Community/Voluntary Sector
Ger Dunne	Trade Union
Pat Doyle	Social Inclusion

In 2018, the Housing Strategic Policy Committee met to consider the following issues:

- Rebuilding Ireland
- Choice Based Lettings
- Rapid Build Housing
- Homelessness

Committees of the Council 2018

Appendix 1

Witness to Affixing of Seal	All Council Members
Audit Committee	Councillors Teresa Murray, Mark Stafford, Paul Ward
Finance Committee	Councillors Ivan Keatley, Brendan Young, Suzanne Doyle, Seamie Moore, John McGinley
Local Rural Water Monitoring Committee	Councillors Martin Miley, Íde Cussen, Réada Cronin, Mark Stafford, Fintan Brett
Local Traveller Accommodation Consultative Committee	Councillors Aoife Breslin, Íde Cussen, Réada Cronin, Joanne Pender, Anne Breen
Protocol and Procedures Committee	Councillors Deborah Callaghan, Réada Cronin, Suzanne Doyle, Tim Durkan, Anthony Larkin, Mark Lynch, Fiona McLoughlin-Healy, Seamie Moore, Murty Aspell, Robert Power, Darren Scully, Mark Wall
Corporate Policy Group	Councillors Darren Scully, Sean Power, Suzanne Doyle, Kevin Byrne, Paddy Kennedy, Tim Durkan, Aoife Breslin, and the Mayor

Membership of External Bodies

Appendix 2

Association of Irish Local Government	Councillors Deborah Callaghan, Joe Neville, Mark Stafford, Paul Ward
Standing Policy Council of the Association of Irish Local Government	Councillors Paul Ward, Mark Stafford
Athy Heritage Company Ltd	Councillor Aoife Breslin
Athy Investment, Development and Employment Forum	Councillors, Mark Wall
Ballymore Eustace Community Projects Liaison Committee	Councillors Billy Hillis, Robert Power
County Joint Policing Committee	Councillors Martin Miley, Michael Coleman , Suzanne Doyle, Paul Ward, Carmel Kelly, Anthony Larkin, Morgan McCabe, Pádraig McEvoy, Íde Cussen, Mark Lynch, Tim Durkan, Ivan Keatley, Fintan Brett, Aoife Breslin, Anne Breen
County Kildare Fáilte	Councillor Suzanne Doyle
Drehid Community Liaison Committee	Councillors Mark Stafford, Daragh Fitzpatrick
Dublin Mid-Leinster Regional Health Forum	Councillors Thomas Redmond, Anthony Larkin, Brendan Weld, Paul Ward
Eastern River Basin District Advisory Council	Councillor Tim Durkan, Murty Aspell
Irish Public Bodies Mutual Insurance	Councillor Naoise Ó Cearúil
Kildare Community Network Company	Councillors Seamie Moore , Fintan Brett, Robert Power
Kildare Heritage Forum	Councillors Ivan Keatley, Teresa Murray, Carmel Kelly
Kildare Heritage Town Co Ltd	Councillors Mark Stafford, Joanne Pender, Mark Lynch

Kildare Sports and Leisure Facilities Ltd	Councillors Ivan Keatley, Deborah Callaghan
Kildare Wicklow Education and Training Board	Councillors Aoife Breslin, Réada Cronin, Fiona McLoughlin-Healy, Teresa Murray, Brendan Weld, Daragh Fitzpatrick, Naoise Ó Cearúil
Leixlip Amenities Centre	Councillors Bernard Caldwell, Joe Neville
Local Authorities Members Association	Councillor Sean Power
Local Community Development Committee	Councillors Suzanne Doyle, Fintan Brett, Mark Wall
Eastern and Midland Regional Assembly	Councillors Martin Miley, Ivan Keatley, Pádraig McEvoy
Social and Environmental Panel for the Midlands District of Coillte Teoranta	Councillor Martin Miley
South Eastern River Basin District Advisory Council	Councillors Ivan Keatly
County Twinning Committee	Councillors Bernard Caldwell , Morgan McCabe, Brendan Weld, Sorcha O'Neill

Conferences Attended During 2018

Appendix 3

Date	Conference Details	No. of Members attended
31 May 2018	National Planning Framework	1
22-27 July 2018	38 th Annual Macgill Summer School	6
9 November 2018	Let's Talk Tourism	1
6 December 2018	CMG Urban Development	1
14 - 15 December 2018	Recreational Cycle Route Planning and Development	1

Training Attended During 2018

Appendix 4

Date	Training Details	No. of Members attended
22 February 2018	Dublin, Easter & midland AILG Module 1	5
6 -7 April 2018	LAMA Spring Seminar	5
12-13 April 2018	AILG Annual Conference	10
19 May 2018	AILG Module 2	3
23 June 2018	AILG Module 3	3
28-29 September 2018	LAMA Autumn Seminar	6
15 September 2018	AILG Module 4	2
21 September 2018	AILG Module 4	2
5 October 2018	IPI Autumn Planning Conference	1
11 October 2018	AILG module 5	3
13 October 2018	AILG Module 5	1
25-26 October 2018	AILG Autumn Training seminar	5
15 November 2018	AILG Module 6	1

Councillors Meetings Attendance 2018

Appendix 5

Councillor Name	Total number of meetings	Number of meetings attended	Total % Rate of Attendance
Aspell, Murty	39	32	82%
Breen, Anne	36	33	92%
Breslin, Aoife	39	35	90%
Brett, Fintan	34	31	91%
Byrne, Kevin	43	40	93%
Caldwell, Bernard	30	28	93%
Callaghan, Deborah	38	27	71%
Coleman, Michael	32	25	78%
Cronin, Réada	46	40	87%
Cussen, Íde	37	32	86%
Mark Dalton (Resigned)	24	23	
Doyle, Suzanne	54	47	87%
Dooley, Brian (coopted)	3	3	100%
Durkan, Tim	45	42	93%
Fitzpatrick, Daragh	34	21	62%
Hillis, Billy	32	30	94%
Keatley, Ivan	43	38	88%
Kelly, Carmel	32	31	97%
Kennedy, Paddy	44	40	91%
Larkin, Anthony	38	31	97%
Lynch, Mark	39	31	79%
McCabe, Morgan	33	30	91%
McEvoy, Pdraig	34	32	94%
McGinley, John	38	35	92%
McLoughlin Healy, Fiona	39	33	85%
Miley, Martin Junior	42	36	86%
Moore, Seamie	42	35	83%
Murray, Teresa	40	33	82%
Neville, Joe	32	26	81%
Ó Cearúil, Naoise	34	30	88%
O'Neill, Sorcha	32	28	88%
Pender, Joanne	37	34	92%
Power, Sean	47	44	94%
Power, Robert	37	34	92%
Redmond, Thomas	31	24	77%
Scully, Darren	49	31	63%
Stafford, Mark	40	32	80%
Wall, Mark	38	35	92%
Ward, Paul	46	31	67%
Weld, Brendan	34	33	97%
Young, Brendan	36	34	94%

Councillors Expenses

Appendix 6

Name	Mobile Phone Allowance	Travel, Vouched & Unvouched Expenses	Area Committee Allowance	SPC Chair Allowance	Mayors & Deputy Mayor's Allowance	Training & Conferences	Municipal District Chairperson	Members Annual Allowance	Membership of outside Bodies
Aspell, Murty		€5,072.45	€1,475.71			€4,046.14	€5,197.32	€16,866.82	
Breen, Anne	€106.60	€5,072.45	€1,475.71					€16,866.82	
Breslin, Aoife	€79.37	€4,786.31	€1,475.71			€242.93	€2,529.67	€16,866.82	€516.64
Brett, Fintant	€106.60	€5,054.95	€1,475.71			€2,597.74		€16,866.82	
Byrne, Kevin	€106.60	€5,582.57	€1,475.71	€6,000.00			€5,105.34	€16,866.82	
Caldwell, Bernard	€423.32	€6,965.76	€1,475.71			€1,787.34		€16,866.82	
Callaghan, Deborah	€106.60	€5,072.45	€1,475.71					€16,866.82	
Coleman, Michael		€5,456.82	€1,475.71				€6,899.10	€16,866.82	
Cronin, Réada		€5,822.61	€1,475.71					€16,866.82	
Cussen, Íde	€106.60	€5,601.07	€1,475.71					€16,866.82	
Dalton, Mark	€80.22	€5,915.05	€1,284.06			€3,547.47		€13,597.37	€664.80
Doyle, Suzanne	€106.60	€5,999.67	€1,475.71	€6,000.00				€16,866.82	
Durkan, Tim		€6,129.69	€1,475.71				€2,782.51	€16,866.82	
Fitzpatrick, Daragh		€5,072.45	€1,475.71		€3,104.59			€16,866.82	€1,509.02
Hillis, Billy	€58.76	€5,072.45	€1,475.71			€344.57	€5,243.32	€16,866.82	
Keatley, Ivan	€106.60	€4,975.31	€1,475.71			€71.66	€3,472.54	€16,511.76	
Kelly, Carmel	€45.98	€5,072.45	€1,475.71					€16,866.82	
Kennedy, Paddy	€106.60	€7,791.75	€1,475.71	€6,000.00		€3,617.44		€16,866.82	
Larkin, Anto	€106.60	€6,527.29	€1,475.71					€16,866.82	€205.61

Name	Mobile Phone Allowance	Travel, Vouched & Unvouched Expenses	Area Committee Allowance	SPC Chair Allowance	Mayors & Deputy Mayor's Allowance	Training & Conferences	Municipal District Chairperson	Members Annual Allowance	Membership of outside Bodies
Lynch, Mark		€4,874.88	€1,399.05					€16,866.82	
McCabe, Morgan	€106.60	€5,072.45	€1,475.71					€16,866.82	
McEvoy, Pdraig	€106.60	€5,072.45	€1,475.71					€16,866.82	€871.40
McGinley, John	€106.60	€5,889.01	€1,475.71					€16,866.82	
McLoughlin Healy, Fiona		€3,749.18	€1,475.71			€119.72		€16,866.82	€564.89
Miley, Martin Jnr	€106.60	€6,833.73	€1,475.71		€15,523.12	€1,115.22		€16,866.82	
Moore, Seamie	€106.60	€5,054.95	€1,475.71					€16,866.82	
Neville, Joe	€106.60	€6,744.33	€1,475.71			€1,327.61		€16,866.82	
Ó Cearúil , Naoise		€5,822.61	€1,475.71					€16,866.82	
O'Neill, Sorcha	€106.60	€5,072.45	€1,475.71			€1,107.09		€16,866.82	
Pender, Joanne		€5,822.61	€1,475.71					€16,866.82	
Power, Robert		€5,072.45	€1,475.71		€2,598.66		€6,761.12	€16,866.82	
Power , Sean		€5,072.45	€1,475.71	€6,000.00	€14,488.23	€830.50	€6,071.22	€16,866.82	€850.64
Redmond, Thomas	€45.98	€7,272.95	€1,325.71			€2,693.30		€16,716.82	
Scully, Darrem	€106.60	€4,379.65	€1,475.71	€6,000.00				€16,866.82	
Stafford, Mark		€6,744.33	€1,475.71					€16,866.82	
Wall, Mark		€11,169.76	€1,475.71					€16,866.82	
Ward, Paul	€110.34	€5,822.61	€1,475.71				€3,219.44	€16,866.82	
Weld, Brendan	€106.60	€5,803.74	€1,475.71			€768.16		€16,866.82	€449.35
Young, Brendan		€5,908.26	€1,475.71					€16,866.82	

Corporate Plan 2015-2019

Progress Report 2018

Objective 1: Support and enhance local democracy			
Department	Corporate Plan Sub-Category	Business Plan Objective	Progress
Community and Enterprise	1.2 To work to enhance community participation and active citizenship through capacity building and training, in conjunction with the Public Participation Network (PPN).	To build strong, inclusive and sustainable communities.	Two information sessions carried out in conjunction with Kildare PPN and County Kildare LEADER Partnership to community groups.
	1.8 To continue to focus on social inclusion as a means of tackling poverty and disadvantage.	To create equal opportunities for the marginalised sections of the community.	Continuing focused community work carried out in our key local authorities estates with an additional community worker recruited.
	1.9 To develop the community leadership role of the council through the Local Community Development Committee (LCDC) and Public Participation Network (PPN).	To support and co-ordinate the implementation of the Local Community Development Committee (LCDC).	Monitoring of Local Economic and Community Plan ongoing. Successful PPN elections of social inclusion and community representatives on LCDC.
Community and Enterprise (Leisure Services)	1.7 To continue to work with existing community/residents' associations and support the development of new residents associations.	To provide communities with support in relation to amenity and landscaping works.	Parks team in association with community workers continue to co-ordinate their work to ensure environmentally pleasing amenities. Grants administered to estates for environmental works.

Corporate Services	1.4 To work to improve the accuracy of the electoral register and to explore the use of focused public information programmes and new technologies to improve participation in the electoral process.	Support and enhance local democracy.	Continued to enhance democracy by: - Targeting of new housing estates for voter registration Inclusion of voter registration form in tenancy pack for new local authority tenants Surge in supplementary applications for Repeal the 8th Amendment Investigation of returned polling card following referenda and Presidential Election
	1.6 To ensure that councillors are provided with timely information, advice and training to carry out their roles as public representatives.	Support the policy making role of the elected council.	Councillors are provided with timely information, advice and training to carry out their roles as public representatives. Ongoing engagement with elected members in making the required information available in an accessible format as they require Ongoing circulation of all relevant conference and training events relevant to the role of the elected members
Environment	1.5 To support the work of Strategic Policy Committees.		Continued progress in assessing issues in relation to waste management, water, air and noise pollution through high level discussion and decision making.
	1.7 To continue to work with existing community/residents associations and support the development of new residents associations.		Continued provision of environmental grants, sponsored bins and cemetery grants. Further interaction with residents groups through Environment Awareness Officer, Area Community Warden team and County Kildare Tidy Towns

			Network.
Housing	1.5 To support the work of Strategic Policy Committees.	To support and co-ordinate the work of the Housing Strategic Policy Committee.	<p>Ensure at least requisite number of meetings of Housing SPC are convened.</p> <p>Ensure that policy recommendations of Housing SPC are progressed to full council. In this regard, a Tenant Deposit Scheme was adopted by full council in November 2018, for implementation from January 2019, on foot of a recommendation from the Housing SPC.</p> <p>Work with the Housing SPC to progress annual work programme.</p>
	1.6 To ensure that councillors are provided with timely information, advice and training to carry out their roles as public representatives.	To carry out our corporate functions in regard to members' services, including attendance at meetings of full council and municipal district, preparation of responses to motions and questions, to deal with CRM queries and respond within agreed timeframe.	<p>Ongoing engagement with elected members through Housing Strategic Policy Committee, Local Traveller Accommodation Consultative Committee and Regional Homelessness Forum.</p> <p>Continued development and monitoring of use of CRM to manage representations from elected members.</p> <p>Regular communication with staff in the Housing Department in relation to issues concerning members constituents.</p>
	1.10 To continue to maximise tenant involvement in home improvement, estate development and community development.		Self-help scheme continued in 2018.
Information Technology	1.6 To ensure that councillors are provided with timely information, advice and training to carry	Continue to support councillor laptops, wireless internet access, printing from party rooms etc.	Development on a Members CRM Portal is at an advanced stage which will allow councillors to create and view their cases in our CRM System. It is proposed to pilot the portal with a small number

	out their roles as public representatives.		<p>of councillors with a view to rolling it out to the new council following local elections.</p> <p>New GIS mapping for Electoral Areas and Polling Stations now live in the Councillors extranet. Completed with potential further additions for 2019.</p> <p>Ongoing support provided to Councillors throughout their term.</p>
		<p>In order to facilitate the growing need for members of the public to connect to the internet using their own devices in public libraries a new infrastructure project will be completed that addresses concerns over content management and security. A key requirement is to implement a solution that does not consume staff resources, can connect to library management systems but is independent from any one system and provides staff with the levels of control and reporting functionality required.</p>	<p>Completed 2018.</p>
Library and Arts Services	1.11 To provide countywide access to library facilities and opportunities for all to engage with the Arts.	<p>To promote facilitate and support access for citizens to information, education and cultural opportunities within the Library and Arts Service</p> <p>Maximise library</p>	<p>Arts Resource Organisations: Grant aid and other supports was provided to organisations who enhance the arts infrastructure of county Kildare. Organisations are County Kildare Orchestra, Leinster Printmaking Studio, Clane, Athy Community Arts Centre, The Performance Corporation,</p>

		<p>management information systems to enhance real time and virtual services to users.</p>	<p>Celbridge, Griese Youth Theatre and Kildare Youth Theatre and Moat Theatre, Naas, Run of the Mill Theatre.</p> <p>Arts programmes for Children & Young People, Arts, Health & Wellbeing, Dance and Support for Professional Artists received priority under the Arts Council Framework Agreement. Other art forms were supported under the Kildare Arts Strategy.</p> <p>Further film commissions under the Kildare Short Grass Film commissions took place</p> <p>94 events took place in 74 venues county wide for Kildare's 9th Culture Night</p> <p>The national stock distribution service, put in place in 2017 continued in 2018, giving library users access to materials from library authorities nationwide.</p> <p>The eServices team expanded the eServices to include part-time branches and schools with eServices Clinics taking place in libraries</p> <p>Following an application process Kildare Library Service received a grant to develop digital technology in libraries. Equipment purchased included laptops, PCs, tablets, 3D Printers, VR headsets and coding and robotics equipment.</p>
<p>Roads, Transportation and Public Safety</p>	<p>1.3 To promote consultation and communication through partnership with employees and citizens.</p>		<p>The Roads, Transportation and Public Safety Directorate has maintained the 5 area offices to provide countywide access to the Council's services and to ensure that adequate and relevant information is available in each office.</p> <p>The Roads, Transportation and Public Safety Directorate has engaged in statutory and non-</p>

			<p>statutory Public Consultation at the planning stage of all relevant projects in 2018 including the proposed development of cycle lanes in the County. Other public engagement projects included the Prosperous Town Park development, and two non-statutory consultations for route options for the proposed Naas Inner Relief Road and Maynooth Eastern Relief Road.</p> <p>Twenty (20) planned road closures took place and twelve (12) consultations under Section 38 of the Roads Act (traffic calming and management) were also completed in 2018.</p> <p>One public consultation also took place with regard to new Parking Bye Laws.</p>
	<p>1.6 To ensure that councillors are provided with timely information, advice and training to carry out their roles as public representatives.</p>		<p>The Directorate has ensured that Councillors are provided with timely information. In addition to monthly meetings with the Councillors, the Roads Department held in-committee meetings, operational meetings, on-site meetings, meetings with local road safety groups and we continue to informally engage with all stakeholders to update and share information in a timely manner.</p> <p>The Directorate also supports the Transportation, Safety and Emergency Services SPC (including the Kildare Cycling Forum) and the Corporate Policy Group.</p>
Water Services	<p>1.6 To ensure that councillors are provided with timely information, advice and training to carry out their roles as</p>	<p>Servicing meetings and members queries</p> <p>Financial monitoring and reporting in accordance with the</p>	<p>Water Services Department service Strategic Policy Committees, Municipal District Committees and Council meetings with technical reports, policy proposals and</p>

	public representatives.	<p>SLA with Irish Water</p> <p>Cross department liaison</p> <p>Customer service co-ordination in accordance with the SLA with Irish Water</p> <p>Risk management in accordance with the SLA with Irish Water</p> <p>Staff training in accordance with the SLA with Irish Water.</p>	<p>responses to Member's queries.</p> <p>Facilitation of local Irish Water Clinics for elected members.</p> <p>All customer issues addressed in a timely manner in accordance with the SLA protocols with Irish Water.</p> <p>Prepare reports for all Council meetings.</p>
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Objective 2: Facilitate and encourage sustainable economic growth and employment

Department	Corporate Plan Sub-Category	Business Plan Objective	Progress
Community and Enterprise	2.1 To strive to minimise the impact on the environment from all our activities through energy conservation and reduced carbon emissions.	To build strong, inclusive and sustainable communities.	<p>Conscious effort to reduce negative impact on environment in our activities and encouraging paper free office.</p> <p>Encouraging the "Green festival policy" .</p>
	2.3 To support and facilitate opportunities for sustainable employment, by co-operating with national and local development agencies to maximise job creation in the county.	Development of a Community and Economic Plan.	Ongoing monitoring of plan under economic development SPC in conjunction with LEO.
Environment	2.2 To implement the policies and objectives of the Regional Waste		<p>Continued implementation of waste management policies and objectives.</p> <p>Ongoing progress in relation to increasing numbers of green schools</p>

	Management Plan 2015-2021 (when adopted).		<p>and bring banks in context of the waste management plan.</p> <p>Continued financial assistance given regarding provision of existing sponsored bins.</p> <p>Continued provision of recycling facilities at Silliot Hill (Kilcullen) and Athy and progress proposal to develop new site to serve North Kildare.</p>
	2.12 To continue to seek improvement of water quality in rivers and streams and to implement River Basin management plans.		<p>Continued implementation of River Basin Management Plans and programme of measures.</p> <p>Continued operation of water sampling, testing and monitoring programme.</p>
Housing	2.3 To support and facilitate opportunities for sustainable employment, by co-operating with national and local development agencies to maximise job creation in the county.	To increase and maintain housing provision in Co Kildare in line with national objectives of Rebuilding Ireland: Action Plan for Housing and Homelessness [Pillar 2] and to have regard to social housing targets for the period 2017-2021.	<p>Delivery of social housing through the construction of quality housing, the upgrading and acquisition programme, Part V of the planning process and the Capital Assistance Scheme for approved housing bodies.</p> <p>Support small businesses through housing grants, void repairs and energy efficiency works.</p> <p>Provision of loans for private dwellings under the Rebuilding Ireland Home Loan. Introduced in Q1 2018.</p> <p>Support approved housing bodies in meeting targets for delivery of social housing.</p>
Information Technology	2.7 To ensure that all local authority premises comply with sustainability requirements through energy audits and low carbon emissions.	Rollout of PC Power Management Software solution across the organisation.	To be reviewed in conjunction with the rollout of Windows 10 across the organisation.

Planning	2.3 To support and facilitate opportunities for sustainable employment, by co-operating with national and local development agencies to maximise job creation in the county.	To support sustainable economic development and employment.	Ongoing.
Roads, Transportation and Public Safety	2.8 To continue to migrate the Council's transport fleet to sustainable and renewable energy fuels as funding permits.		The Directorate reviewed the Council's transport fleet of ~120 vehicles with regard to sustainable and renewable energy fuels. The opportunity to achieve savings in fuel use in support of Climate Change targets will emerge in 2019 with the planned relocation of the existing Machinery Yard in Newbridge which is currently progressing through the statutory Part 8 process.
Water Services	2.5 To assist Irish Water in identification of water infrastructure deficits in the county		Water Services Operations appraise Irish Water in relation to existing water services deficits (Capital Investment Plan -CIP 2017-2021).
Objective 3: Develop and grow Kildare's social and physical infrastructure			
Department	Corporate Plan Sub-Category	Business Plan Objective	Progress
Community and Enterprise	3.13 To support the development of sustainable communities through active intervention in facilitating community lead projects.	To build strong, inclusive and sustainable communities.	To continue the development of communities facilities in conjunction with facilities' team. Support communities with staff and financial resources to progress projects.

Community and Enterprise (Leisure Services)	3.17 To support the development and enhancement of local sports, leisure, recreational and arts facilities.	To maintain, provide and improve recreational and amenity facilities within the county.	In 2018 Parks have completed the development of 26 playgrounds with numerous other projects being undertaken.
Environment	3.5 To seek the delivery of physical and community infrastructure in conjunction with high quality residential developments to create quality living environments.		<p>Monitor and manage existing cemeteries and identify/develop new lands for future requirements.</p> <p>Completion of cemetery extensions at Crookstown, Churchtown (Athy) and Rathangan.</p> <p>Tenders invited for proposed Columbarium Wall at Laraghbryan Cemetery (Maynooth).</p> <p>Tenders invited for proposed Dog Pound Extension at Ballitore.</p> <p>Preferred site for proposed new civic amenity recycling facility (Celbridge). Part 8 (Planning) to progress in Q2. 2019.</p>
Housing	3.4 To promote high standards of design and construction for all projects while encouraging creativity and innovation in architectural design.	To provide architectural design advice and services, including construction cost services, to departments in Kildare County Council.	To provide architectural design advice and services, including construction cost services, to departments in Kildare County Council.
	3.14 To assess and provide appropriate housing measures to meet housing needs in the county.	To increase and maintain housing provision in Co Kildare in line with the national objectives of Rebuilding Ireland: Action Plan for Housing and Homelessness [Pillar 2] and to have regard to	<p>To advance Kildare County Council's capital programme, with 26 units delivered in 2018 and a pipeline for delivery over the life of the Rebuilding Ireland programme outlined.</p> <p>To deliver the acquisition programme having regard to targets set by the Department of Housing, Planning and Local Government, with 225 units delivered in 2018.</p> <p>To prioritise the option of delivery of 10% of housing units on-site or off-site</p>

		<p>social housing targets for the period 2017-2021.</p> <p>To deliver units under the Social Housing Current Expenditure Programme [SHCEP] (i.e. HAP/RAS/Leasing), and to administer these schemes in accordance with the regulations and guidelines.</p> <p>To provide advice and support to people who find themselves homeless or at risk of homelessness.</p> <p>Facilitate customers in accessing social housing, and other supports, where</p>	<p>through Part V where suitable, with 30 units delivered in 2018.</p> <p>To assess opportunities for delivery of housing through joint venture and turnkey projects, particularly having regard to the potential for delivery of affordable housing units.</p> <p>To meet targets set by the Department of Housing, Planning and Local Government in relation to delivery of HAP, RAS and leased units, with 728 units delivered in 2018.</p> <p>To support approved housing bodies to deliver units in accordance with targets set under Rebuilding Ireland: Action Plan for Housing and Homelessness, with 137 units delivered in 2018.</p> <p>Continue to work to reduce the number of people who need to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies, NGO's and advocacy groups to reduce the numbers who find themselves homeless or at risk of homelessness.</p> <p>Continue as lead authority for the Mid-East Region with regard to homelessness. National Housing First Implementation Plan 2018-2021 published in 2018 and considered by the regional forum.</p> <p>Homeless HAP and the Homeless HAP Placefinder service rolled out nationally during 2018 and introduced in Co Kildare in September 2018.</p> <p>Process housing applications within 12 weeks, as required by regulation.</p> <p>Housing needs assessment carried out in 2018, in accordance with departmental guidelines.</p> <p>Choice based letting system rolled out during 2018 and made available to social housing applicants in December</p>
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		<p>they have demonstrated compliance with the necessary criteria.</p> <p>To continue to deliver the housing grants programme, subject to availability of funding from the Department of Housing, Planning and Local Government.</p> <p>To facilitate and support the co-ordination of the response and planned maintenance programmes.</p> <p>Inspection of private rented accommodation.</p>	<p>2018.</p> <p>Ongoing implementation of the Traveller Accommodation Plan 2014-2019.</p> <p>Ongoing implementation of the Strategic Plan for Housing People with a Disability.</p> <p>Continued administration of the Mobility Aid Grant, Housing Adaptation Grant and Housing Aid for Older People.</p> <p>Implement a planned maintenance programme and provide a response maintenance service to tenants.</p> <p>Deliver the Self Help Tenant Support Scheme.</p> <p>Inspect private rented properties, including RAS, HAP and leased units, to ensure compliance with minimum rental standards.</p>
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Information Technology	3.10 Provide improved access to information on services provided by the local authority via the council's website and through local print and broadcast media.	Maintain the kildarecoco.ie website presence to the highest standards.	<p>Work on a new public website is ongoing. The project became more complex as the decision was made to separate the content in the Content Management System for the website, the intranet and the councillors extranet to facilitate a major restructure of the website content. This also involves a major upgrade of the content management system to the latest release. The current projected delivery date for all 3 projects combined is Q3 2019.</p> <p>Continue to develop the GIS Applications on the Kildare County Council Website - Ongoing</p>
Library and Arts Services	3.17 To support the development and enhancement of local sports, leisure, recreational and arts facilities.	<p>Progress addressing physical access issues in all venues</p> <p>Strengthen reader development programmes and collection management across the library network.</p>	<p>A public art sculpture by Katy Palmieri was developed in Newbridge to coincide with the new housing development on Athgarvan Road</p> <p>The support for Riverbank arts centre with its capital development programme continued</p> <p>Support arts programmes in a wide range of venues across the county, including outdoor spaces continued</p> <p>Athy Community Library opened in March 2018 and received the "Best Library Service" Award at the Excellence in Local government Awards. The library has multi function spaces with community meeting rooms and event spaces. The opening hours increased in Rathangan, Kilcock and Monasterevin Libraries during 2018.</p> <p>Kildare libraries provide access to collections of DVDs, CDs, magazines and console games as well as the latest bestsellers in both fiction and non-fiction for lending. Internet access is also available free of charge in all our branches. Special collections are also available in support of the Work Matters and Healthy Ireland at Your Library collections.</p> <p>The Summer Star Reading programme</p>

			<p>ran in all library branches from the end of June to the end of August with over 2,400 children participating in 2018 and attendance of almost 8,000 at our summer events.</p> <p>The Better Basics Reading Programme is run in Kildare Libraries in conjunction with County Kildare Leader Partnership. The programme is aimed at children who not in receipts of mainstream are learning supports in school but require additional assistance to improve their reading. This is achieved through paired reading to improve their reading skills and develop greater confidence reading aloud. The programme also creates important links between the school and the library. The 2018 programme was extended to 6 schools in Kildare with 60 children taking part and 24 volunteers including three library staff. The children have achieved an average improvement of 10 months in their reading ages.</p>
Planning	3.3 To support and facilitate high quality and sustainable development in both urban and rural areas.	To ensure timely preparation of County Development Plan and Local Area Plans.	<p>Kildare County Development Plan 2017-23 in place. A two-year progress report will be prepared in 2019.</p> <p>A draft Regional Spatial and Economic Strategy issued by EMRA in Q4 2018. This will impact on Kildare CDP and Local Area Plans.</p> <p>Newbridge LAP has been extended to 2021. Other LAP's being reviewed.</p>
	3.6 To ensure Kildare's natural and architectural heritage is protected, conserved and maintained to the highest standards.	Support and protect the natural, built and cultural heritage.	Draft Heritage plan being prepared setting out a strategy for the protection and promotion of heritage in the county and identifying actions to meet the main objectives of the Plan.
Roads, Transportation and	3.1 To provide a well-maintained		With responsibility for over 2,528 kilometers of roadway and a significant

Public Safety	public road network based on a minimum maintenance cycle of ten years subject to financial and human resource constraints.		amount of footpaths, the Roads, Transportation and Public Safety directorate has provided, and will endeavour to continue to provide, a well-maintained public road network based on a minimum maintenance cycle of 10 years subject to financial and human resource constraints.
	3.11 To ensure, in consultation with other statutory undertakers and stakeholders, that there is existing or planned infrastructure to service new development.		<p>The Directorate has ensured that there is existing or planned infrastructure to service new developments. 1,253 planning applications were assessed in 2018 with regard to the likely impact on the existing road network.</p> <p>A key feature of Roads Projects 2018 was progress of projects funded under LIHAF – Local Infrastructure Housing Activation Fund. Two key projects – Naas Inner Relief Road and Maynooth Eastern Relief Road and bridge were presented to the public under a non-statutory consultation process for information.</p> <p>M7 Widening, Osberstown Interchange and Sallins Bypass Project -</p> <p>The M7 widening progressed well in 2018.</p> <p>Two lanes of traffic were maintained from 6am until 10pm each day and lower speed restrictions are in place, (predominantly 60 kph), and are being monitored and enforced by An Garda Síochána. Over 7,000 speeding fines were issued in 2018.</p> <p>Key infrastructure projects have been developed in accordance with the Council’s capital programme and the County Development Plan.</p> <p>The Directorate also maintains and manages 6 fire stations (Newbridge, Naas, Athy, Maynooth, Monasterevin and Leixlip) working to the highest possible standards. 1,672 fire incidents were dealt with in 2018.</p>

	<p>3.12 To improve travelling times and road safety by implementing efficient traffic management measures and build on the capabilities and scale of the council's traffic management centre, subject to appropriate funding.</p>		<p>The Roads, Transportation and Public Safety Directorate have improved travelling times and road safety by implementing efficient traffic management measures. Eight new signalised junctions and pedestrian crossings were installed and 14 CCTV cameras were put in place.</p> <p>The Traffic Management Section engaged with An Garda Síochána and Corporate Services with regard to proposed community CCTV schemes and the potential use of traffic management infrastructure.</p> <p>Preliminary work on Traffic Management Plans for Kildare town and Naas commenced in 2018. The NTA presented a proposal to the MD members on a future transport strategy for Newbridge.</p> <p>A Roads Safety, Cycling and Sustainable Transport Officer was appointed in August 2018. Four Kildare Cycle Forum meetings took place and School Cycle Safety programmes were delivered to 1,296 pupils.</p>
Water Services	<p>3.7 To deliver water services and associated capital projects in the county as agents of Irish Water under a service level agreement.</p>	<p>To operate and maintain water supply network to meet demand and provide water of highest quality in accordance with the SLA with Irish Water.</p>	<p>To continue to maintain existing water services.</p> <p>To upgrade existing and deliver new water supply and waste projects in accordance with Capital Investment Plan CIP 2017-2021</p>
		<p>To operate and maintain wastewater network and treatment systems to facilitate development and protect the environment in</p>	

		accordance with the SLA with Irish Water.	
	3.8 To continue to facilitate Group Water Schemes subject to available budget.	To implement and expand Rural Water Programme.	To continue to support and develop the rural water network.
	3.9 To complete flood alleviation (minor works programme) during the lifetime of this plan and to continue to actively liaise with the OPW in this regard.	To develop flood alleviation strategy and implementation programme.	<p>Dedicated Flood Relief Unit operates within the Environment Department and has completed twelve local schemes to date.</p> <p>Flood Risk Management Plans (four) were adopted by the Council (July 2018).</p> <p>The following projects are being prioritised for funding:</p> <p>The Morell River Flood Management Scheme</p> <p>Naas Flood Relief Scheme, and</p> <p>Leixlip Flood Relief Scheme.</p> <p>Detailed Catchment Study - Hazelhatch (Celbridge) being progressed.</p> <p>Investigation into potential Minor Works Scheme - Courtown Little (Kilcock).</p>
Objective 4: Improve efficiency and effectiveness in the delivery of services by Kildare Local Authorities			
Department	Corporate Plan Sub-Category	Business Plan Objective	Progress
Community and Enterprise	<p>4.6 Focus on teamwork and the importance of cooperation across disciplines, sections and geographic areas.</p> <p>4.7 Support staff to reach their full</p>	To support and co-ordinate the work of K Partners.	<p>Coordinated teams work in the community department to streamline and focus our services</p> <p>Regular meetings to ensure sharing of good practices and annual site visits.</p>

	potential through learning, experiences sharing and skills transfer.		
Corporate Services	4.1 To optimise use of new IT and Communications technologies to improve service delivery.	To improve service delivery to members and customers.	To continue to support and develop on-line technologies to assist members in managing their administrative workload ie. CRM Portal Investigations carried out on an Meetings Management System to manage administration of meetings for both members and staff
	4.4 To ensure value for money in the procurement of goods and services through the use of best practice and compliance with national procurement policies.	To introduce a procurement system for stationery items.	Continue to meet national procurement requirements and best practice through OGP frameworks and or etenders
	4.9 Continue to respond to citizens' needs through best practice models and an integrated approach for delivery of services.	Stimulate improvements in quality service delivery.	Reviewed customer services policies and held meetings with relevant departments including the customer service group to ensure improvements in quality service delivery. All complaints were dealt with in accordance with the complaints policy and replied to within the specified time.
Finance	4.1 To optimise use of new IT and Communications technologies to improve service delivery.	Ensure effective collection of income Early issuing of bills Automation of payments	In order to maximise collection the Finance Department must ensure that all bills (Rates/Housing Loans/ Rents) are issued in a timely manner. Continuing efforts were made for rent and housing loan customers to pay by way of standing orders and direct debits. A significant number of suppliers were also added to the automated payments. An Post cards were issued to Rent customers to facilitate an additional payment method.

	4.12 To facilitate and support effective internal, national and EU financial oversight.	<p>Financial Planning and Treasury Management</p> <p>Preparation of the annual budget and financial statements in a professional, clear and timely manner</p> <p>Promotion of value for money as an essential part of performance management</p> <p>Assisting the councils adherence to the Corporate Plan through projected revenue and capital programmes.</p>	<p>The Budget for 2019 was prepared in November 2018 and adopted by Council on 19 November 2018.</p> <p>There is a statutory responsibility to have the Annual Financial Statement published by 1st July of the following year. In 2018 the 2017 AFS was brought to council on 30 April 2018.</p> <p>The annual budget and three year rolling capital programme were prepared with reference to the Corporate Plan goals.</p>
	4.12 To facilitate and support effective internal, national and EU financial oversight.	<p>Budgetary Strategy and Financial Management</p> <p>Budgetary Control</p> <p>Assessment of future needs with a view to ensuring provision of adequate resources.</p>	<p>Monthly monitoring of income and expenditure against budget was continued to ensure targets were met and overspending was avoided.</p> <p>The 2019-2021 Capital Programme anticipates Kildare County Council spending in the order of €427m on infrastructure.</p>
	4.12 To facilitate and support effective internal, national and EU financial oversight.	<p>Ensure collection of income</p> <p>Review of aged debtors and debtors reconciliations to reduce bad debts.</p>	<p>Outstanding balances were reviewed on a monthly basis to ensure early intervention and where appropriate agreements were reached with debtors to discharge outstanding debts.</p>
	4.14 To continue with the programme of improved internal	<p>Move to MyPay Shared Services</p>	<p>Kildare County Council transitioned to MyPay for payroll in January 2015.</p>

	processes and movement to shared local authority services for payroll and superannuation.	Centre for payroll.	
Housing	4.1 To optimise use of new IT and Communications technologies to improve service delivery.		<p>Continue to use iHouse system to manage applications for social housing, housing stock management and maintenance.</p> <p>Continue to use PASS system [Homelessness].</p> <p>Continue to work with ICT Department to develop improved record management and file management across the housing department, including the continued roll out of scanning to areas within the department as appropriate.</p>
	4.2 To maximise operational and organisational efficiency and performance and ensure that the best possible standard of service and responsiveness is provided to customers, citizens and taxpayers by promoting and developing the introduction and use of Customer Relationship Management system in the organisation, in order to streamline processes and provide reporting structures for all customers including members of the council.	To meet our corporate responsibilities.	Continue to work with the Customer Service Group and CRM Project Board to improve customer service and develop the use of CRM across the department.

	4.4 To ensure value for money in the procurement of goods and services through the use of best practice and compliance with national procurement policies.		Ensure that full allocation of funding to Kildare Local Authorities was drawn down and expenditure incurred under the various housing related schemes in an effective and efficient manner.
	4.6 Focus on teamwork and the importance of cooperation across disciplines, sections and geographic areas.		To hold fortnightly meetings of the Housing Senior Management Team and to review our departmental team plan on a quarterly basis. To provide architectural and design advice and services including construction cost services to sections of Kildare County Council, as resources allow. Continue as lead authority for the Mid East Region with regard to homelessness.
	4.7 Support staff to reach their full potential through learning, experience sharing and skills transfer.		Ensure PMDS is implemented across the department by way of Team Plans and Personal Development Plans (PDPs) and review as necessary. Organisation training officer informed of all staff training needs identified through the PMDS process, or otherwise.
Information Technology	4.1 To optimise use of new IT and Communications technologies to improve service delivery.	Numerous hardware and software upgrades to protect council infrastructure and employees from ICT security threats Implement a Customer Relationship Management (CRM) solution Continue to provide quality support to the user population	Upgrade of client pc's to Windows 10 – ongoing Implementation of new Firewalls – ongoing Use of SugarCRM continues to be expanded to manage public queries. CRM now manages Customer Service queries, Members Reps, Fix Your Street, NPPR, FOI, Data Protection, emails to various department distribution emails, all queries received by Naas MD. Rollout continues to other MDs.

		<p>through the effective use and management of the IT helpdesk function</p> <p>Manage the Database Storage of Data for the council including backups, archiving and restore functions</p> <p>Continue to support and maintain existing council applications (HOME, RAS, Agresso, Travel System, TMS etc)</p> <p>Develop enhanced voice services</p> <p>Continue to develop small ICT solutions for specific local KCC needs.</p> <p>Continue to roll out technical ICT solutions to make internal processes more efficient.</p>	<p>Over 14,000 IT Helpdesk calls were logged in 2018. When email releases are removed this represents a 10% increase on the previous year's calls.</p> <p>Ongoing development of DR solutions and the off site storage of data.</p> <p>Ongoing</p> <p>Upgrade to Phone System</p> <p>IP Telephony has been rolled out to Osprey Offices</p> <p>IP Telephony being rolled out to Library HQ – Q3 2019</p> <p>Choice Based Letting System was launched in December 2018 which allows the Housing Department to advertise houses which are to be allocated and invite approved applicants to register their interest in the property online. This has proven very successful with 328 expressions of interest received on the first 9 properties advertised. Complete.</p> <p>Implemented Online Resource Booking System to facilitate the booking of Meeting Rooms and Resources to facilitate the move from Novel GroupWise to Office 365. Complete.</p> <p>Implemented Online Forms for requesting New Staff IT Setup and Additional System Requirements to ensure setup procedure is streamlined and system</p>
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			<p>access signed off by the data controller for the Department. Complete.</p> <p>Rollout Office365 – Pilot completed in IT. Further pilot and full rollout in 2019.</p> <p>New GIS Application Generator to enable staff and Public to create, view and analyse spatial data. – Released and ongoing</p>
Internal Audit	<p>4.4 To ensure value for money in the procurement of goods and services through the use of best practice and compliance with national procurement policies.</p> <p>4.8 Create a culture throughout the local authorities of quality public service, transparency, accountability and value for money.</p>	<p>To prepare an annual audit plan based on departmental risk registers and our Internal Audit Strategy.</p> <p>To complete planned Audits and agree actions for implementation by departments.</p> <p>To contribute through audits and miscellaneous work directly or indirectly towards the Council's strategic objectives as outlined in the Corporate Plan.</p>	<p>The Internal Audit plan for 2018 contained 9 new audits and 7 audits carried over from 2017, spread across all Directorates.</p> <p>10 final reports were issued to Management Team & the Audit Committee in 2018. 1 further reports were finalised in 2018 and due for presentation to Audit Committee in early 2019. The remaining 4 audits commenced in 2017 were carried over to the 2018 audit plan.</p> <p>In 2018 the Internal Audit unit provided the required quality assurance in depth report to NOAC on adherence to the Public Spending Code.</p> <p>Internal Audit worked closely with and followed the guidance of the Audit Committee throughout 2018.</p> <p>Recommendations from audits are subsequently monitored and verified to ensure implementation as agreed.</p>
Library and Arts Services	<p>4.9 Continue to respond to citizens' needs through best practice models and an integrated approach for delivery of services</p> <p>4.12 Continue to</p>	<p>Monitor service delivery in line with resources</p> <p>Promote, facilitate and support access for citizens to information, education and cultural opportunities within</p>	<p>The opening hours increased in Rathangan, Kilcock and Monasterevin Libraries. Athy Community Library is open 6 days a week including full day Saturday and 2 late evenings.</p> <p>'Short Grass Stories': Kildare County Council Arts Strategy 2018-2022 was approved by Council is underway. The Strategy was presented to SPC and Council meeting in December 2017. Priority areas are: Supporting the artist</p>

	<p>promote and facilitate ease of access for all to council services and premises.</p>	<p>the Library and Arts Service.</p>	<p>and developing arts infrastructure, Arts, health and wellbeing, Young people, children and education as well as dance, music, literature and film.</p> <p>Arts Grants and Awards: Information clinics for applicants took place throughout the county in advance of the deadline and were well attended. Total awarded under the 'Arts Act' grant in 2018 €51,416 and other Arts Grants awards and opportunities was €34,650. Professional artists and community groups throughout the county were assisted to create new works, for collaborative arts initiatives, professional development opportunities, amateur drama and Youth Theatre productions and artists in schools</p> <p>The Arts Service participated in two Arts Council research projects, under the 'Invitation to Collaboration' scheme. We led on a 'dance in health' initiative with Tipperary and Kerry Councils and Dance Ireland and with Leitrim, Fingal and Limerick local authorities, commissioned Indecon to carry out an analysis of the economic impact of our work.</p> <p>2018 was Bliain na Gaeilge and numerous events and workshops took place throughout the county including Irish language classes, Irish song workshops and the establishment of a Ciorcail Comhrá in all main branches</p> <p>At the Library Association of Ireland Public Libraries Conference in 2018 Kildare Libraries won the "Project Prize" Award for the development of Sensory Garden at Leixlip Community Library which will greatly complement the TTT programme.</p> <p>The TTT Project was shortlisted under the Disability Service Provision in the Chambers Ireland Excellence in Local Government Awards.</p> <p>The TTT catalogue was reviewed in 2018</p>
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			and a new collection with 100 items available for loan.
Planning	4.1 To optimise use of new IT and Communications technologies to improve service delivery.	<p>Planning Application and Licence Process</p> <p>To provide a high quality service to citizens.</p>	<p>Online facility for Public consultations – inc Part 8 schemes and development Plans – operative.</p> <p>Dedicated contact points in place for pre-planning, compliance and planning appeals issues.</p>
Planning	4.9 Continue to respond to citizens' needs through best practice models and an integrated approach for delivery of services.	<p>Information and Public Access</p> <p>To provide a comprehensive service to the public.</p> <p>Enforcement and Compliance</p> <p>To continue the development of enforcement and compliance functions.</p>	<p>An online search and view facility is available for all planning applications including maps and associated drawings.</p> <p>Details on pre-planning guidelines and consultations are also published.</p> <p>Planning applications may be submitted and receipted at the public counter in head office .</p> <p>The current Kildare County Development Plan 2017 - 2023 is available at Council Offices, Aras Chill Dara, Naas and in public libraries across the county. The plan is also available for viewing online.</p>
		<p>Building and Development Control</p> <p>Implementation and enforcement of the Building Control and Building Regulations throughout the county.</p> <p>To ensure that all new residential developments (other than developments</p>	<p>Ongoing</p> <p>Ongoing</p>

		<p>where management companies are required) in the county are completed to an acceptable standard and that these estates are taken in charge within an acceptable timeframe once they have been completed to the satisfaction of the council.</p>	
<p>Roads, Transportation and Public Safety</p>	<p>4.4 To ensure value for money in the procurement of goods and services through the use of best practice and compliance with national procurement policies.</p>		<p>The Roads, Transportation and Public Safety Directorate has achieved value for money in the procurement of goods and services through the use of best practice and compliance with National and European procurement policies.</p> <p>Existing contracts for Traffic Management and Pay Parking Enforcement are monitored on an on-going basis to ensure value for money. Preliminary work for the procurement of Pay Parking services commenced in 2018 and will be concluded in 2019.</p> <p>The Roads Department had a the lead role in the procurement of consultancy services to assist local authorities nationally in carrying out their duties as Noise Mapping Bodies under the Environmental Noise Directive and the Environmental Noise Regulations (2007).</p> <p>Procurement training, contract management and related upskilling is on-going within the Department to ensure full compliance with National policies.</p>

Objective 5: Promote and develop Kildare as a place to live and do business

Department	Corporate Plan Sub-Category	Business Plan Objective	Progress
Community and Enterprise	5.1 To work to enhance the links with Maynooth University to develop employment opportunities through the competencies of the college in research and development and its experiences of joint venture with world class industries.	To support, develop and co-ordinate the Local Community and Economic plan	Continued support and development of Local community and economic plan.
	5.7 To enhance and develop the appearance and environment of Kildare.	To maintain, provide and improve recreational and amenity facilities within the county, through the provision of parks, open spaces, playgrounds and landscaping.	Continue to maintain and improve recreational amenity facilities
Environment	5.8 To continue to implement robust measures to enforce waste management regulations and reduce litter.		<p>Continue review of old legacy landfill sites in the county.</p> <p>Continue progress in elimination of derelict sites</p> <p>Continue to review licences for discharge to watercourses</p> <p>Continue programme to address dangerous buildings</p> <p>To implement the objectives of the Council's Litter Management Plan 2016- 2019.</p>
Housing	5.6 To encourage and facilitate the		Continue to promote and implement the buy and renew and repair and

	reuse and regeneration of land and existing quality buildings in our town centres.		lease schemes. Implementation of the Vacant Homes Strategy.
	5.7 To enhance and develop the appearance and environment of Kildare.		The Tenant Liaison Officers manage issues around anti-social behaviour and, where possible, seek to address these issues through mediation and conflict resolution, rather than eviction. Progress the regeneration of St Patricks, Park, Rathangan. Implementation of the Vacant Homes Strategy.
Information Technology	5.5 To continue to work with state agencies, Fáilte Ireland, Kildare Fáilte and other local stakeholders to promote Kildare as a unique tourist destination.	Continue to support the Kildare.ie brand.	Continue to support and promote www.kildare.ie as the premier portal of choice for business and tourism in the county. Ongoing Demographics analysis GIS Application developed - Released and updates are ongoing
Roads, Transportation and Public Safety	5.5 To continue to work with state agencies, Fáilte Ireland, Kildare Fáilte and other local stakeholders to promote Kildare as a unique tourist destination.	Continue to support the Kildare.ie brand.	The Directorate assisted Fáilte Ireland in the promotion of Ireland's Ancient East (IAE) in the installation of appropriate signage at key tourist locations in County Kildare. The Naas Roads and Transportation Steering Group, established to focus on Naas town, commenced improvements in the streetscape, signage, road linings and public realm. The signage update and upgrade was completed in 2018.
Library and Arts Service	5.11 To promote and enhance the cultural and artistic life of Kildare	The Library and Arts Service teams will continue a collaborative approach to deliver joint appropriate programming. Align PR, marketing,	The Central Programming Library and Arts Team worked together to produce a countywide calendar of events for all ages during the year including the Award Winning Support for Secondary Schools Programme, the Science,

		<p>acquisitions, programmes and ICT resources and budgets to underpin/support all relevant Arts and Cultural Programmes, including Genealogy/Archives and Local Studies.</p>	<p>Technology, Engineering, Art and Maths (STEAM) Programme, the Parenting Programme, Age Friendly Programme and the Work Matters and Healthy Ireland at Your Library national programmes.</p> <p>The ninth Kildare Readers' Festival took place from 29th September – 14th October 2018 at Riverbank Arts Centre with fringe events taking place in Naas Racecourse and in libraries in Athy, Celbridge, Leixlip, Maynooth, Naas and Newbridge. Contributors included John G. O'Dwyer, Emer McLysaght and Sarah Breen in conversation with Eithne Shortall and Kildare Writers-in-Residence Paul Lynch and Christodoulos Makris. The festival was a huge success with attendances of approximately 1300. Equipment purchased from a grant for digital services will support the further roll out of eServices Clinics and the eServices Roadshow delivered by the library service along with complementing the STEAM programme.</p>
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Annual Service Delivery Plan 2018 – Progress Report



Kildare County Council

Principal Services	Objective	Performance Standard	Standard Achieved
Delivery of capital programme	To increase and maintain housing provision in county Kildare in line with the national objectives of Rebuilding Ireland: Action Plan for Housing and Homelessness and to have regard to social housing targets for the period 2017-2021 as set out in the Minister's letter dated 5 January 2018.	<p>To advance Kildare County Council's capital programme.</p> <p>To deliver units through acquisition, where possible, but having regard to the Minister's direction that there will be a move away from acquisitions to the direct build programme, subject to availability of suitable development land.</p> <p>To prioritise the option of delivery of 10% of housing units on-site or off-site through Part V where suitable.</p> <p>To assess opportunities for delivery of housing through joint venture and turnkey projects, particularly having regard to the Affordable Purchase Scheme due to be launched by the Department of Housing, Planning and Local Government.</p>	<p>Capital programme continued with constructed units delivered in Kilcock and Newbridge in 2018.</p> <p>Acquisitions programme continued with 225 units delivered in 2018.</p> <p>30 Part V units delivered in 2018; negotiations ongoing with regard to 198 units.</p> <p>Submission made to Department of Housing, Planning and Local Government [DHPLG] under the Serviced Sites Fund [SSF] and, in addition, assessments carried out and submitted to DHPLG on two sites in</p>

			order to determine eligibility for affordable housing. Further communication awaited from DHPLG in relation to both the submissions made and also regulations and guidelines in relation to affordable units to be published.
Renewal, refurbishment and maintenance of housing stock.	To facilitate and support the co-ordination of the response and planned maintenance programmes with other areas of housing in order to provide a comprehensive and efficient service.	<p>Implement a planned maintenance programme.</p> <p>Provide a response maintenance service.</p> <p>Deliver the Self Help Tenant Support Scheme.</p> <p>Continue to refurbish vacant/derelict units subject to the availability of departmental funding.</p>	<p>Planned maintenance programme delivered.</p> <p>Response maintenance programme delivered.</p> <p>Self Help Tenant Support Scheme delivered.</p> <p>Work continued in identifying vacant/derelict units for social housing.</p>
Delivery of social housing current expenditure programme	To ensure schemes delivered under the SHCEP [i.e. HAP/RAS/Leasing/Repair and Leasing Scheme] are administered in accordance with regulations and guidelines.	<p>To meet targets set by Department of Housing, Planning and Local Government in relation to the delivery of HAP and RAS units.</p> <p>To support Approved Housing Bodies to deliver units in accordance with targets set under Rebuilding Ireland.</p>	<p>706 HAP tenancies and 4 RAS tenancies commenced in 2018; in line with DHPLG targets.</p> <p>AHBs delivered 109 new social units in 2018.</p>

Inspection of private rented accommodation	Inspect private rented properties to ensure that they comply with minimum rental standards.	Deal with requests in a timely fashion and continue the roll out of the HAP inspection regime.	A Private Rented Inspections Team was established in the Housing Department during 2018. Inspections carried out by our in-house team were supplemented by inspections carried out by HSE EHOs on behalf of KCC.
Allocations and Assessments	Facilitate customers in accessing social housing, and other supports, where they have demonstrated compliance with the necessary criteria.	Process housing applications within 12 weeks as required by regulation. Undertake a housing needs assessment in 2018, in accordance with departmental guidelines.	Housing applications processed within 12 week period, as required by regulation. Housing needs assessment carried out having regard to DHPLG guidelines.
Homelessness	Provide homelessness services to those who find themselves homeless or at risk of being homeless.	Continue to work to reduce the numbers of people who need to be placed in emergency accommodation, by increasing availability of housing stock and working closely with approved housing bodies and advocacy groups to reduce the numbers who find themselves homeless or at risk of being homeless. To roll out Homeless HAP in Kildare and to	In partnership with Dublin City Council, KCC supported the lease of property at Kerdiffstown, Naas by The Peter McVerry Trust to supplement the availability of supported temporary accommodation in the county.

		introduce the Homeless HAP Place Finder Service.	Homeless HAP Placefinder appointed to the Housing Department in September 2018 and Homeless HAP rolled out to all local authorities by DHPLG.
Estate Management	Implementation of Anti Social Behaviour Strategy as adopted by full council February 2017.	To continue to investigate complaints regarding anti social behaviour and estate management through the Tenant Liaison Officer service.	Tenant Liaison Officers manage issues around anti-social behaviour, having regard to the council's Anti-Social Behaviour Strategy and, where possible, seek to address these issues through mediation and conflict resolution, rather than eviction.
Delivery of housing grants programme	To continue to deliver the housing grants programme, subject to availability of departmental funding.	In tandem with delivery of the grants programme consideration will be given to allocation of a % of funding to category C applicants in 2018, subject to availability of adequate funding from the Department of Housing, Planning and Local Government.	Grants programme delivered in 2018, however, it was not feasible to allocate % of funding to category C applicants due to demand for grant funding from category A and B applicants. This will continue to be reviewed having regard to volume of applications received and availability of funding from DHPLG.
Choice Based	Progress policy and procedure for introduction of choice based	Draft a policy to allow for the introduction of	Choice based letting made available to all

Lettings	lettings.	choice based lettings, having regard to Government policy.	social housing applicants in Q4 2018.
Traveller Accommodation	To deliver commitments contained in the Traveller Accommodation Plan 2014-2018.	Continue to work towards upgrade of first 4 bays in Tankardsgarden halting site in 2018, subject to confirmation of availability of departmental funding.	Work continued in preparation for upgrade of Tankardsgarden Halting Site.
Strategic Plan for Housing Persons with Disabilities	To deliver commitments contained in the Strategic Plan for Housing Persons with Disabilities.	To schedule meetings of the Disability Strategy Steering Group during 2018 in order to review commitments contained in the Strategic Plan for Housing Persons with Disabilities.	Quarterly meetings of Disability Strategy Steering Group held during 2018, at which Strategic Plan for Housing Persons with a Disability was considered and progress noted.
General Data Protection Regulation [GDPR]	To have regard to requirements of GDPR and ensure they are introduced across the department.	Inventories and risk audits of personal data to be conducted and mitigation actions and controls be implemented for high risk areas.	With the assistance of the ICT and DPO, work was carried out across the housing department during 2018 to GDPR compliance and deal with any related issues.

Department/Service Area: Roads, Transportation and Public Safety incorporating Building and Development Control

Principal Services	Objective	Performance Standard	Standard Achieved
Roads	Complete the Annual Restorative Maintenance and Improvement Programme	Kilometres of road maintained/improved	43km of road improved 62km of road maintenance works
Roads	Support the installation of services, and facilitation of	Number of road opening licences issued	1,527 road opening licences issued

	broadband rollout		
Road Design	Delivery of major capital infrastructure projects	Kilometres of new road designed/delivered	Seven Kilometres of new road in Design Phase. (NIRR,MERR,ADR,Green Road)
Road Design	Delivery of local traffic management projects	Number of projects delivered in the five (5) Municipal Districts	Seven projects delivered in the five (5) Municipal Districts
Road Design	Ensure the continued safety of Vulnerable Road Users	Number of new footpaths provided	Two new footpath provided and repairs/upgrades of others ongoing throughout 2018 Four traffic calming schemes/junction improvements
Traffic Management	Ensure the continued safety of Vulnerable Road Users	Number of new pedestrian road crossings	4 new signalised junctions completed 4 new pedestrian road crossings installed 19 speed display signs installed 14 CCTV cameras installed 834 Faults attended to 700+ site inspections
Public Lighting	Maintain and enhance the public lighting network	Number of replacements/upgrades	4,600 replacements/fault repairs 26 Infill and new lighting schemes 1,074LEDs installed
Pay Parking	Administration and Enforcement of pay parking and associated Bye Laws	Towns with pay parking Number of fines issued New bye laws introduced/bye law revisions	10 Towns and Villages with parking controls 25,525 fines issued One New Bye Laws introduced
Road Safety	Compliance with the Kildare Road Safety Plan	Publication of new Road Safety Plan Number of schools visited Public events held/attended	New Road Safety Plan under preparation 145 Schools visited with safety training delivered to 2,500+ pupils 9 public events held/attended
Road Safety	Implement the Annual Winter Salting programme	Number of Kilometres of roadway salted	620 kilometres of roadway salted 71 winter salting events 9 SWAT meetings held
Sustainable Transport	Promotion of National Cycle Policy	Kilometres of cycle way constructed Number of meetings of the Kildare Cycle Forum	8 kilometres of cycle way constructed 4 Kildare Cycle Forum meetings 25 School Cycle Safety programmes delivered to 1,296 pupils
Fire Safety	Enforce fire safety legislation in premises through a programme of inspection, licensing and enforcement, prioritised on	Premises inspected	85 Premises inspected

	<p>the basis of risk.</p> <p>Support the legislated fire safety requirements of the Building Control Act, through providing an efficient Fire Safety Certification process.</p> <p>Improve fire safety in vulnerable communities through the promotion of Home Fire safety Checks</p> <p>Maintain sufficient operational readiness and capability, to deliver an appropriate response to Fire Service Incidents.</p> <p>Co-ordinate the emergency planning function for Kildare County Council and arrange bi-monthly Major Emergency Management Committee meetings</p>	<p>Fire Safety Certificates issued</p> <p>Number of Home Fire Safety Checks</p> <p>Number of fire incidents attended</p> <p>MEMC meetings held Local interagency exercises held Kildare County Council specific exercises</p>	<p>204 Fire Safety Certificates issued</p> <p>Number of Home Fire Safety Checks</p> <p>1,672 fire incidents attended</p> <p>6 MEMC meetings held One local interagency exercise held One Kildare County Council specific exercise</p>
Civil Defence	Maintain sufficient operational readiness and capability, to deliver an appropriate response to Civil Defence emergencies and events	Number of events attended	104 events attended by 55 Civic Defence volunteers
Health and Safety	<p>Drive H&S/Welfare best practice through staff Consultation/communication/proactive monitoring.</p> <p>Continuously improve Safety Management System and adhere to H&S</p>	<p>Compliance with H&S policies and procedures monitored on an ongoing basis.</p> <p>Compliance with H&S legislation</p>	<p>6 Bi monthly Health and Safety Management Committee meetings held with representatives from all directorates</p> <p>14 Service Review Meetings held</p>

	legislation.		with Roads, Water services and planning directorates
Accessibility	<p>Demonstrate our commitment to maximising access and participation for persons with disabilities in all spaces, buildings, facilities and services owned or operated by Kildare County Council.</p> <p>Compliance with Disability legislation and Codes of Practice.</p>	<p>Develop defined relationships with local access groups in order to highlight and act on accessibility concerns.</p> <p>Meetings with access groups</p>	<p>New access groups set up in Leixlip and Maynooth</p> <p>Access meetings held with the following local Access groups: Naas Newbridge Celbridge Leixlip Maynooth</p> <p>Walkability Audits completed in the following towns in order to identify areas of concern</p> <p>Naas, Newbridge, Celbridge, Leixlip, Maynooth</p> <p>Progressed the development of new access policy and implantation for Kildare county council.</p>
Development Control	<p>Inspect active housing estate developments to ensure that infrastructure is in compliance with required standards</p> <p>Progress the Taking in Charge process when requested by Developers</p> <p>Progress the Taking in Charge process when progressed under Section 180 of the Planning and Development Act, 2000</p> <p>Manage the resolution of issues on unfinished estates to a point where they can be taken in charge</p>	<p>Number of inspections</p> <p>Estates Taken in Charge</p> <p>Estates Taken in Charge</p> <p>Estates Taken in Charge</p> <p>To administer and monitor bonds in accordance with Bond Procedures Manual 2012</p>	<p>64 active estates are being monitored and inspected throughout construction.</p> <p>36 estates where Development Control are liaising with the Developer to complete snags.</p> <p>Currently progressing 50 housing estates to be Taken in Charge in 2019</p> <p>Currently 19 Estates which require monitoring and maintenance.</p> <p>To administer and monitor bonds in accordance with Bond Procedures Manual 2012. This manual is being updated for 2019.</p> <p>The current bond condition requires amendments to take account of phasing developments and the bond</p>

	Ensure adequate bonds are in place and agree level of bonds/phasing for all housing developments		amount each phase of development requires.
Building Control	<p>Process all Commencement Notices, 7 Day Notices, Disability Access Certificates, Certificates of Compliance on Completion and applications for Relaxation/Dispensation</p> <p>Risk based programme of Building Control inspections</p> <p>Prepare reports for the DHPCLG</p> <p>Prepare data for service indicators</p>	<p>Number of Commencement Notices Processed</p> <p>Number of Disability Access Certificates</p> <p>Number of Certificates of Compliance on Completion</p> <p>Number of inspections</p> <p>Meet Department deadlines</p> <p>Meet NOAC Deadlines</p>	<p>662 Commencement Notices Processed in 2018</p> <p>139 Disability Access Certificates received in 2018</p> <p>644 Certificates of Compliance on Completion received in 2018</p> <p>107 Number units were inspected in month of December 2018. (This statistic was added to the delivery report in December 2018).</p> <p>Department deadlines met</p> <p>NOAC Deadlines met</p>

Department/Service Area: Environmental Services

Principal Services	Objective	Performance Standard	Standard Achieved
Flood Management	Progress Flood Relief Schemes in conjunction with Office Of	Advancement of priority minor works schemes as	<p>Flood Risk Management Plans (four) were adopted by the Council (July 2018).</p> <p>The following projects are being prioritised for funding:</p>

	Public Works	agreed with OPW	<p>The Morell River Flood Management Scheme</p> <p>Naas Flood Relief Scheme, and</p> <p>Leixlip Flood Relief Scheme.</p> <p>Detailed Catchment Study - Hazelhatch (Celbridge) being progressed.</p> <p>Investigation into potential Minor Works Scheme - Courtown Little (Kilcock).</p>
Energy Management	Reduce Kildare County Council energy usage in accordance with national policy targets.	To continue to work towards achieving energy efficiency savings of 33% by 2020.	Ongoing improvements to achieve energy efficiencies (thermal, vehicle fuel and electrical/ gas use).
Veterinary Public Health	Delivery of veterinary public health objectives.	Implementation of Kildare County Council's Service Level Agreement with the Food Safety Authority of Ireland (FSAI).	Ongoing compliance with SLA requirements.
Waste Management	<p>Implementation of waste management legislation and the Eastern Midlands Regional Waste Management Plan</p> <p>Achieving targets set in the annual Environmental Inspection Plan ,i.e. Recommended Minimum Criteria for Environmental Inspections (RMCEI)</p>	Meet statutory requirements and implementation of policies for waste management and enforcement	Compliance with EPA and statutory requirements.
	Delivery of the targets	Achieve 100% sampling,	Compliance with EPA requirements and Irish Water SLA.

	specified in both the RMCEI and Irish Water Service Level Agreement	testing and reporting requirements for public drinking water supplies as specified in Environmental Inspection Plan (RMCEI) and Service Level Agreement.	
Water quality (surface and ground waters)	Maintain and improve water quality status of surface waters and ground waters in accordance with the River Basin Management Plan.	Achieving monitoring requirements specified in the Environmental Inspection Plan (RMCEI) and the improvement of water quality status.	Compliance of EPA monitoring requirements.

Water Services

Principal Services	Objective	Performance Standard	Standard Achieved
Drinking Water Treatment and Distribution	To provide a full and wholesome drinking water to the public, as agents for Irish Water under Service Level Agreement.	Compliance with Irish Water SLA.	Compliance with SLA requirements.
Wastewater collection and treatment	To ensure fully compliant waste water treatment systems as agents for Irish Water under Service Level Agreement.	Compliance with Irish Water SLA.	Compliance with SLA requirements.

Department/Service Area: Development Management

Principal Services	Objective	Performance Standard	Standard Achieved
Forward Planning	<p>Commence review of Kildare Town Local Area Plan.</p> <p>Prepare and complete new Local Area Plans for Naas and Athy.</p> <p>Variation of Athy Town Development Plan to be completed.</p> <p>Amendment of Maynooth Local Area Plan to be completed.</p>	<p>Public consultation initiated and completed for plan.</p> <p>Plans prepared and presented to members for adoption.</p> <p>Variation presented to members for adoption.</p> <p>Amendment presented to members for adoption.</p>	<p>Review commenced. Issues Paper completed.</p> <p>Naas – draft plan being prepared for issue in Q1 2019. Athy – issues paper completed.</p> <p>Variation completed and adopted.</p> <p>Amendment completed and adopted</p>
Development Management	Provide effective and efficient development management services which support economic growth in the county	A development management service in full compliance with statutory timelines.	All planning decisions issued within statutory timeframe.
Planning Control	To review and investigate reports of unauthorised development	Compliance with relevant statutory timelines.	Reports of valid unauthorised developments registered and investigated.
Heritage & Conservation Services	To develop and implement heritage and conservation services / policies as they relate to the natural and built environment	Compliance with legislative requirements.	Draft Heritage Plan under preparation with a view to being adopted in Q2 2019

Department/Service Area: Community Services

Principal Services	Objective	Performance Standard	Standard Achieved
Support and enhance local democracy	<p>To continue to work with existing community/residents' associations and support the development of new residents associations.</p> <p>To continue to support the work of Comhairle na nÓg under the national policy framework for children and young people</p>	<p>Continued support given to residents associations through committee skills training and capacity building, enabling groups to represent the needs of their own communities.</p> <p>Financial support through funding approved in accordance with Scheme Guidelines</p> <p>Performance indicators to be monitored</p>	<p>938 grants under all categories worth €2,082,207 awarded.</p> <p>LA staff member continuing to support Kildare Youth Services as agreed under our SLA</p>
Kildare Age Friendly County Programme	<p>To lead and support the Kildare Age Friendly County programme which is being developed and overseen by the Kildare Age Friendly Alliance supported by Age Friendly Ireland.</p> <p>The Alliance members are currently working on 30 objectives across 5 Municipal Districts. Key Focus Points for 2018 include:</p> <p>Review of the current strategy to take place in 2018 in preparation for the</p>	<p>Continued support given as resources allow. The programme to be monitored by the Alliance.</p> <p>Focus groups to be established and needs analysis to be carried out.</p> <p>Age Friendly Branding Protocol Implemented.</p> <p>Evaluation Assessment to be</p>	<p>Five age-friendly road-shows held.</p> <p>Two focus-group sessions in north and south Kildare.</p> <p>Strategy review held on 18th October.</p>

	<p>new strategy 2019-2021</p> <p>Celbridge to be recognised as an Age Friendly town.</p> <p>Intergenerational project in Ardscoil Rathangan to be completed and evaluated.</p> <p>Further Roadshows to be held.</p> <p>Age Friendly Library to be identify for National recognition.</p> <p>Kildare Older Persons Council is working to develop terms of reference and host their AGM in 2018.</p>	<p>completed.</p> <p>Organisation of Roadshows events across the county.</p> <p>Library to be selected and put forward for National recognition.</p> <p>Terms of reference complete and agreed with the Alliance.</p> <p>AGM to be held.</p>	
Active Citizenship/Community Engagement	<p>Support the work of community groups, particularly those with a social inclusion remit, facilitating community participation and those fostering governance and local decision making.</p> <p>To continue to focus on social inclusion as a means of tackling poverty and disadvantage.</p> <p>To continue to maximise tenant involvement in</p>	<p>Coordinate and manage the various grants scheme which help support the work of local communities.</p> <p>Tidy estates competition /Youth endeavour awards and community night organised and run annually. Numbers to be monitored</p>	<p>Community profiles/Needs analysis completed in specific LA estates in each municipal district</p> <p>Tidy estates competition /Youth endeavour awards organised and run annually</p> <p>Successful Community awards night held on 4th November in Maynooth University</p>

	<p>home improvement, estate development and community development</p> <p>To continue to work to increase the delivery of services on an outreach basis as resources allow.</p>	<p>Community profiles/Needs analysis prepared to identify target groups and projects designed to meet those needs</p> <p>Continue to work in project estates as agreed with Community Department management team.</p> <p>Identify gaps and report accordingly</p>	
<p>National Pride of Place</p> <p>Supporting Social Inclusion within our community</p> <p>Enterprise Centre Management</p> <p>Promotion and delivery of festivals and events within the community</p>	<p>To highlight excellence in community development projects around the county of Kildare</p> <p>Collaboration with agencies to deliver socially inclusive projects within our community</p> <p>To support existing enterprise and to develop new social enterprises in the community</p> <p>Implementation of Festival grants Schemes and working with Community Groups to deliver festive events particularly those with greater unique</p>	<p>To submit entries to National Pride of Place and support the project representing the county.</p> <p>Support projects which have a quality impact within the community such as the Athy Traveller Horse Project</p> <p>Athy Enterprise Supports and Athy Barge Tours</p> <p>Delivery and enhancement of festival and events with an emphasis on community involvement and</p>	<p>Two projects entered into 2018 Pride of Place – Community Choirs and Athy Library.</p> <p>Establishment of Water sports hub in Athy with successful barge tours continuing</p> <p>Continued support through our grant scheme and in 2018 engagement of a Tourism CEO of Kildare Failte to support grou</p>

	tourism potential. Working with Kildare Fáilte to capitalise on existing events with greater potential.	participation and provision of financial supports in accordance with Grant Scheme Guidelines.	
Kildare Public Participation Network (PPN)	To work to enhance community participation and active citizenship through capacity building and training, in conjunction with the PPN	To support the PPN Secretariat to develop work programme to enable engagement in the decision making structures of the local authority	Further development of PPN structures with working group established with County Kildare Leader partnership to support PPN and their staff
Joint Policing Committee	Continue to support and develop the work of the Kildare Joint Policing Committee	To ensure successful delivery of the Kildare JPC 2016-2020 Strategy	Four meetings held including Annual Public meeting on 3 rd December.
Local Community Development Committee (LCDC)	To promote and support the LCDC to carry out its work to increase and develop a co-ordinated approach to community development	The LCDC continues to carry out, develop and expand its' work which is more widely understood.	Continued development of LCDC programme with an focused agreement on Athy
Local Economic and Community Plan (LECP)	To support continued implementation of the community elements of Local Economic and Community Plan in Kildare	To ensure continued progress is made to implement the LECP 2016-2021.	In-depth analysis of Census 2016 completed with AIRO. SICAP 2018-2022 commenced. 45 grants under CEP awarded €442,580.
Rural Development LEADER Programme	To support the Local Community Development Committees to oversee the	To ensure that the Rural Development LEADER	17 funding applications €787,162 approved.

	rollout and delivery of the Rural Development Programme	Programme priorities agreed for 2018 are fully implemented.	
Social Inclusion Community Activation Programme (SICAP)	To support the Local Community Development Committees to oversee the rollout and delivery of the Social Inclusion Programme 2018-2021	To ensure that the SICAP priorities agreed for 2018 through the SICAP are fully implemented.	5 year programme agreed with CKLP and implementation on going
Tourism	<p>To promote and develop Kildare as a place to live, learn, work, visit and do business.</p> <p>Working with Community Development to deliver Tourism Initiatives within the county and to capitalise on funding opportunities through the Rural Leader Programme, REDZ, Town and Village Renewal, Interreg</p> <p>Tourism plan for Kildare.</p>	<p>To continue to work with state agencies, Fáilte Ireland, Waterways Ireland, Kildare Fáilte and other local stakeholders to promote tourism in Kildare and to facilitate the provision of tourism infrastructure.</p> <p>Delivery of Barge project Canoe and Bike Hire and Walking Tours along the River Barrow</p> <p>To deliver on the Kildare Tourism Strategy in partnership with Kildare Fáilte.</p>	<p>Increased funding allocated in 2018 and 19 budget. Continued implementation of strategy.</p>
Parks, Amenities and Recreational Facilities	To develop and grow Kildare's Social and Physical infrastructure	Develop an annual programme of works for the development	Play Strategy 2018-2028 launched March 2018.

	Supporting the development and enhancement of local sports, leisure, recreational and arts facilities.	and maintenance of recreational and amenity space. Promoting access to community based sports and recreational opportunities.	Newbridge Skatepark constructed. Playday September 2018-2,000 attendance. Landscaping of Tougher's, Sallins Road and Carbury roundabouts. Bawnogues development works ongoing.
Kildare Sports Partnership	To increase participation in sport and physical activity through the coordination of quality programmes, training and services and by developing partnerships and promoting inclusiveness.	To ensure the implementation of the Kildare Sports Partnership Strategic Plan 2017-21 which targets specific low participation groups and helps ensure that local resources are put to the best possible use.	Athy Sports Hub coordinator appointed. Sports Inclusion Disability officer appointed. Healthy Ireland Initiatives implemented. 12 events for Get Kildare Walking Programme.

Department/Service Area: Economic Development

Principal Services	Objective	Performance Standard	Standard Achieved
Attracting investment to Kildare	Develop, publish and implement a 5 year Foreign Direct Investment strategy for County Kildare Manage and promote in conjunction with IDA Ireland and Enterprise Ireland, millennium business park with a view to supporting existing and securing additional Foreign Direct Investment and Indigenous	Work in partnership with other government agencies and the private sector to promote Kildare as an attractive location for inward investment opportunities and support Implement and monitor the Action Plan For Jobs, especially where Kildare County Council is the lead authority.	The Business unit of Kildare County Council Engages with IDA on a quarterly bases and is currently working on a 5 year FDI plan through the economic forum .

	Business.		
Local Enterprise Development services	<p>Implement the Local Economic and Community Plan in respect of economic actions.</p> <p>Develop ,publish and implement a 5 year indigenous development strategy for County Kildare</p> <p>Draw up master plan for overall re development or establishment of a network of innovation Hubs around the County,including specific proposals for site development</p> <p>Review activity in council owned enterprise centres to ensure effective support of enterprise/incubation in the County.</p> <p>Development of Kildare County Campus as a centre of excellence in enterprise and education through the completion of the MERITS Project</p> <p>Identify and report on employment and investment statistics in the County on a quarterly basis.</p>	<p>Working with the Local Enterprise Office place job creation and retention at the heart of our objective to maintain a supportive business environment & Provide and manage Economic Development Infrastructure</p>	<p>Local enterprise funded Kildare based businesses and invested 900,000 Euros in 2018 in addition supported the creation of 285 jobs in 2018 ,60 above target .</p> <p>Master plan of a network of innovation Hubs around the County outlined in the 2019 Action plan for Enterprise , smart innovation in Naas Tech in Maynooth Equine innovation in Kildare Food in Athy Renewable in Newbridge</p> <p>Actively reviewing business models of council owned enterprise centres</p> <p>Ground works have begin on MERITS site .Construction to be completed q3 2020</p> <p>Reported on employment and investment statistics in the County on a Monthly basis.</p>
Entrepreneurship Support Services	<p>Further develop the Local Enterprise Office (LEO) as the first stop shop for all business and enterprise related activity in the County</p> <p>Development and implement</p>	<p>Raise awareness of benefits of engaging with the Local Enterprise Office and Kildare County Council</p>	<p>Increased social media Activity by 68% in 2018</p> <p>Provided training for 1653 individual</p>

	<p>annual communications plan in conjunction with the business community, utilise the 2017/18 training and export survey results to support networks of likeminded businesses with a view to supporting shared initiatives particularly those involved in exporting.</p>		<p>business people</p> <p>Provided mentoring to 416 Business owners across</p> <p>BREXIT, GDPR and general business subjects</p> <p>Assisted 40 businesses to take their business on line and 32 businesses were funded to travel across the globe to advance exporting</p> <p>Established the :</p> <p>Kildare craft producers Network</p> <p>Kildare food producers Network</p> <p>Provided Management development & financial support to the Childcare ,Retail ,Equine & Womens networks</p>
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<p>Stakeholder Engagement</p>	<p>To actively engage with relevant stakeholders involved in the promotion of enterprise and entrepreneurship activity to the benefit of business development and job creation.</p> <p>Establish a number of forums including the:</p> <p>Economic Forum</p> <p>Creative industry Forum</p> <p>Food producers Forum</p> <p>Tech & Innovation Forum</p> <p>Continue to work with Kildare Chamber and other business interests in preparing and implementing an annual County wide business support and advisory function with particular focus on Small /Medium Enterprises (SME'S) and retail.</p>	<p>Actively develop the existing protocols in place with a range of local & national organisations/identify gaps and organisations that could enhance entrepreneurship activity</p>	<p>Established the:</p> <p>Economic Forum</p> <p>Creative industry Forum</p> <p>Food producers Forum</p> <p>Meet Chamber management on a weekly bases in 2018</p> <p>Co laborated on 15 projects in 2018</p> <p>Hosted 2 Brexit and 1 GDPR conferences</p> <p>Hosted a retail conference in q3 2018 52 retailers in attendance to hear from world renowned customer service expert Alf Dunbar</p> <p>Organised Bobby Kerr and newstalk to broadcast from lawlors Hotel in Nass</p>
<p>Broadband</p>	<p>Building on existing broadband projects in the County, identify opportunities arising from the roll out of the National Broadband Strategy and the associated local Digital Strategy to support local enterprise and employment.</p>	<p>Increased broadband availability and capacity across the county</p>	

Department/Service Area: Library and Arts Service

Principal Services	Objective	Performance Standard	Standard Achieved
Library Services	<p>Provide countywide access to library facilities and opportunities for all to engage with the arts.</p> <p>To promote and enhance the cultural and artistic life of Kildare.</p> <p>Continue to enhance and develop library building stock and resource local libraries as focus points of the community.</p>	<p>Range of library services maintained and/or enhanced through participation in national partnership projects of the national library management system; national request delivery system and national offers of eCollections and reading and literacy programmes.</p> <p>Deliver on the <i>Kildare Culture and Creativity Strategy 2018-2022</i>, the Kildare Creative Ireland Programme for 2018, <i>Ideas Realised: Spreading the Word 2015 – 2019</i> and continue to develop and promote the library service County Programme of Events.</p> <p>Library building stock and resources enhanced and developed with completion of Athy library capital project and preparations for Naas library capital project.</p>	<p>The national stock distribution service, put in place in 2017 continued in 2018, giving library users access to materials from library authorities nationwide.</p> <p>The eServices team expanded the eServices to include part-time branches and schools with eServices Clinics taking place in libraries.</p> <p>Following an application process Kildare Library Service received a grant to develop digital technology in libraries.</p> <p>The Kildare Culture and Creativity Strategy 2018-2022 was launched in 2018. Crinniú na nÓg took place in June with events running throughout the county. Both the Toys Technology and Training Programme and the Irish Military Seminar were shortlisted for Excellence in Local government awards.</p> <p>Athy Community Library opened in March 2018 and received the “Best Library Service” Award at the Excellence in Local government Awards. The Naas Capital project progressed to the Part 8 stage following the appointment of a design team. Urban Development Funding was granted to Naas Library and Cultural Centre and to the</p>

			County Library and Research Facility.
Local studies and research services	Continue to promote local studies and cultural heritage through a programme of outreach events.	Range of local studies and cultural heritage programme of outreach events maintained and/or enhanced	<p>A public consultation on commemorations 2018-2023 took place in May.</p> <p>The 2nd Annual Irish Military Seminar took place in June 2018. The Seminar was shortlisted for an award in the Excellence in Local Government Awards in November.</p>
Arts Service	<p>Maintain and develop arts services to support professional artists in their practice and for community groups to engage with artists and arts activity.</p> <p>Support the development and enhancement of local arts facilities.</p> <p>To promote and enhance the cultural and artistic life of Kildare.</p> <p>To create an environment that fosters participation in the arts.</p>	<p>Range of arts programme maintained and/or enhanced.</p> <p>Range of arts grants and awards maintained and/or enhanced.</p> <p>Increased opportunities for artists to avail of professional development and networking opportunities</p>	<p>'Short Grass Stories' : Kildare County Council Arts Strategy 2018-2022 was approved by Council is underway. The Strategy was presented to SPC and Council meeting in December 2017. Priority areas are: Supporting the artist and developing arts infrastructure, Arts, health and wellbeing, Young people, children and education as well as dance, music, literature and film.</p> <p>Arts Grants and Awards: Information clinics for applicants took place throughout the county in advance of the deadline and were well attended. Total awarded under the 'Arts Act' grant in 2018 €51,416 and other Arts Grants awards and opportunities was €34,650.</p> <p>The Arts Service participated in two Arts Council research projects, under the 'Invitation to Collaboration' scheme. We led on a 'dance in health' initiative with Tipperary and Kerry Councils and Dance Ireland and with Leitrim, Fingal and Limerick local authorities, commissioned Indecon to carry out an analysis of the economic impact of our work.</p>

			<p>Arts Resource Organisations: Grant aid and other supports was provided to organisations who enhance the arts infrastructure of county Kildare. Organisations are County Kildare Orchestra, Leinster Printmaking Studio, Clane, Athy Community Arts Centre, The Performance Corporation, Celbridge, Griese Youth Theatre and Kildare Youth Theatre and Moat Theatre, Naas, Run of the Mill Theatre.</p> <p>Arts programmes for Children & Young People, Arts, Health & Wellbeing, Dance and Support for Professional Artists received priority under the Arts Council Framework Agreement. Other art forms were supported under the Kildare Arts Strategy. 94 events took place in 74 venues county wide for Kildare's 9th Culture Night. A public art sculpture by Katy Palmieri was developed in Newbridge to coincide with the new housing development on Athgarvan Road.</p> <p>Maynooth Film for All was celebrated, acknowledging the role of ACCESS Cinema and support by Maynooth University. Support for young film makers in the county was extended with the establishment of Griese/Ballitore Young Film makers.</p> <p>Past Times Community Choir (Naas) & newly formed Voices of Spring Community Choir (Celbridge), intergenerational choirs that support people living with dementia, their families, carers and communities. 250 people with a broad range of needs</p>
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			and members of the community participate.
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Department/Service Area: Finance

Principal Services	Objective	Performance Standard	Standard Achieved
Budgeting & Financial Reporting	<p>Prepare Annual Statutory Budget for 2019</p> <p>Prepare 3 Year Capital Programme</p> <p>Prepare & Publish Annual Financial Statements</p> <p>Prepare various Quarterly Returns (Payroll/Loans/GGB)</p>	<p>Engage with relevant stakeholders including CPG & Finance Committee to form Revenue Budget 2019.</p> <p>Update Capital Programme 2019-2022.</p> <p>Ensure accurate and timely transactions in the FMS system, together with the implementation of end of year close off procedures to ensure AFS completed for Department deadlines.</p> <p>Ensure appropriate procedures in place to make quarterly returns are submitted within Department timeframes.</p>	<p>Budget presented to Council and adopted on 19th November 2018</p> <p>The 2019-2021 Capital Programme was noted by Council on 19th November 2018 and includes anticipated expenditure of €427m</p> <p>Annual Financial Statements brought to Council and published in line with Departmental guidelines.</p> <p>All quarterly returns prepared and submitted within Department timeframes.</p>
Treasury Management	Review Treasury Management policy/procedures regularly to maximise returns	Treasury Management policy and procedures reviewed.	Treasury Management policy and procedures discussed and reviewed by Finance Team on a cyclical basis.
Rates	Maximise effective rateable	Remove properties no	Rates Department and

Administration	valuation base	longer rateable from rate base. Regular monitoring to ensure new properties are included for valuation.	Revenue Collectors in regular contact with the Valuation Office. Properties for de-rating, and new properties are sent to VO promptly.
Revenue Collection	Maximise collection levels of rates, rents and loans	Account portfolio managed effectively, including efficient and timely institution of legal proceedings. Maximise number of Shared Ownership loans moved to annuities /more sustainable options. Outstanding debts reviewed on a regular basis.	Procedures and processes in place to ensure follow up of arrears takes place in a timely manner. Restructuring ongoing – circa 40 accounts restructured to annuity loans in 2018.
Payments	Ensure all payments (suppliers/travel/payroll) made in an accurate and timely manner	Maximum number of payees paid by EFT. Compliance with Prompt Payments Act.	Trade suppliers only given the option of payment by EFT
Development Levy collection	Maximise collection levels	Account portfolio managed effectively including issuing of legal proceedings	Procedures in place to ensure follow up of arrears now takes place in a timely manner.
Motor Taxation	Provide and efficient postal and counter Motor Tax service	Service levels reviewed regularly	Service levels reviewed with HoF on a monthly basis.

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Department/Service Area: Information Systems

Principal Services	Objective	Performance Standard	Standard Achieved
Cyber Security	Implement systems and technologies to protect council assets and organise ongoing training programmes for staff awareness to the dangers of cyber crime.	Deliver required training. Implement appropriate systems and tools.	12 Security Awareness Training Sessions run for staff. Ongoing program of malicious email alerts circulated to staff on a regular basis. Security practitioners regional group set up to share knowledge & experiences of cyber security with other Local Authorities in the region Ongoing evolution of existing cybersecurity defenses against email and internet based attacks. New NGN Firewalls ordered. Will integrate with existing endpoint antivirus and anti malware.
Services to the Public	Develop a new public facing website for public interaction with the council to include public consultations, transaction processing, GIS and Social Media.	Continue to innovate, deliver and improve the council's online footprint to the public.	Development of new website at an advanced stage. Complexity of project has increased due to implementation of consultation portal and the separation of content in our content management system which also involves a major upgrade to Terminal 4. Implementation of Choice Based Letting System to allow housing applicants to express and interest in advertised properties New Public Planning GIS system to allow the public carry out complex planning analysis

			GIS Salting Routes made available to the public via GIS Application
Technical Support	Continue to deliver effective technical support to elected members and to staff in a cost effective and efficient manner.	Deliver responsive support to internal customers.	Almost 15,000 calls were logged with the IT Helpdesk in 2018 across Technical and Application Support.
Deliver Internal Efficiencies	Continue to work closely with service delivery sections to improve information and transaction workflow.	Deploy appropriate business software solutions and associated infrastructure.	Work ongoing with Housing Department to examine all their processes including their use of iHouse with a view to creating efficiencies and reducing paper. To date this work has resulted in the elimination of the use of Streamline and the use of manual files in Housing Maintenance to track new and vacant houses. Pilot of Office 365 completed in IT Department. Further pilot and full rollout in 2019 Beta Internal Planners GIS System released which caters for complex planning Analysis.
Data Management	Deliver resilient systems that will assist the organisation to store, manage and process data in a compliant and effective manner.	Assist the DPO in the council's GDPR compliance programme. Protect information assets in the event of a DR incident.	Access reviews have been initiated on all major business systems ie iHouse, iPlan, iDocs to ensure only relevant personnel have access and where possible access is not excessive. A similar review has been undertaken on access to folders on the file server in conjunction with the data controller in each Department. An online form which must be approved by the Data

			<p>Controller must now be submitted to grant /update access to all systems and folders.</p> <p>It is planned to replace corporate storage area network and virtualisation hardware during 2019, with particular focus on implementing data backup, disaster recovery, and business continuity features in the cloud where appropriate. In the interim, onsite VMWare replication is currently being introduced as a short term measure.</p> <p>Each network share has been assigned a data owner. It is planned to work with each data owner to restructure their data and ensuring that only staff that require access to particular data have access to it.</p>
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Department/Service Area: Human Resources

Principal Services	Objective	Performance Standard	Standard Achieved
Recruitment	To ensure best recruitment practice is followed and that the human resource needs of the organisation are met.	Responsive, effective, and flexible Recruitment Programme in place to meet organisational needs and fulfil the requirements of the agreed Workforce Plans.	<p>Panels for general grades undertaken and maintained as required.</p> <p>Competitions completed for specialist posts as</p>

			<p>required.</p> <p>Ongoing recruitment of staff to fill new positions and positions that became vacant.</p> <p>51 competitions were held during the year. 2,137 applications were received.</p> <p>497 applicants were deemed qualified and placed on panels,.</p> <p>A number of staff within the organisation gained promotion and in addition 156 new staff were appointed.</p>
Staff Training & Development	Progress staff training and development in line with the strategic direction of the organisation and the training needs as identified through the PMDS process.	Training and development supports to meet staff and organisational needs.	<p>During 2018, the training programme delivered in-house training to 923 staff covering the following areas:</p> <p>Performance Management and Development Systems (PMDS),</p> <p>Health and Safety Training,</p> <p>Retirement Planning ,</p> <p>Customer Service Training,</p> <p>Dealing with Difficult Situations,</p> <p>Supervisory Development Programme,</p>

			<p>Building Regulations, Microsoft Excel, Abrasive Wheels, Hedge trimmer and strimmer, Hand Held Pesticide Sprayers , Wastewater Treatment Plant Operations, Project Supervisor Construction Stage, Tractor Driving, Truck driving , CIF Managing Safely in Construction Training, Information Technology Training etc.</p> <p>17 staff members completed the IPA Certificate in Local Government and 4 staff members completed the Diploma in Local Government Studies in 2018. 1 staff member completed the Leadership in Local Government Programme.</p> <p>19 staff members were approved under the 2018 Scheme of Assistance for courses of further education.</p>
PMDS	To support and maintain PMDS in the organisation	Team Plans and PDPs completed and reviewed across all Departments and Sections.	Management team plan, department plans and team plans completed. PDP's undertaken across all directorates. The Competency Framework for Middle Managers was introduced

Attendance Management & Staff Welfare	To ensure that Management and Staff are supported so that the organisation is best placed to meet current workloads, deadlines, change management and future challenges in a healthy and safe work environment.	Provision of Employee Assistance Programme. Other ongoing support as required.	Confidential EAP provided to staff during the course of the year. Statistics report staff engagement with both one to one services and information provision by phone and through the website of the EAP provider. Referral to Occupational Health Services for staff on long term sick leave.
Industrial Relations	To continue to promote good industrial relations.	Ongoing regular meetings with all trade unions.	Meetings were held with all unions representing Local Authority grades i.e. FORSA, SIPTU and SIPTU/LAPO throughout the year to address issues which arose at national and local level and to progress changes under the Public Service Stability Agreement. Library Workforce Plan was agreed with FORSA.

Department/Service Area: Corporate Services

Principal Services	Objective	Performance Standard	Standard Achieved
Members Services	To continue to develop and support the democratic role of the elected members	Meetings serviced, agenda business transacted, follow up actions carried out. Statutory requirements adhered to.	Achieved
Electoral Register	To maintain the Register of Electors	Register of Electors maintained and published in accordance with statutory	Achieved

		requirements	
Customer Services	<p>To deliver quality customer focused services responding to the needs of the community.</p> <p>To review and promote awareness of customer care policies</p>	<p>Delivery of a quality service</p> <p>All policies review, updated and implemented</p>	<p>Achieved</p> <p>Ensure all queries whether by telephone or email were recorded and responded to efficiently and in a timely manner</p> <p>Partly – Achieved</p> <p>Policies reviewed, updated and awaiting implementation</p>
Communications and Promotion	<p>To ensure effective internal and external communications</p> <p>Promote activities and services provided by Kildare County Council</p>	<p>Implementation of the Communications Strategy 2016 – 2019</p> <p>Media reports and increase usage of all communication channels, particularly social media</p>	<p>Achieved</p> <p>All staff made aware of the Communications Strategy 2016-2019</p> <p>The council uses all social media platforms to communicate to the public any notices, jobs or general information on services</p>
Irish Language	<p>To promote the user of the Irish language through the implementation of the Languages Scheme 2018 – 2021</p> <p>To mark appropriately Bliana Na Gaeilge 2018</p>	<p>Implementation of the Language Scheme 2018 – 2021.</p> <p>Events and initiatives to promote Irish held in 2018</p>	<p>Ongoing</p> <p>Bliana Na Gaeilge successful in 2018. Numerous events organised</p>
Access to Information	To ensure compliance with legislative requirements in relation to FOI, Data Protection, Ombudsman complaints and Protected	Requests, complaints and protected disclosures addressed within the relevant	Ongoing requirement monitored by means of electronic system to meet compliance and reported to DHPLG

	<p>Disclosures.</p> <p>To prepare for introduction of General Data Protection Regulation (GDPR) which come into force on 25 May 2018</p> <p>To develop an online resource for Data Protection to facilitate customer access</p>	<p>timeframes.</p> <p>Approval and implementation of Information Management Strategy.</p> <p>Preparation and implementation of 2018 Information Management Action Plan</p> <p>Online facility for Data Protection to go live in 2018</p>	<p>annually for FOI.</p> <p>Approved by SMT in 2018.</p> <p>Implementation plan developed and presented to Council May 2018. Implementation ongoing.</p> <p>Data Protection pages developed for website for customers and guidance pages for staff on Intranet.</p>
Facilities Management	To maintain and manage corporate buildings to a suitable standard	Safe, suitable facilities for customers and staff	Achieved

Performance Indicators

Appendix 9

01/01/2018 - 31/12/2018 (Annual)

Kildare County Council

Status: Locked

Topic	Indicator	Value	Comment
Housing: H1, H2 & H4 Approved	A. No. of dwellings in the ownership of the LA at 1/1/2018	3828	
	B. No. of dwellings added to the LA owned stock during 2018 (whether constructed or acquired)	265	
	C. No. of LA owned dwellings sold in 2018	6	
	D. No. of LA owned dwellings demolished in 2018	0	
	E. No. of dwellings in the ownership of the LA at 31/12/2018	4087	
	F. No. of LA owned dwellings planned for demolition under a DHPLG approved scheme	21	
	A. The percentage of the total number of LA owned dwellings that were vacant on 31/12/2018	1.35 %	
	The number of dwellings within their overall stock that were not tenanted on 31/12/2018	55	
	A. Expenditure during 2018 on the maintenance of LA housing compiled from 1 January 2018 to 31 December 2018, divided by the no. of dwellings in the LA stock at 31/12/2018, i.e. the H1E less H1F indicator figure	€837.21	
	Expenditure on maintenance of LA stock compiled from 1 January 2018 to 31 December 2018, including planned maintenance and expenditure that qualified for grants, such as SEAI grants for energy efficient retro-fitting works	€3404093	

	or the Fabric Upgrade Programme but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).		
	Expenditure on maintenance of LA stock compiled from 1 January 2017 to 31 December 2017, including planned maintenance and expenditure that qualified for grants, such as SEAI grants for energy efficient retro-fitting works or the Fabric Upgrade Programme but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€4141501	
Housing: H3 & H5 Approved			
	A. The time taken from the date of vacation of a dwelling to the date in 2018 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2018	26.83 wk	
	B. The cost expended on getting the dwellings re-tenanted in 2018, averaged across all dwellings re-let in 2018	€28349.17	
	The number of dwellings that were re-tenanted on any date in 2018 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	127	
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	3408 wk	
	Total expenditure on works necessary to enable re-letting of the dwellings	€3600345	
	The time taken from the date of vacation of a dwelling to the date in 2017 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2017	26.42 wk	
	The cost expended on getting the dwellings re-tenanted in 2017, averaged across all dwellings re-let in 2017	€26108.98	
	In 2017, the number of dwellings that were re-tenanted (but excluding all those that had been vacant due to an	118	

	estate-wide refurbishment scheme)		
	In 2017, the the number of weeks from the date of vacation to the date the dwelling is re-tenanted	3117 wk	
	In 2017, Total expenditure on works necessary to enable re-letting of the dwellings	€3080860	
	A. Total number of registered tenancies in the LA area at end of June 2018	12656	
	B. Number of rented dwellings inspected in 2018	462	
	C. Percentage of inspected dwellings in 2018 that were found not to be compliant with the Standards Regulations	81.60 %	
	D. Number of non-compliant dwellings that became compliant during 2018	85	
	The number of dwellings inspected in 2018 that were found not to be compliant with the Housing (Standards for Rented Houses) Regulations	377	
Housing: H6 Approved	A. Number of adult individuals in emergency accommodation that are long-term homeless as a % of the total number of homeless adult individuals in emergency accommodation at the end of 2018	43.12 %	
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2018 as recorded on the PASS system	109	
	The number out of those individuals who, on 31/12/2018, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	47	
Roads: R1 & R2 Approved	The % of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2018	100 %	
	The % of Local Primary road kilometres that received a	71 %	

PSCI rating in the 24 month period prior to 31/12/2018		
The % of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2018	78 %	
The % of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2018	23 %	
The % of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2018	5 %	
The % of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2018	22 %	
The % of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2018	31 %	
The % of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2018	42 %	
The % of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2018	6 %	
The % of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2018	20 %	
The % of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2018	30 %	
The % of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2018	38 %	
The % of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2018	14 %	
The % of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2018	29 %	
The % of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2018	29 %	
The % of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2018	20 %	
The % of total Local Tertiary road kilometres with a PSCI rating of 1-4 at 31/12/2018	7 %	

	The % of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2018	6 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2018	6 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2018	5 %	
	A1. Kilometres of regional road strengthened during 2018	21.7 km	
	A2. The amount expended on regional roads strengthening work during 2018	€3207000.00	
	B1. Kilometres of regional road resealed during 2018	8.4 km	
	B2. The amount expended on regional road resealing work during 2018	€183838.00	
	C1. Kilometres of local road strengthened during 2018	81.9 km	
	C2. The amount expended on local road strengthening work during 2018	€6083754.00	
	D1. Kilometres of local road resealed during 2018	17.0 km	
	D2. The amount expended on local road resealing work during 2018	€437390.00	
Motor Tax: R3 Approved	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2018	82.72 %	
Water: W1 Approved	% of Private Drinking Water Schemes in compliance with statutory requirements in respect of the monitoring of the quality of private drinking water supplies during 2018	1.00 %	
Waste: E1 Approved	A. The number of households, based on the 2016 Census, who are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2018	38405	

	B. The % of households within the local authority (also as per the 2016 Census) that the number at A represents	52.36 %	
Environmental Pollution: E2 Approved	A1. Total number of pollution cases in respect of which a complaint was made during 2018	1869	
	A2. Number of pollution cases closed from 1/1/2017 to 31/12/2018	1929	
	A3. Total number of cases on hands at 31/12/2018	35	
	The opening number of cases carried forward from the year end 2017	95	
Litter Pollution: E3 Approved	A1. The % of the area within the LA that when surveyed in 2018 was unpolluted or litter free	57 %	
	A2. The % of the area within the LA that when surveyed in 2018 was slightly polluted	40 %	
	A3. The % of the area within the LA that when surveyed in 2018 was moderately polluted	4%	
	A4. The % of the area within the LA that when surveyed in 2018 was significantly polluted	0%	
	A5. The % of the area within the LA that when surveyed in 2018 was grossly polluted	0%	
Green Flag Status: E4 Approved	A. The % of schools that have been awarded green flag status	46.56 %	
Planning: P1 Approved	A. Buildings inspected as a percentage of new buildings notified to the local authority	17.89 %	
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2018 to 31/12/2018 by a builder or developer on the local authority	1817	

Planning: P2 & P3 Approved	Number of new buildings notified to the local authority in 2018 that were the subject of at least one on-site inspection during 2018 undertaken by the local authority	325	
	A. Number of LA planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2018	73	
	B. % of the determinations at A which confirmed (either with or without variation) the decision made by the LA	84.93 %	
	Number of determinations confirming the LA's decision (either with or without variation)	62	
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2018 to 31/12/2018 that were investigated	182	
	B. Total number of investigated cases that were closed during 2018	126	
	C. % of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	48.41 %	
	D. % of cases at B that were resolved to the LA's satisfaction through negotiations	2.38 %	
	E. % Cases at B that were closed due to enforcement proceedings	49.21 %	
	F. Total number of planning cases being investigated as at 31/12/2018	622	
	Number of cases at 'B' that were dismissed under section 152(2), Planning and Development Act 2000	61	
	Number of cases at 'B' that were resolved to the LA's satisfaction through negotiations	3	
	Number of cases at 'B' that were closed due to enforcement proceedings	62	

Planning: P4 & P5 Approved	A. The 2018 Annual Financial Statement (AFS) Programme D data divided by the population of the LA area per the 2016 Census	€35.44	
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2018	€7886548	Population: 222,504 / €7886,548 = €35.44 per capita
	A. The percentage of applications for fire safety certificates received in 2018 that were decided (granted or refused) within two months of their receipt	78.86 %	
	B. The percentage of applications for fire safety certificates received in 2018 that were decided (granted or refused) within an extended period agreed with the applicant	19.51 %	
	The total number of applications for fire safety certificates received in 2018 that were not withdrawn by the applicant	123	
	The number of applications for fire safety certificates received in 2018 that were decided (granted or refused) within two months of the date of receipt of the application	97	
	The number of applications for fire safety certificates received in 2018 that were decided (granted or refused) within an agreed extended time period	24	
	Fire Service: F1 Approved		
A. The Annual Financial Statement (AFS) Programme E expenditure data for 2018 divided by the population of the LA area per the 2016 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	€30.49		
AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2018	€6318607		

**Fire Service: F2 & F3
Approved**

A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire		N/A
B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	6.33 min	
C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents		N/A
D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	6.2 min	
A. % of cases in respect of fire in which first attendance at scene is within 10 minutes	21.14 %	
B. % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	61.03 %	
C. % of cases in respect of fire in which first attendance at the scene is after 20 minutes	17.83 %	
D. % of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	40.80 %	
E. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	56.80 %	
F. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	2.40 %	
Total number of call-outs in respect of fires from 1/1/2018 to 31/12/2018	1206	
Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	255	
Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20	736	

	minutes		
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	215	
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2018 to 31/12/2018	125	
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	51	
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	71	
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	3	
Library Service: L1 Approved	A. Number of visits to libraries per head of population for the LA area per the 2016 Census	3.02	Note: A further 18,065 of an audience figure is reached by Kildare Libraries outreach and off site events and festival.
	B. Number of items issued to borrowers in the year	567541	
	Number of visits to its libraries from 1/1/2018 to 31/12/2018	672279	
Library Service: L2 Approved	A. The Annual Financial Statement (AFS) Programme F data for 2018 divided by the population of the LA area per the 2016 Census	€33.67	
	AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2018	€7491452	
Youth and Community: Y1 & Y2	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	91.18 %	

Approved	Total number of second level schools in the LA area at 31/12/2018	34	
	Number of second level schools in the LA area from which representatives attended the local Comhairle na nÓg AGM held in 2018	31	
	A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN	13.68	
	Total number of organisations included in the County Register for the local authority area as at 31/12/2018	826	
	Total number of those organisations that registered for the first time in 2018	303	
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	113	
Corporate: C1, C2, C4 & C5 Approved	A. The wholtime equivalent staffing number as at 31 December 2018	930.62	
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2018	4.39 %	
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2018	0.33 %	
	Total Number of working days lost to sickness absence through medically certified leave in 2018	9897.17 day	
	Total Number of working days lost to sickness absence through self-certified leave in 2018	715.06 day	
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2018	16.42 day	
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2018	613.21 day	

	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	69.35	
	A. All ICT expenditure in the period from 1/1/2018 to 31/12/2018, divided by the WTE no.		€2541.51
	Total ICT expenditure in 2018		€2365183.51
	All ICT expenditure in the period from 1/1/2017 to 31/12/2017, divided by the 2017 WTE no.		€2356.91
	Total ICT expenditure in 2017		€2050040
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure		1.64
	Total Revenue expenditure from 1/1/2018 to 31/12/2018 before transfers to or from reserves		143792159
Corporate: C3 Approved	A. Total page views of the local authority's websites in 2018		2400420
	B. Total number of followers at end 2018 of the LA's social media accounts		34608
	The number of social media accounts operated by the local authority		14
Finance: M1 & M2 Approved	A. Cumulative surplus/deficit balance at 31/12/2014 in the Revenue Account from the Income & Expenditure Account Statement of the AFS		€-1445710
	B. Cumulative surplus/deficit balance at 31/12/2015 in the Revenue Account from the Income & Expenditure Account Statement of the AFS		€-1199572
	C. Cumulative surplus/deficit balance at 31/12/2016 in the Revenue Account from the Income & Expenditure Account Statement of the AFS		€-959050
	D. Cumulative surplus/deficit balance at 31/12/2017 in		€-736403

the Revenue Account from the Income & Expenditure Account Statement of the AFS		
E. Cumulative surplus/deficit balance at 31/12/2018 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€-505124	
F. Cumulative surplus or deficit at 31/12/2018 as a percentage of Total Income in 2018 from the Income and Expenditure Account Statement of the AFS	-0.32 %	
G. Revenue expenditure per capita in 2018	€646.25	
The 2018 Total Income figure from the Income and Expenditure Account Statement of the AFS	€157778596	
The 2018 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€143792184	
Collection level of Rates from the Annual Financial Statement for 2014	78.0 %	
Collection level of Rates from the Annual Financial Statement for 2015	82.0 %	
Collection level of Rates from the Annual Financial Statement for 2016	83.0 %	
Collection level of Rates from the Annual Financial Statement for 2017	81.0 %	
Collection level of Rates from the Annual Financial Statement for 2018	82 %	
Collection level of Rent & Annuities from the Annual Financial Statement for 2014	87.0 %	
Collection level of Rent & Annuities from the Annual Financial Statement for 2015	88.0 %	
Collection level of Rent & Annuities from the Annual Financial Statement for 2016	88.0 %	
Collection level of Rent & Annuities from the Annual Financial Statement for 2017	88.0 %	

	Collection level of Rent & Annuities from the Annual Financial Statement for 2018	89 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2014	42.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2015	43.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2016	47.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2017	43.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2018	51 %	
Economic Development: J1 to J4 Approved	A. The no. of jobs created with assistance from the Local Enterprise Office during the period 1/1/2018 to 31/12/2018	285.0	
	A. The no. of trading online voucher applications approved by the Local Enterprise Office in 2018	40	
	B. The no. of those trading online vouchers that were drawn down in 2018	9	
	A. The no. of participants who received mentoring during the period 1/1/2018 to 31/12/2018	412	
	A. Does the local authority have a current tourism strategy?	Yes	
	B. Does the local authority have a designated Tourism Officer?	Yes	

Glossary

Appendix 10

Area of Further Assessment	AFA	Joint Policing Committee	JPC
Approved Housing Body	AHB		
Capital Assistance Programme	CAP	Kildare County Council	KCC
Catchment Flooding Risk Assessment Management	CFRAM	Kildare Sports Partnership	KSP
City and County Management Association	CCMA	Local Area Plan	LAP
Commission for Energy Regulation	CER	Local Authority	LA
Customer Relations System	CRM	Local Community Development Committee	LCDC
Department of Environment, Community and Local Government	DECLG	Local Enterprise Office	LEO
		Population Equivalent	PE
Department of Transport, Tourism and Sport	DTTAS	Service Level Agreement	SLA
Educational Training Board	ETB	Social Inclusion and Community Activation Programme	SICAP
Environmental Protection Agency	EPA	Strategic Policy Committee	SPC
Health Service Executive	HSE	Sustainable Urban Drainage System	SUDS
Industrial Development Authority	IDA	Radio Frequency Identification	RFID
Integrated Services Programme	ISP	Toys, Technology and Training	TTT
Information Communications Technology	ICT	Upper Liffey Valley Regional Sewerage Scheme	ULVRSS
		Waste Water Treatment Plant	WWTP